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KSG KENYA SCHOOL OF GOVERNMENT

WEEKLY Bulletin

5th September– 11th September, 2026

KSG, Lesotho Explore Artificial Intelligence Capacity Building for Public Service Transformation



Fostering regional public sector transformation, Principal Lecturer Nathan Karanja demonstrates digital skilling initiatives at the Regional Centre of Competence to delegates from Lesotho.

BY JORDAN OCHIENG

Governments across Africa are accelerating digital transformation. Equipping public servants with the knowledge and skills to harness emerging technologies is becoming a growing priority. Artificial Intelligence (AI) is one of the clearest drivers of this shift — offering opportunities to improve efficiency, spur innovation and enhance service delivery, while placing new demands on institutional readiness.

Against this backdrop, the Director General, Prof. Nura Mohamed, Ph.D., EBS, of the Kenya School of Government (KSG) Lower Kabete hosted a delegation from the Kingdom of Lesotho, led by Hon. Dr. Retselisitsoe Matlanyane, Minister of Finance and Development Planning.

The engagement was centred on KSG's approach to AI capacity building for the public sector, giving the School a platform to share its experience and exchange perspectives with the Lesotho delegation on

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KSG, Lesotho Explore Artificial Intelligence Capacity Building for Public Service Transformation

preparing the civil service workforce for a changing technological landscape. The exchange was facilitated in part through the United Nations Development Programme (UNDP), a partner in KSG's AI capacity-building programmes; the Lesotho delegation was also accompanied by Dr. Jacqueline Olweya, UNDP's Resident Representative in Lesotho, a shared connection that helped bring the two institutions together for this engagement.

Discussions underscored the importance of building the skills, leadership capabilities and institutional frameworks needed to adopt and apply AI responsibly. Integrating emerging technologies into government operations requires more than technical capacity — it calls for leaders and institutions able to manage change, address emerging risks, and ensure innovation translates into better outcomes for citizens.

Beyond AI, the delegation also learned about KSG's broader work in public-sector capacity development. This included the Under the Tree Series, a decentralised training model that brings capacity building and skills development closer to communities, as well as initiatives spanning youth empowerment, entrepreneurship, community policing, customer service excellence, blended learning, and progressive public-sector leadership development. Together, these programmes illustrate KSG's wider approach to shaping adaptable, responsive public servants — and the need for capacity-building methods to evolve alongside technological and societal change.

The visit highlighted the value of South-South knowledge exchange and peer learning in strengthening public institutions. By sharing experiences and approaches, African countries can draw lessons suited to their own contexts while addressing shared challenges in public-sector transformation.

For KSG, the engagement reinforces its mandate to strengthen public-sector capacity through training, research, consultancy and advisory services, while offering platforms for regional learning and collaboration. This mandate is already in action through the Regional Centre of Competence (RCOC) for Digital and AI Skilling, hosted at KSG lower kabete, which offers a range of AI and digital skilling courses for public servants through virtual and blended learning formats. The engagement also reaffirms the shared commitment between Kenya and Lesotho to advancing public-sector innovation and digital readiness and KSG's role in supporting a wider regional effort to build capable, responsive and future-ready public institutions across Africa.



KSG Director General, Prof. Nura Mohamed, Ph.D., EBS, *(centre)* with the visiting delegation from the Kingdom of Lesotho during their visit to KSG Lower Kabete.

KSG, Lesotho Explore Artificial Intelligence Capacity Building for Public Service Transformation





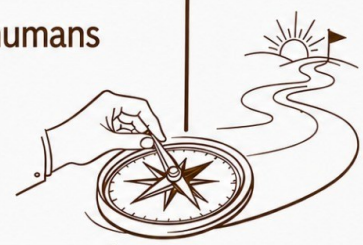




KENYA SCHOOL OF GOVERNMENT
Empowering the Public Service

"The future of government will not be determined by the intelligence of machines. It will be determined by the capability of the humans entrusted to govern them."

~Vera Obonyo, Deputy Director, e-Learning and Development ,KSG



KSG Takes Centre Stage At The Mombasa Show 2026

Showcasing Excellence, Innovation and Public Service



Music and engagement take centre stage at the KSG booth! KSG Mombasa staff choir entertains visitors and clients at the School's booth during the ASK Show in Mombasa.

BY KAREN MUSYOKA

At the shores of Kenya, where the Indian Ocean rolls into the vibrant city of Mombasa, a different kind of showcase is unfolding. The Mombasa Show 2026 has brought together institutions, businesses, organisations and members of the public, with the Kenya School of Government (KSG) among the institutions taking centre stage to showcase its programs, services, research, innovation and role in strengthening public sector capacity.

The five-day exhibition, which commenced on Wednesday, September 2026, at the Mombasa Showgrounds in Mkomani, is being held under the theme, "Promoting Climate Smart Agriculture and Trade Initiatives for Sustainable Economic Growth." The event provides a platform for participants to showcase products, services and opportunities while engaging stakeholders and the public.

KSG's participation is focused on creating awareness of its programs and services while strengthening relationships with existing and potential clients. It also reflects the School's commitment to excellence, innovation and responsive public service delivery, in line with its vision of being a globally competitive institution for public sector capacity development.

Beyond its training programmes, KSG has showcased publications from its faculties, including research by the Director, KSG Mombasa Campus, Dr Fredrick Mukabi, highlighting the School's contribution to research and knowledge generation. A bed display has also provided visitors with a glimpse of the accommodation and hospitality services available at KSG campuses.

The participation has received strategic support from the Deputy Director, Corporate Communications and Marketing, Pamela Nyagah. Her involvement has supported the School's efforts to strengthen strategic communication, visibility and engagement with its audiences.

For KSG, through promoting excellence, innovation, technology and collaboration the institutions continues to strengthen the capacity of public servants to deliver responsive and effective services. This contributes to building a results-oriented public service that drives sustainable development and improves the lives of citizens.

As the show progresses towards its final day on Sunday, the KSG team remains focused on making every engagement count. The participation has demonstrated that effective marketing goes beyond promoting services; it involves building relationships, understanding customer needs, identifying opportunities and creating partnerships.

KSG Takes Centre Stage At The Mombasa Show 2026!!!





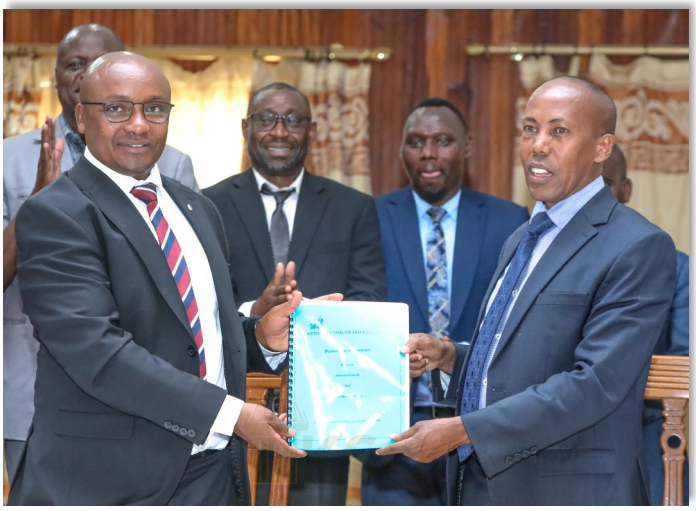






Embu and Baringo Renews Focus, Signs Performance Contract





Reaffirming KSG's commitment to performance and accountability. KSG Director General, Prof. Nura Mohamed, joins Embu Campus Director, Dr. Ann Kang'ethe (Left), and Baringo Campus Director, Dr. Wesley Kiprop (Right), alongside members of management, during the signing of the Performance Contract and Annual Work Plan for FY 2026/2027.

BY ELIAS MAKOKHA AND CHRISTINE RWAMBA

The Kenya School of Government (KSG) Baringo and Embu Campuses this week signed their Performance Contracts for the 2026/2027 Financial Year in separate ceremonies presided over by KSG Director General, Prof. Nura Mohamed. The signings emphasized accountability and collective responsibility, with staff expected to take ownership of their commitments and work together to translate them into tangible results.

The signing formalized the commitments that will guide the two Campuses' performance during the 2026/2027 Financial Year. Prof. Nura Mohamed was accompanied by Senior Director, Finance and Administration, Dr. Tom Wanyama, and Senior Director, Academic Affairs, Dr. Josephine Mwanzia.

In his remarks, Prof. Mohamed emphasized that the Performance Contracts should be viewed as a collective commitment rather than the responsibility of individual officers or departments calling on staff to take ownership of their assigned responsibilities while working collaboratively towards the achievement of the Institution's targets.

"Performance Contract is not the responsibility of one person or one department, it is the responsibility of all of us," he said noting that institutional performance is dependent on the contribution of every department, stressing that success in one area cannot compensate for underperformance in another urging departments to support one another and avoid working in isolation.

At Embu Campus, teams undertook a detailed review of the Performance Contract and Annual Work Plan to ensure that proposed targets were realistic, measurable and aligned with available resources. Senior Director, Finance and Administration, Dr. Tom Wanyama, emphasized the need for teams to clearly define their commitments, the actions required and the resources necessary to achieve them. In her remarks, Senior Director, Academic Affairs, Dr. Josephine Mwanzia emphasized that achieving the set targets requires the participation of all departments and staff, calling for consultation, collaboration and cooperation across the Campuses to ensure coordinated implementation of the Performance Contracts.

KSG Embu Campus Director, Dr. Ann Kangethe, described the Performance Contract signing as a commitment by the Institution and its staff, noting the lessons and areas for improvement from the previous performance year. She said the new Performance Contract and Work Plan align with the national development agenda, KSG's Strategic Plan and citizens' expectations, and urged staff to focus on results, teamwork, prudent use of

Embu and Baringo Renews Focus, Signs Performance Contract

resources and quality service delivery.

At Baringo Campus, the signing marked the beginning of a new performance cycle and a renewed commitment to translating institutional priorities into measurable results.

Baringo Campus Director, Dr. Wesley Kiprop, emphasized the need for staff to understand their individual responsibilities and recognize how their work contributes to the wider Campus and KSG mandate. The focus, he noted, must therefore extend beyond individual departmental targets to the collective performance of the Campus.

The two ceremonies marked the formal start of the 2026/2027 performance year, with attention now shifting from commitments to delivery. For both Campuses, the task is to turn the targets set into measurable outcomes through focused implementation, collaboration and accountability.

As Embu and Baringo begin the new financial year, the Performance Contracts provide a shared reference point for the work ahead. What will ultimately define the year, however, will be the results achieved against the commitments made.





Driving performance together! DG Prof. Nura Mohamed, PhD, EBS, joined by Campus Directors Dr. Wesley Kiprop (Baringo) and Dr. Ann Kang'ethe (Embu), alongside the dedicated campus Management and staff members, for the signing of the FY 2026/2027 Performance Contracts.

Clarity 4D



The ability to understand how people think, communicate and respond differently is an important component of effective leadership, teamwork and learning. This was the focus of a Clarity 4D accreditation program that brought together faculty and staff of the Kenya School of Government (KSG) to strengthen their interpersonal and facilitation skills.

The program, facilitated by Belinda Robinson, brought together faculty staff, directors from various faculties, research fellows and members of management for an interactive learning experience aimed at enhancing self-awareness, communication and collaboration.

At the centre of the program was the Clarity 4D colour model, which uses four colours to help individuals understand different behavioural preferences and communication styles. Participants explored how these differences influence the way people approach situations, interact with others and respond to their environment.

The Red dimension focuses on being decisive, results-oriented and action-driven, while Yellow represents a social, enthusiastic and people-oriented approach. Green highlights stability, support, empathy and cooperation, while Blue emphasises analysis, accuracy, structure and attention to detail.

Through practical activities, participants reflected on their own colour preferences while learning to recognise and appreciate the different preferences of others. The approach encourages individuals to adapt their communication and build stronger professional relationships.

The skills gained are particularly relevant to KSG's training mandate, enabling faculty and staff to better understand and engage with diverse training participants. The knowledge can also support effective teamwork, leadership, communication and collaboration within the School.

The accreditation therefore represents an investment in both individual professional development and institutional capacity, equipping KSG faculty and staff with practical tools to understand people better and enhance the learning and working environment.

Clarity 4D


Clarity4D
Clarity4D
Belinda


R1
R2
R4
Y1
Y3


clarity4D
Fire Kingdom
Just Do It


1D
2D
3D
4D

The Ripple Effect of Capacity Building



Stock Image

BY JESSE KIGURU

What happens when a newly recruited public officer walks into a classroom for the first time? At the Kenya School of Government, it is more than the beginning of a training program. It is the beginning of a journey that can influence institutions, colleagues and, ultimately, the citizens they serve.

On Monday, 24th August 2026, the Kenya School of Government Matuga Campus welcomed newly recruited officers from the State Department for Immigration and Citizen Services for a five-week Induction Course. The opening ceremony brought together senior immigration officials, including Senior Director, Immigration Services, Mr. Fredrick Baya; Director, Immigration Coast Region, Mr. Josef Mwikya; Deputy Director, Ms. Susan Wakiaga; and Principal Immigration Officers, Ms. Sarah Muia and Ms. Florence Gitonga, who joined the Campus Ag. Director, Mr. Dennis Marube, in welcoming and engaging the officers.

The presence of the senior officials set the tone for the journey ahead: a deliberate investment in people entrusted with serving the public and safeguarding the country's borders.

In his remarks, Senior Director Mr. Baya read a written speech from the Director General, Directorate of Immigration Services, Ms. Evelyn Cheluget, EBS. Her message was clear: immigration officers are guardians of Kenya's border security, and their service must be anchored in professionalism, integrity and commitment.

She described induction as an important transition from recruits to officers, marking the beginning of their journey in public service. The transition goes beyond learning procedures and acquiring technical knowledge. It is about shaping attitudes, strengthening values and preparing officers to appreciate the significance of the responsibility entrusted to them. This is where the ripple effect of capacity building begins.

The investment made in one officer today can influence many others tomorrow. An officer who learns the importance of professionalism carries that lesson into the workplace. An officer who understands integrity applies it when making decisions. An officer who develops effective communication skills can transform how citizens experience government services. And one who gains confidence and leadership skills can, in time, mentor and develop others.

The Ripple Effect of Capacity Building

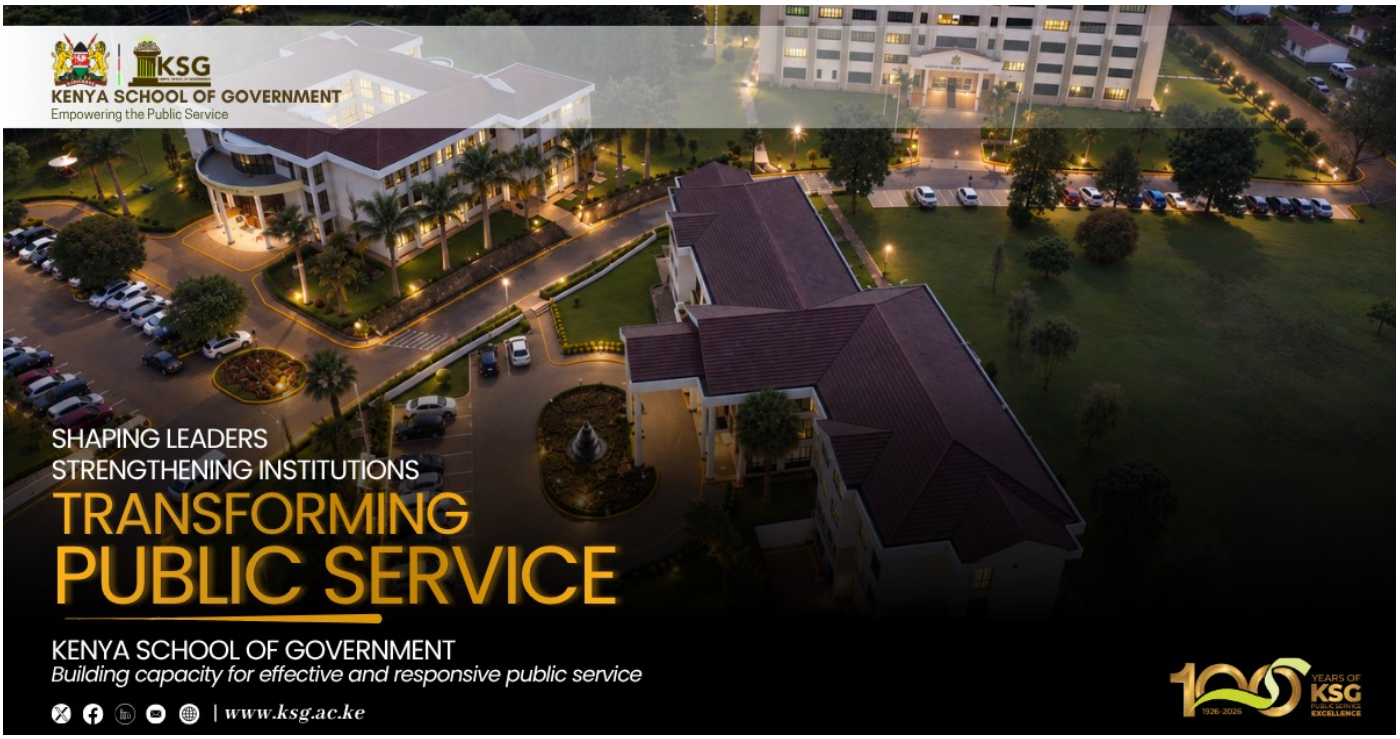
In this way, learning does not remain in the classroom. It moves from the individual to the workplace, from the workplace to the institution and, ultimately, to the citizen.

Mr. Baya further encouraged the newly recruited officers to seek mentorship from experienced colleagues and uphold integrity throughout their careers. His message underscored the importance of continuous learning and the value of experience as a resource that can be shared across generations of public servants.

Capacity building, however, is not simply about what a facilitator delivers to a class. It is also about what officers bring into the learning space: their experiences, perspectives, questions and lessons from life and work. When these are shared, one person's knowledge becomes another person's resource. Learning grows, travels and creates an impact beyond the individual.

By the end of the program, a single learning experience can transform an individual. A transformed individual can influence a team. A stronger team can strengthen an institution. And a stronger institution can ultimately improve the lives and experiences of citizens.

Stay, Train, Refresh!!



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Kenya School of Government
Empowering the Public Service
Mombasa Campus

SEPTEMBER SCHEDULE

PART ONE

07 SEPT

Accounting Officers Program

Accounting Officers in Ministries, County Governments, State Corporations, Constitutional Commissions, Legislature, Judiciary, Independent offices, and private sector corporate.

SEPT 7 - 11, 2026

07 SEPT

Conduct of Meetings & Minute Writing Course

Officers whose portfolios entail chairing or taking minutes in meetings.

SEPT 7 - 11, 2026

21 SEPT

Corporate Governance for Water Sector Agencies

This program is recommended for members of county assemblies, county executive committee, chairpersons and members of boards, senior management of water service providers and other stakeholders in the water services sector

SEPT 21 - 25, 2026

28 SEPT

Senior Management Course

Managers responsible for managing resources in their organizations' and are in 'JG' K and above or its equivalent

28 SEPT. – 23 OCT. 2026

28 SEPT

Strategic Leadership Development Program

Officers in leadership and policy- making roles, typically in Job Grades P and above, and their equivalent.

28 SEPT – 6 NOV 2026

The Quality Culture For The KSG Fraternity



Stock Image

BY ENG. MAURICE ODIDA

My esteemed colleagues, leaders and fellow architects of Kenya's public service transformation, let us begin with an uncomfortable confession. In our pursuit of ISO certification, we sometimes treat the certificate as a trophy to be celebrated rather than as a system to be lived. We invest heavily in audits, celebrate certification with pride and then, at times, return to business as usual, relegating the Quality Management System (QMS) to administrative paperwork rather than recognizing it as a strategic tool for excellence.

As a Lead Auditor, researcher and technologist, I challenge us to reconsider why we have a QMS. Is it simply to satisfy an external auditor once a year? If so, we have missed its true purpose. Quality is not about compliance for the sake of a certificate; it is about competitiveness, institutional credibility and better service to the people of Kenya.

A robust QMS reduces waste, minimizes rework, improves consistency and enhances customer satisfaction. For the Kenya School of Government, our customers are public servants, institutions and ultimately citizens who depend on an effective public service. When processes fail, we lose more than time or documents; we risk losing stakeholder confidence. If one cohort receives excellent, transformative training while another experiences inconsistent delivery, the problem affects not only an individual trainer but the reputation of the entire institution.

Organizations such as Toyota demonstrate that excellence comes from perfecting the flow of value at every stage. At KSG, we should



Eng. Maurice Odida

The Quality Culture For The KSG Fraternity

similarly transform operational errors into institutional lessons and those lessons into improved policies, processes and practices.

We must therefore move beyond memorizing the clauses of ISO 9001:2015 and internalize its seven quality management principles. Customer focus requires us to ask whether everything we do adds value to those we serve. Leadership requires management to own and demonstrate quality rather than delegate it to a department. Engagement of people means empowering every employee to identify and address deviations. The process approach requires us to move beyond departmental silos and manage the flow of work from input to output.

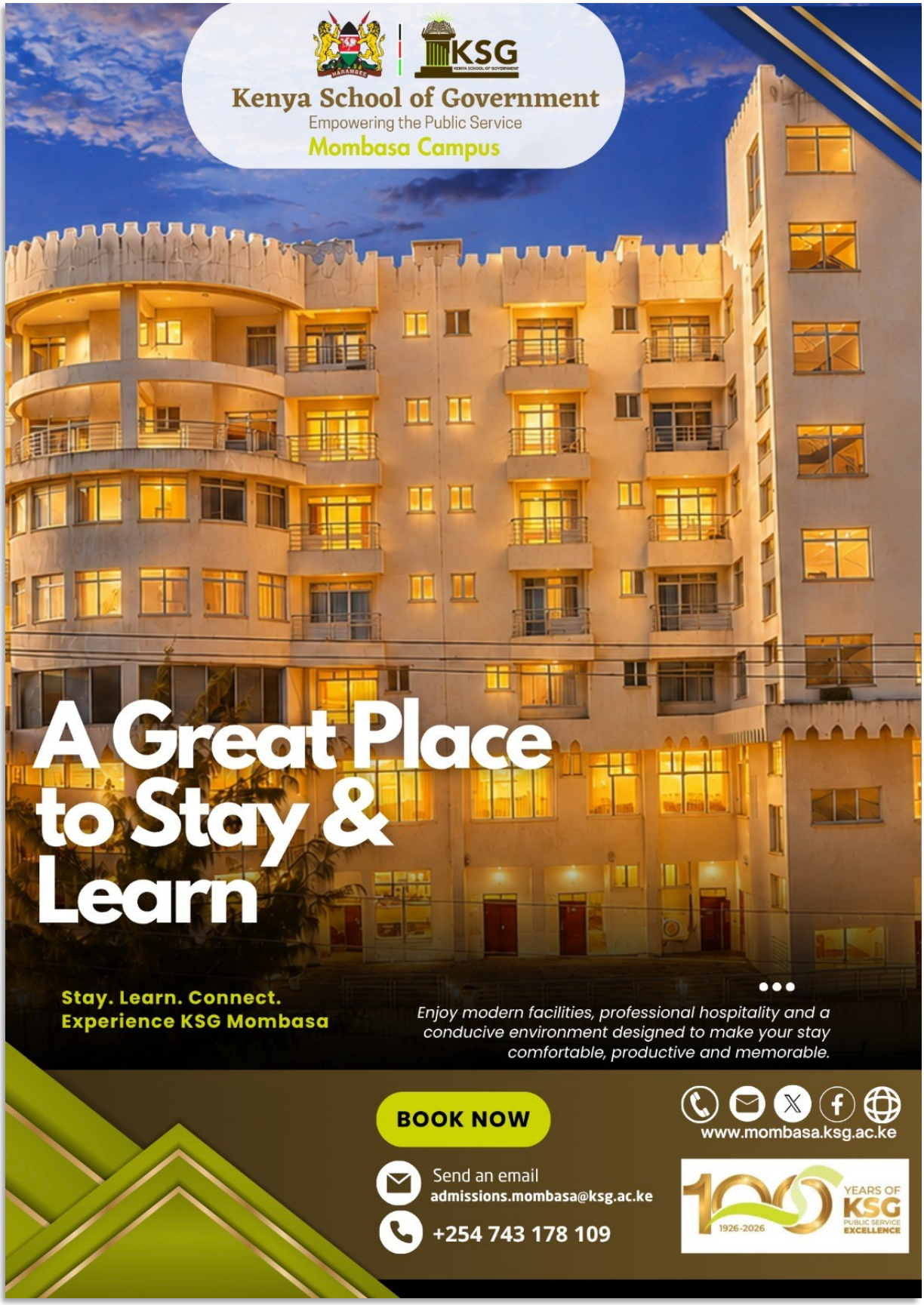
Continuous improvement demands that we constantly seek better ways of working. Evidence-based decision-making requires us to use reliable data rather than assumptions, because without data, we have opinions rather than evidence. Finally, relationship management reminds us that suppliers, partners and stakeholders are critical components of our organizational ecosystem.

The challenge before KSG is therefore not simply to remain certified. It is to build a culture where quality becomes part of our everyday behaviour. Certification should be the starting point—not the destination—of our journey towards institutional excellence.

Mark Your Calendar!



Stay, Train, Refresh!!



Choma Ngoma & Vibes











Participants from various programs and KSG campuses came together at the Kenya School of Government, Lower Kabete Campus, for an evening of great food, music, laughter, networking and memorable moments. Director, FCPA Andrew Rori, set the tone for the evening, highlighting the importance of creating opportunities for participants to connect, unwind and experience the KSG community beyond the classroom. With Benj Band setting the mood, the evening came alive with lively music, delicious food, engaging conversations and plenty of good vibes, creating the perfect atmosphere to celebrate connection, friendship and the KSG spirit of togetherness.

Mombasa Campus

Records Management Course	7th September - 2nd October, 2026
Retirement Planning Program	7th - 11th September, 2026
Report Writing Course	7th - 11th September, 2026
Senior Management Course No. 220/2026	31st August - 25th September, 2026
Senior Management Course Online No. 221/2026	31 August – 23rd October, 2026
Strategic Leadership Development Program No. 560/2026	17th August– 25th September, 2026
Tea Board of Kenya	9th September, 2026
State Department for Agriculture	7th - 11th September, 2026

Lower Kabete

Induction Program for the Public Service (Teachers Service Commission)	7th -11th September, 2026
Conflict resolution and Peace Building (Mandera County Government)	7th -11th September, 2026
Project Management evaluation and reporting	7th -11th September, 2026
Financial Accounting reporting and Analysis	7th -11th September, 2026
Foundations of Digital Transformation	7th - 11th September, 2026
Strategic Leadership & Development Program No. 563/2026	17th August – 25th September, 2026
Senior Management Course No. 468/2026	31st August -25th September, 2026
Senior Management Course No. 469/2026 Class A	31st August -21st October, 2026
Senior Management Course No. 469/2026 Class B	31st August -21st October, 2026
Environment and Social Safeguards Training Program (Elgeyo Marakwet County)	31st August- 11th September, 2026
Supervisory Skills Development Course (Kisumu County Government)	31st August – 11th September, 2026

Baringo Campus

Senior Management Course- No 238/2026	31st August - 25th September, 2026
Senior Management Course Online-No 239/2026A &B	31st August - 23rd October, 2026
Strategic Leadership Development Program-No 562/2026	17th August - 25th September, 2026
Senior Management Course Online-No 235/2026A&B	6th July - 4th September, 2026
Senior Management Course Online-No 236/2026	6th July - 4th September, 2026
UNDP-Baringo rising lakes (Workshop)	1st - 6th September, 2026
University of Eldoret (workshop)	3rd - 5th September, 2026

Matuga Campus

Strategic Leadership Development Program No. 552/2026	6th July - 18th September, 2026
Senior Management Course No. 158/2026 August	31st - 25th September, 2026
Senior Management Course No. 159/2026	31st August - 23rd October, 2026
Training of Trainers No. 5/2026	10th August - 11th September, 2026
Supervisory Skills Development Course No. 66/2026	3rd August - 11th September, 2026
Induction for Newly Employed Officers	August 24th - 25th September, 2026

Embu Campus

Strategic Leadership Development Program No. SLDP 553/2026	6th July - 11th September, 2026
Strategic Leadership Development Program No. SLDP 561/2026	17th August - 25th September, 2026
Senior Management Course No. SMC 273/2026	17th August - 11th September, 2026
Senior Management Course No. SMC 274/2026	31st August - 25th September, 2026
Senior Management Course No. SMC 275 /2026	31st August - 23rd October, 2026
Retirement Planning Program (State Department For Foreign Affairs)	7th - 11th September, 2026
Senior Management Course No. SMC 276 /2026	7th September - 30th October 2026
Roll-out of E-PMIS	2nd - 11th September, 2026
State Department for Energy	7th - 11th September, 2026
Report writing for ended IKIA Conference (National Museums of Kenya)	3rd - 10th September, 2026

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