Volume 19 Issue 37

KSG KENYA SCHOOL OF GOVERNMENT

WEEKLY Bulletin

10th – 16th October, 2026

# Congratulations eLITI! A New Digital Frontier Takes Shape at KSG



The launch moment led by KSG Council Chair Justice (Rtd) Charles Nyachae, Ms. Louise Haxthausen Director at UNESCO, Ms. Elizabeth Birgen Director ICT, Dr. Samwel Masese, Director Children Services, Council members Ms. Leonida Mitei and Linnet Mirehane; and eLITI Director Dr. Joseph Ndungu.

**BY THE BULLETIN TEAM**

The Kenya School of Government (KSG) has launched the e-Learning and Information Technology Institute (eLITI), alongside the graduation of 1,239 public officers from the UNESCO-Oxford Programme on Artificial Intelligence and Digital Transformation in Government. The launch sets a new pace for digital learning, innovation and institutional capability for improved public service delivery.

eLITI traces its origins to the Kenya Development Learning Centre established in 2003 through a partnership between the Government of Kenya and the World Bank. It later became the e-Learning and Development Institute before evolving into eLITI, offering an expanded digital learning environment that equips public servants with the knowledge, skills and tools to adapt to emerging

## HIGHLIGHTS

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# Congratulations eLITI! A New Digital Frontier Takes Shape at KSG



Prof. Mohamed addresses invited guests, KSG staff and graduates of the UNESCO AI Program at the launch.

technologies, work confidently in digital environments and meet the changing demands of public service.

Speaking during the launch, Eng. John Tanui, Principal Secretary, State Department for ICT and Digital Economy, represented by Ms. Elizabeth Birgen, Director, ICT, highlighted drawing from global experience and partnerships while developing solutions that address Kenya's needs. He stated '' Infrastructure without skills is an empty road''.

And on behalf of Prof. Jane Kere Imbunya, Principal Secretary, State Department for Public Service and Human Capital Development, Dr. Masese Samwel, Director, Children Services called on officials to embrace digital and AI skills to remain relevant in a changing public service urging them to apply these skills to simplify processes, and strengthen decision-making.

According to the Director of the UNESCO Multisectoral Regional Office for Eastern Africa Ms. Louise Haxthausen, equipping officers with digital leadership and responsible AI skills will enhance service delivery. She stated that UNESCO's partnership with KSG continues to promote ethical innovation and encouraging digital learning.

The School's Council Chairperson, Justice (Rtd.) Charles Nyachae, described eLITI as a strategic investment in the future of Kenya's public service, urging graduates to translate their knowledge into practical improvements.

On his part KSG Director General, Prof. Nura Mohammed stated that the launch and graduation of public officers from the UNESCO-Oxford Programme serves as great attainments in the School's efforts to expand digital and blended learning in Kenya and the region. The task now is to ensure that digital capability moves beyond the classroom and becomes part of how public institutions think, work and serve.

The Institute's strategic direction is anchored on five pillars including digital learning and ICT skilling; innovation and emerging technologies; research,




Dr. Joseph Ndungu, Director, eLearning and Information Technology Institute

# Congratulations eLITI! A New Digital Frontier Takes Shape at KSG




Ms. Elizabeth Birgen



Ms. Louise Haxthausen

knowledge and advisory; partnerships and collaboration; and institutional capacity and transformation. These pillars guide efforts that also generate evidence-based solutions, and foster strategic partnerships.

And indeed, strategic partnerships have been central to the Institute's evolution and growth. Over the years, it has worked with the World Bank, UNESCO, UNDP, Microsoft, the Ministry of ICT, GIZ and ESTDEV, among others, drawing on shared expertise, resources and opportunities to expand its digital learning reach and capabilities. In the very near future, the School is exploring partnership with Google, opening another avenue to deepen its work in emerging technologies.

At the unveiling, eLITI demonstrated its services, programmes and technologies shaping its expanded mandate including Virtual Reality simulations, applications of AI, and AI agents developed by the Institute and that will be deployed through Konza, alongside its programmes, research and consultancy services.

Through initiatives such as the KSG Under the Tree Series, the Institute plans to take digital learning to community leaders and chiefs; advancing practical digital skills at the grassroots, where public service meets the citizen.

With this and more on the horizon, eLITI takes a position – raising the bar in digital learning and technology for public servants and communities across the country, the region and beyond.

Congratulations eLITI!






# At the eLITI Launch



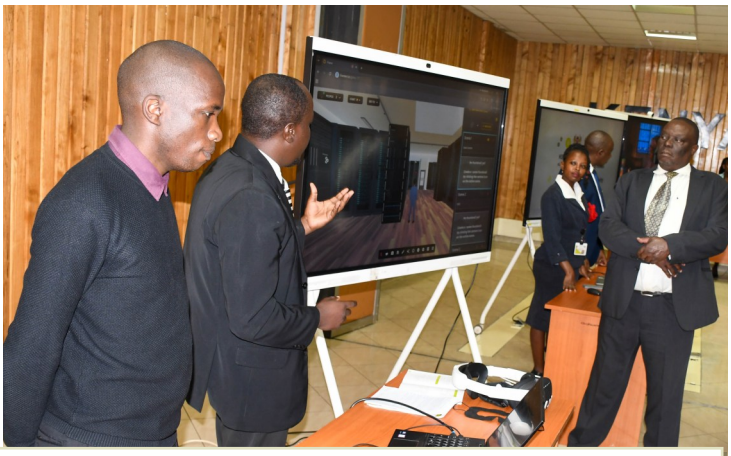

*Dr. Samwel Masese representing PS. Jane K. Imbunya*



*Nathan Karanja demonstrates a VR session*




*Faith Mutunga, of eLITI Training Department*



*Baraza and Ernerst Walla explain how simulation happens in Virtual Reality*



*Anita Mokua and Governor Musili explain programs and Consultancy at the Institute*




*KSG Council and Management with staff of eLITI*

# The Inaugural National Customer Service Week 2026




KSG Director General Prof. Nura Mohamed at the closing ceremony at the National Customer Service Week that was held from October 6– 9, 2026 at Uhuru Park.

**BY WILSON CHEGE AND JORDAN OCHIENG**

Under the theme "*Extra Mile: Transforming Public Service Through Customer Service Excellence*" and the tagline "*Huduma Bora, Taifa Bora,*" the Kenya School of Government (KSG)—through its Centre for Customer Service Excellence together with the Ministry of Public Service, Human Capital Development and Special Programs, spearheaded the 2026 National Customer Service Week celebrations at Nairobi's iconic Uhuru Park.

The celebrations, held from October 6 to October 9, 2026, intended to transform public sector accountability by creating an interactive, transparent bridge between government entities and the citizens they serve.

Delivering the closing remarks, Mr. Tom Nyamorata, Secretary of Administration in the Executive Office of the President, representing the Chief of Staff and Head of Public Service, emphasized accountability, citizen feedback and technology as key enablers of accessible government services before formally declaring the week closed.

The need for dignity, empathy and professionalism in public service formed the focus of remarks by Dr. Idris Salim Dokota, PS and Accounting Officer in the State Department for Cabinet Affairs. He also congratulated the 500 National Police Service officers who completed Customer Service Excellence training at KSG, who now must demonstrate fairness, accountability and earn public trust.

Building on this emphasis on practical application, Prof. Nura Mohamed, KSG Director General, underscored the value of capacity building through the School's collaboration with the National Police Service. Describing quality service as a Constitutional obligation and a foundation of public confidence, he challenged the officers to help transform police stations into centres of excellence.

In the Public Service, communication cannot be understated—The contribution of effective communication to public awareness was underscored by Ms. Agnes Kaleche, Managing Director of the Kenya Broadcasting Corporation (KBC), who identified television, radio and digital platforms as important channels for informing citizens about government services, their rights and avenues for assistance. Stronger collaboration between KBC and public institutions, she noted, would further expand access to reliable information.

# The Inaugural National Customer Service Week 2026




Ms. Agnes Kalekye (centre), MD KBC presents a token to Ms. Susan Chesang, Head of Centre for Customer Service Excellence at the Kenya School of Government and team leader for the School at the celebrations . Together with them is Ms. Pauline Ngurukie also of KSG.

Uhuru Park was a bustle of vibrant exhibitions and engaging discussions. State agencies showcased digital government solutions, productivity initiatives, and interactive citizen feedback systems among other products.

For KSG it was a moment to provide information not only about the programs offered but also services offered by specialized units at the School;

- **Institute for Devolution Studies (IDS):** Displaying innovations in county capacity building, local governance frameworks, and intergovernmental service delivery models.
- **Institute for Gender and Social Development (IGSD):** Highlighting social inclusion initiatives, transformative leadership programs, and gender-responsive public service policy.
- **Institute for Public Service Leadership, Ethics and Integrity:** Demonstrating tools, research, and frameworks designed to foster integrity, public service values, and ethical governance.

Additionally at the event, each day held discussion around key thematic pillars aligned with national economic priorities including Agriculture & MSMEs; Housing & Urban Development; Medical Services; and ICT & Digital Economy. These explored small enterprises and agricultural value chains, human settlement, efficient urban services, and the expansion of affordable housing, Universal Health Coverage, equitable healthcare access for all citizens and digital transformation, seamless e-government services, and economic inclusion.

A major highlight of the event was the recognition of frontliners through a certificate awarding ceremony for the National Police Service officers who successfully completed the Customer Service Excellence Course for Frontline Officers – a ceremony conducted by Dr. Josephine Mwanzia, Senior Director of Academic Affairs at Kenya School of Government.

Sustaining the benefits of the



KSG staff engage with guests at the booth.

# The Inaugural National Customer Service Week 2026






*Left*: Mr. Tom Nyamorata, Secretary of Administration in the Executive Office of the Chief of Staff and Head of Public Service presents a token to Dr. Josephine Mwanzia, Senior Director Academic Affairs at the School .
*Right*: A section of the National Police Service officers who successfully completed the Customer Service Excellence Course for Frontline Officers.

annual celebrations was the message from Mr. Henry O. Ochako, Chairperson of the National Customer Service Week 2026 and Secretary of Administration in the State Department for Parliamentary Affairs. He described the week as an important platform that brings citizen-facing institutions directly to citizens, sharing best practices, recognizing exemplary service, and directly address public feedback, setting a new benchmark for building citizen trust.




The KSG Choir provided entertainment at the closing ceremony.

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Kenya School of Government offers psychometric testing and staff profiling that helps organizations tackle HR challenges and improve efficiency and morale.

# KSG Facilitates Retreat for Kitui County Executive & County Assembly




Facilitators from the Kenya School of Government, through the Institute for Devolution Studies (IDS), at consultative retreat for the Kitui County Executives and Members of County Assembly.

**BY JEDIDAH GATHONI AND BRIAN KYALO**

The Kenya School of Government (KSG), through the Institute for Devolution Studies (IDS), offered advisory services by moderating and facilitating sessions at consultative retreat for the Kitui County Executives and Members of County Assembly from 5th to 10th October 2026. The retreat theme was "Kitui County Transformative Journey 2022–2027: Achievements and Strategic Focus Areas for the Final Year". The annual forum aimed at strengthening governance, accountability and collaboration, between the two arms of government by providing a platform to review achievements, assess progress, and identify strategic priorities for the final year of the current administration. Targeted participants included the Governor, Deputy Governor, Hon. Speaker of County Assembly. County Executive Committee Members (CECMs), Chief Officers, MCA;s Chair CPSB, CEOs, Directors and other executives. The event was graced by H.E Dr. Julius Malombe, EGH-Governor , Kitui County and Prof. Nura Mohamed, Ph.D., EBS, Director General of the Kenya School of Government.

The sessions focused on critique of presentations from key sectors (2022 to 2026) including health and sanitation, agriculture and livestock, water and irrigation, education and skills development, finance and economic planning, trade, tourism, infrastructure, climate change and environmental conservation. Discussions focused on achievements recorded between 2022 and 2027, emerging challenges, and practical strategies for accelerating the delivery of the Kitui County development agenda. Dr. Rachel Ngesa, Director of the Institute for Devolution Studies, and Dr. Florence Muinde, Chief Principal Lecturer at KSG, served as moderators. with topical areas of focus being facilitated throughout the retreat. Their facilitation supported constructive dialogue, knowledge sharing, and reflection on governance and performance management approaches to enhance collaboration between the County Executive and the County Assembly.

On Wednesday, 7th October 2026, Prof. Nura Mohamed delivered a session on "Kitui County Legacy and Footprints, 2022–2027" while Mr. Simon

# KSG Facilitates Retreat for Kitui County Executive & County Assembly

Angote, OGW presented on "Re-imagining Public Sector Leadership Competencies for the 21st Century as Kenya Aspires to Transform into an Industrialized Nation".

The retreat concluded with presentation and dissemination of the communique highlighting key strategic actions and adoption of resolutions to guide the county's priorities for the final year. Through this engagement, the Kenya School of Government reaffirmed its commitment to strengthening consultancy and advisory services with the ultimate goal of promoting good governance practices in devolved units in order to deliver services that meet citizen expectations.



Dr. Rachel Ngesa, Director Institute of Devolution Studies at the Kenya School of Government.



# THE WOMEN IN TECH SERIES

This week, we have unveiled a new name—eLITI—and with it comes a renewed focus on technology, innovation, leadership and the people shaping our digital future.
One of the exciting features of this new chapter is Women in Tech—a platform spotlighting women whose work, leadership and ideas are contributing to the ever-evolving world of technology.

## Meet Yvonne!

Yvonne Iguku is an ICT Officer based at the eLearning and Information Technology Institute (eLITI).

Young, curious and carving out her space in tech, Yvonne has plenty to say about an industry that rarely stands still.

Get to know what drew her in, what keeps her hooked, the assumptions about women in tech — and where she thinks it is taking us next.







# Women in Tech: Meet Ms. Yvonne Iguku

**BY MARTHA MOKERA & WAMBUI MURIUKI**

***What excites you about the tech space?***
Understanding things that many people find difficult is exciting. Technology makes it possible to learn new things, and its constant changes mean there is always something new to explore.

***How do you decide which skills are worth investing in, and which trends are just noise?***
The technology field has different areas, including networking, software, graphics, data and artificial intelligence. Data analytics is the area of greatest interest, and more effort goes into developing expertise in it while maintaining knowledge of other areas. Every aspect of technology provides a foundation for current and future developments.

***Who are some of the personalities that have inspired you over the years, and how?***
Ms. Jacqueline Wanjangi here at KSG is a one of my sources of inspiration because of her work ethic and the support she has provided in transitioning into full-time ICT work and departmental training. A willingness to learn, engage in conversations and share knowledge also contributes to professional growth.

Everything you want is out there. It is a matter of time, the process and the journey, but persistence is important.

***What projects have you been involved in that have excited you and made you feel that you belonged in the room?***
The launch held on 8 October 2026 was a recent highlight, involving two weeks of preparing videos, graphics and other materials.

Other projects include producing videos for the Regional Centre of Competence (RCOC) courses, digitizing a data protection course with the Office of the Data Protection Commissioner (ODPC), working with the Ministry of Interior and the Probation and Aftercare Service, and converting an entire book into an online course.

Providing day-to-day support to participants, particularly those taking online courses, is also a significant achievement for me.

***What challenges do women in tech face?***
There is a need for more women in the technology sector.
Some women reportedly have to work harder than their male counterparts to be recognized at the same level.
Age-related perceptions are another challenge, as youthful professionals may be considered too young for certain responsibilities.
Consistently delivering results and demonstrating competence can help change these perceptions.

***What is one assumption about women in technology that you would happily retire?***
Being in technology does not mean a woman must dress in a particular way, such as wearing trousers instead of skirts. Women should be able to dress appropriately and comfortably while performing their duties and demonstrating their professional abilities.

***If you could redesign the tech workplace for the generation coming behind you, what is one thing you would do differently?***
A more flexible working framework, particularly in government institutions, would help retain talented technology professionals. Young people should be given opportunities to contribute ideas and demonstrate their abilities rather than being underestimated because they are recent graduates or interns.

Young professionals have valuable skills to offer. For example, an intern with expertise in chatbots helped secure consultancy work for the institution, demonstrating the importance of recognizing and supporting emerging talent.

***Parting shot***
Everything you want is out there for you. It might take time, and you might not always get what you want, but keep trying. Enjoy the small things in life and make the most of the learning opportunities available during attachments and internships.

# Customer Service Week in Baringo




At the Baringo Campus, Customer Service Week was a moment to celebrate the people behind the service and reiterate our shared responsibility to put the public service first.

Led by the Deputy Director, Mr. John Napoo, the celebration brought staff together with participants of the Strategic Leadership Development Programme and Senior Management Course No. 241/2026 to appreciate the value of teamwork, camaraderie and the extra effort that makes service exceptional.

In his message, Mr. Napoo emphasized the importance of strengthening camaraderie among staff, encouraging a spirit of unity, mutual support and collective responsibility in going the extra mile to serve clients. He called to attention the need to put the public service at the forefront of everything we do, recognizing that excellent service begins with people who work together towards a common purpose.

Guided by this year's theme, "The Extra Mile," the celebration was a reminder that customer service goes beyond fulfilling routine duties. It is reflected in the additional effort we make, the way we support one another and the lasting experience we create for those we serve. — *Rashid Mwinyi and Elias Makokha*





# KAKC & KOICA Support KSG Queens through Community Outreach




Ms. Angela Mukiri, KACK President hands a football to one of the players of the KSG Queens. Sports equipment, personal care essentials and refreshments, alongside a health and well-being session were presented to the team.

**BY WAMBUI MURIUKI**

"The true value of what we have is often found in what we choose to give back."

Sometimes, giving back is about more than a donation. It is about seeing potential, investing in it and giving someone another reason to keep going.

It is in this spirit that the KOICA Kenya Office Kenya Alumni Kenya Chapter (KAKC) held a Community Outreach Programme at the Kenya School of Government (KSG), supporting the KSG Queens Football Team through donation of sports equipment, personal care essentials and refreshments, alongside a health and well-being session.

Director General, Prof. Nura Mohamed, rallied the Queens to pursue their Premier League ambitions, urging the team to remain disciplined, determined and united. He noted that their success would be a source of pride and glory for the School.

FCPA Andrew Rori, Director, Lower Kabete Campus, said that the partnership went beyond donations, life skills and support systems would help the girls grow both on and off the pitch.

Ms. Angela Mukiri KACK President explained that the outreach was driven by a shared desire to support the Queens, whose needs had been brought to the Chapter's attention, and to ensure that the team received the encouragement and resources needed to thrive.

Mr. Eliud Kemboi, Team Chairman, KSG Football Club, expressed appreciation for the support, noting that limited sports equipment and budgetary constraints had presented challenges for the team. He said that the donation would strengthen the Queens' training and match preparation as they work towards returning to the top positions in the FKF Nairobi Women Regional League and pursuing greater competitive opportunities.

Established in 2021 as a Corporate Social Responsibility initiative, the KSG Queens Football Team seeks to empower women, nurture talent and promote discipline through sports. The team has 22 players, most of whom are not formally employed, making continued support and opportunities for development particularly valuable.

Building up on this intention, Ms. Diana Chebet, KAKC Organizing Secretary, coordinated a session on maternal health, well-being and antimicrobial resistance – conversations encouraging the players to make informed decisions, practice responsible medicine use and prioritize their well-being.

For the Queens, the day was a reminder that their ambitions are shared by a wider community willing to stand with them. They can continue building towards their aspirations, one training session, one match and one opportunity at a time.

Also present were Ms. Ann Ndolo, President, KAKC Nairobi Sub-Group; Mr. James Masika, Secretary; Brian Kiza Oloo; Edna Bisera; Richard Odhiambo and other KSG Queens officials; KAKC officials; and KOICA representatives alongside the players.

# KAKC & KOICA Support KSG Queens through Community Outreach









# Taking Service Beyond the Gates for a Visit to Shimo la Tewa Prison




Mombasa Campus, Deputy Director CS. Dr. David Sergon is received by SSP John Kanyamuok, the Officer in Charge of the prison as he leads Campus staff on a CSR visit to Shimo la Tewa prison.

**BY GLENN LUMITI AND VICTOR MACHACHE**

On 6th October 2026, the Kenya School of Government (KSG) Mombasa Campus took its Customer Service Week celebrations beyond its gates, extending a helping hand to Shimo la Tewa Medium Security Prison through a substantial donation to improve inmates' accommodation, alongside an engagement centred on hope, dignity and positive transformation.

The delegation, led by Deputy Director CS Dr. David Sergon, comprised staff members, the Blue Commandos football team and the Campus Choir. The team was received by SSP John Kanyamuok, the Officer in Charge of the prison.

The donation comprised beds and beddings and personal hygiene items, providing practical support towards improving inmates' comfort and welfare.

"Customer service goes beyond the services we provide within our institution. It is also about recognising our responsibility to the wider community, treating every individual with dignity and taking deliberate action to make a positive difference in people's lives," said Dr. Sergon.

SSP Kanyamuok, appreciated the contribution towards improving inmates' welfare. He noted that the donation of would support better accommodation arrangements, while the engagement offered an opportunity to encourage inmates and reinforce the importance of personal transformation.

The human dimension of the visit was equally significant. Mr Wycliffe Ouma shared words of encouragement with inmates, urging them to remain hopeful, embrace personal growth and recognise that their present circumstances need not determine their future. The Campus Choir reinforced the message through spirited musical performances that brought moments of joy and connection to the gathering.

The visit also produced a lasting environmental contribution. Officers and prison staff jointly participated in a tree-planting exercise, planting approximately 800 seedlings within the correctional facility.

The day concluded with a

# Taking Service Beyond the Gates for a Visit to Shimo la Tewa Prison

friendly football match between the inmates and the Blue Commandos. Although heavy rainfall brought the match to an early end, the encounter provided an opportunity for interaction, teamwork and shared recreation.

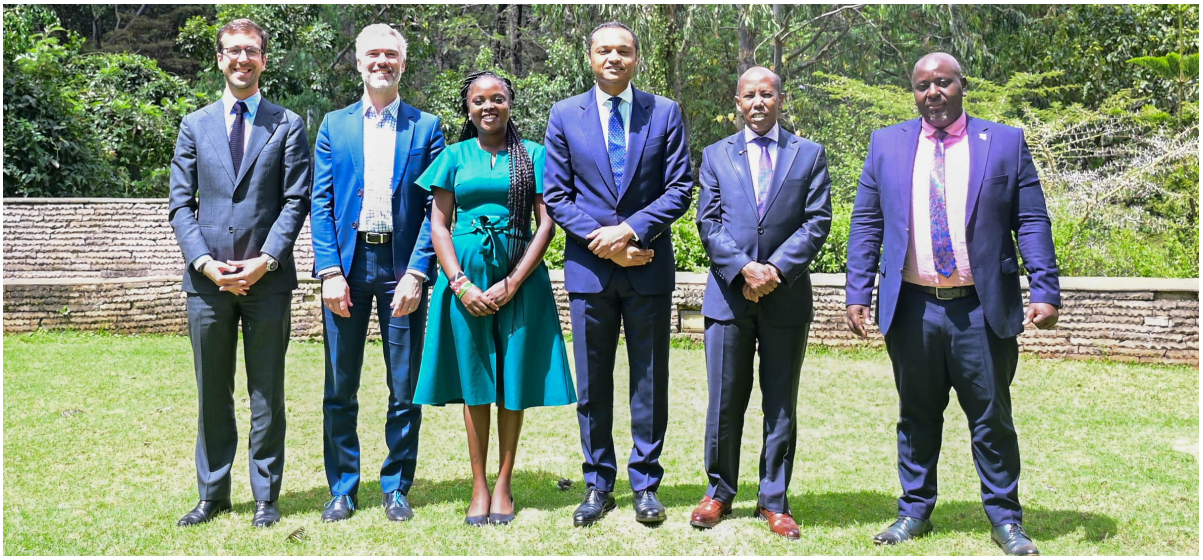
Under the Customer Service Week theme, "The Extra Mile," the visit demonstrated that service is not confined to counters, classrooms or offices. It can be expressed through practical support, encouragement and initiatives whose benefits extend beyond the day itself.

At Shimo la Tewa, KSG did more than mark Customer Service Week: it helped improve sleeping arrangements, planted seeds for a greener environment and shared a message that no person should be defined solely by their present circumstances.





# KSG & French Embassy Explore Strategic Collaboration



H.E. Wadid Benaabou, Ambassador of France to Kenya, hosted Prof. Nura Mohamed, Director General of the Kenya School of Government (KSG), at the French Embassy in Nairobi.

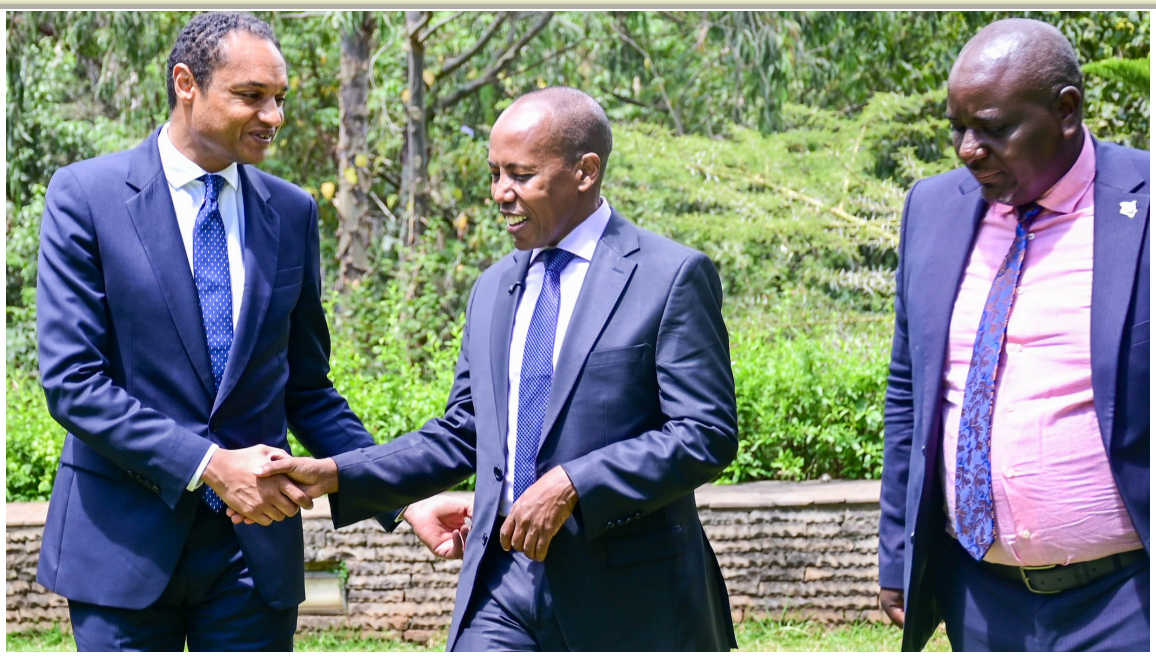
The meeting was attended by two Embassy officials: Mr. Lauric Cécillon, Attaché for Science and Higher Education and Deputy Head of Cooperation, and Mr. Romain Boyer, a diplomat serving as Deputy Head of the Central Africa Sub-Directorate at France's Ministry for Europe and Foreign Affairs.

The engagement provided an opportunity to welcome the Ambassador to Kenya and explore avenues for establishing a strategic collaborative partnership between the Kenya School of Government and the French Embassy.

Discussions focused on the potential for cooperation in leadership development, public-sector capacity building, governance, institutional strengthening, knowledge exchange, and international peer-learning programmes. The proposed partnership seeks to leverage the respective institutional strengths of KSG and French public administration and academic institutions to enhance the capacity of public officials and support effective, innovative, and responsive governance.

The meeting marked an important step towards strengthening Kenya–France institutional cooperation, with the Kenya School of Government expressing interest in developing a structured framework for collaboration that translates shared priorities into practical capacity-development initiatives.

Both institutions will explore opportunities for follow-up engagements to identify priority areas and develop a mutually beneficial programme of cooperation. – *By Peter Quest*



## Mombasa Campus

| | |
|---|---|
| Enterprise and Risk Management in Public Service | 12th—16th October, 2026 |
| Customer Care Course | 12th—16th October, 2026 |
| Performance Management Course | 12th—16th October, 2026 |
| Senior Management Course Online No.221/2026 | 31st August – 23rd October, 2026 |
| Senior Management Course No. 222/2026 | 28th September—23rd October, 2026 |
| Strategic Leadership Development Program Online No.564/2026 | 14th September–20th October, 2026 |
| Strategic Leadership Development Program No. 570/2026 | 28th September—6th November, 2026 |
| Lamu Municipality Revenue Training | 5th– 14th October, 2026 |
| Kenya Coast Guards: Mid-level Leadership Training—United Nations | 12th—16th October, 2026 |
| Boarder Management Meeting - Internal Security | 12th—16th October, 2026 |

## Lower Kabete

| | |
|---|---|
| Retirement Planning Course | 12th—16th October, 2026 |
| Government Protocol Etiquette & Events Management | 12th—16th October, 2026 |
| Strategic Leadership Development Program | 12th—16th October, 2026 |
| Applications of Digital Transformation | 12th—14th October, 2026 |
| Records Management Course | 5th—30th October, 2026 |
| Strategic Leadership Development Programme No. 573/2026 | 28th September—6th November, 2026 |
| Strategic Leadership Development Program No. 567/2026 A | 14th September—20th November, 2026 |
| Strategic Leadership Development Program No. 567/2026 B | 14th September—20th November, 2026 |
| Strategic Leadership Development Program No.569/2026- JOOTRH | 7th September—30th October, 2026 |
| Senior Management Course No. 471/2026 | 28th September—23rd October, 2026 |
| Senior Management Course No. 469/2026 A | 31stAugust—21st October, 2026 |
| Senior Management Course No. 469/2026 B | 31stAugust—21st October, 2026 |
| Supervisory Skills Development Course No. 167/2026—KRA | 28th September- 23rd October, 2026 |
| Competence Development for Middle Managers - KWS | 28th September—10th October, 2026 |
| Huduma CSE Training- Cohort 1: Huduma Kenya | 11th— 16th October, 2026 |
| Kenya National Highways Authority: Workshop | 12th—15th October, 2026 |
| Office of the Prime Cabinet Secretary: NDIC Meeting | 12th October, 2026 |
| Kidde Fire and Security South Africa Pty Ltd: Engineers Training | 13th—14th October, 2026 |
| Launch of Raila Amolo Ondinga Regional Leadership and Governance Academy | 13th October, 2026 |

## Baringo Campus

| | |
|---|---|
| Strategic Leadership Development Program No.573/2026 | 28th September—6th November, 2026 |
| Strategic Leadership Development Program Online No.565/2026 | 14th September - 20th November, 2026 |
| Senior Management Course No. 241/2026 | 28th September— 23rd October, 2026 |
| Senior Management Course Online No.240/2026 | 14th September - 13th November, 2026 |
| Senior Management Course Online No.239/2026 | 31st August - 23rd October, 2026 |
| Workshop: Insurance Regulatory Authority (MSME'S) | 13th—14th October, 2026 |
| Workshop: Webuye East NGCDF | 14th—15th October, 2026 |
| Workshop: Central Rift Valley Water Works | 7th —16th October, 2026 |

## Matuga Campus

| | |
|---|---|
| Supervisory Skills Development Course No.73/2026 | 12th—23rd October, 2026 |
| Supervisory Skills Development Course No. 72/2026 | 5th—30th October, 2026 |
| Supervisory Skills Development Course No. 71/2026 | 5th—30th October, 2026 |
| Customer Service Excellence for Frontline Officers No.1/2026 | 12th— 16th October, 2026 |
| Strategic Leadership Development Program No.566/2026 | 14th September - 20th November, 2026 |
| Senior Management Course No. 159/2026 | 31st August - 23rd October, 2026 |
| Training of Trainers No. 6/2026 | 5th—30th October, 2026 |
| Annual PC and Work Plan Evaluation FY 2025/2026 | 12th—13th October, 2026 |
| KSG Ogopa Soccer Team | 13th— 17th October, 2026 |

## Embu Campus

| | |
|---|---|
| Retirement Planning Program | 12th – 16th October, 2026 |
| Senior Management Course No. 275 /2026 | 31st August – 23rd October, 2026 |
| Senior Management Course No. 276 /2026 | 7th September – 30th October, 2026 |
| Senior Management Course No. 277 /2026 | 28th September – 23rd October, 2026 |
| Strategic Leadership Development Program No. 568/2026 | 14th September – 20th November, 2026 |
| Strategic Leadership Development Program No. 571/2026 | 28th September – 6th November, 2026 |
| KRA: Ushuru Mashinani Initiative | 12th – 16th October, 2026 |
| CUK: Health System Improvement Training | 12th – 16th October, 2026 |
| KRA: Policy & Tax Advisory Division Retreat & Strategy Meeting | 14th – 16th October, 2026 |

# Plug in with the Human Resource Capital Development



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## CENTRES OF EXCELLENCE AND INSTITUTES

- Centre for Public Finance and Audit
- Centre for Leadership and Public Policy
- Centre for Advanced Training and Consultancy Services
- Centre for Research and Advisory Services
- Centre for Environmental Governance and Climate Change
- Centre for Customer Service Excellence
- Regional Centre of Competence for AI and Digital Skilling
- e-Learning and Information Technology Institute
- Security Management Institute
- Institute for Gender and Social Development
- Institute for Devolution Studies
- Institute for Public Service Leadership Ethics and Integrity

**We welcome your feedback**