30th August – 5th September, 2025

### Fireside Chat - Youthful Voices for a Futuristic Public Service



Lighting the spark of dialogue - the fireside chat that brought together youth voices, and bold conversations organized by the State Department for Public Service and Human Capital Development, at the Kenya School of Government, Lower Kabete Campus.

#### BY TABITHA KEMUNTO & **CHRISTINE RWAMBA**

he Kenya School of Government on Friday, August 29, 2025 had the privilege to host a high-level fireside chat organized by the Principal Secretary for the State Department for Public Service a n d Human Capital Development, Dr. Jane Kere Imbunya.

The PS was joined by distinguished panelists including Mr. Fikirini Jacobs- PS Youth Affairs and Creative Economy;

Mr. Isaac Mwaura- Government Spokesperson; Prof. Mohammed, Director General KSG; CHRP Quresha Abdullahi, Executive Director- Institute of Human Resource Management; CPA Ben Kai Chilumo, CEO of Huduma Kenya; Ms. Angela Mulinge, Director of Youth Affairs in the Executive Office of the President; and CHRP Margaret Nguu, CEO of HRMPEB.

The dialogue broadcast live under the theme on NTV "Youthful Voices for a Futuristic Public Service," provided an interactive platform for young

### HIGHLIGHTS

- Katiba at 15: KSG holds Dialogue on Katiba Day
- LPNT: Lessons from Murang'a County
- KSG Welcomes UNV to Support Centre for Customer Service
- **Customer Service Excellence Program for KSG Frontline**
- KSG's Staff Sensitization on Public Service Efficiency
- Rewards and Recognition in **Public Service**
- In-coming and on-going **Programs**
- Campuses, Institutes, Centers

### Fireside Chat - Youthful Voices for a Futuristic Public Service



PS for State Department for Public Service and Human Capital Development, Dr. Jane Kere Imbunya engaging the audience.

professionals to share their experiences, challenges, and expectations from Government. The insights drawn are expected to help shape policies for a more inclusive and forward-looking public service.

Turning to issues of integrity in the workplace, Dr. Imbunya emphasized that the Constitution of Kenya already provides a strong foundation for values and ethics in public service.

"The issue of integrity is guaranteed in Article 10 and Article 232, which expounds values in public service and the conduct expected of a public servant," she said. However, she admitted that young employees often hesitate to report malpractices out of fear of retaliation. She called for a redefined workforce that ensures safe spaces for youth to express themselves freely and without fear of victimization.

Adding to the conversation, Mr. Fikirini Jacobs emphasized the importance of embracing

generational shifts within the "Other than workforce. the principles of governance, we are engaging young professionals who can openly express themselves," he said, urging senior leaders to create environments where openness can thrive, warning that failure to listen could push the youth toward disruptive channels of expression.

Government Spokesperson Isaac Mwaura highlighted the need for meritocracy flexibility in the workplace. The Public Service Commission (PSC) has already embraced digital recruitment systems promote fairness and inclusivity. "Online recruitment, has ensured Public that the Service Commissionis fullv automated-interviews can now be conducted online giving opportunity for fairness," he explained.

On the institutional front, Prof. Nura Mohammed, Director General of KSG, showcased the School's efforts to empower young leaders. He pointed to the establishment of a Youth Empowerment Program, under which the School has convened young leaders through the Kenya We Want movement and plans to host an Intergenerational Dialogue later this year.

He further unveiled upcoming initiatives, including Transformative Young Leaders Program to prepare youth for succession management and an Exemplary Leadership Series to spotlight public servants demonstrating integrity. "Most of the time we talk of corruption and negativity in the public service yet there remarkable people that should be recognized through the upcoming Exemplary Leadership series, where the catchphrase is 'catch them doing the right thing," he explained.

On her part, CHRP Quresha Ahmed, a Human Resource professional, spoke to modernizing work arrangements



Prof. Nura Mohamed- KSG Director General.

### Fireside Chat - Youthful Voices for a Futuristic Public Service

to match the realities and dynamics of today's workforce. This includes updating policies to support freelance and hybrid work models that are flexible, inclusive, and responsive to emerging trends in productivity and employee well-being.

A key highlight of the chat was the emphasis on AI skilling for young professionals entering the public service. The discussion underscored that Artificial Intelligence is no longer a futuristic concept but a present-day enabler of efficiency, service delivery, and policy innovation.

Other discussion was on counseling and mental health; work culture in public offices such as presentation in regards to interaction and physical appearance; as well as absorption of youth into the

work and succession planning.

While some of the issues will be shared with responsible entities for consideration, it was clear that the State Department for Public Service is keen on young officers who are ethical, feel included, innovative, and energetic. This surely marked an enthusiastic step toward championing officers to take up their space with courage.







### Katiba at 15: KSG holds Dialogue on Democracy, Justice & Public Service



Justice (Rtd.) Charles Nyachae, Chairperson of the KSG Council delivers the keynote address at the Kenya School of Government on Katiba Day.

#### BY THE BULLETIN TEAM

n Wednesday, 27 August 2025, the Kenya School of Government (KSG) joined the nation in commemorating 15 years since promulgation of Constitution of Kenya, 2010. The historic day is now observed as Katiba Day – a moment to reflect on the gains made over the past decade and a half in advancing democracy, devolution, good governance, and citizen participation.

KSG chose to mark this day through a Public Forum held at the School where members of staff and course participants convened to examine the achievements, challenges, and future prospects of constitutional implementation in Kenya. Staff and participants in other campuses in Baringo, Embu, Matuga and Mombasa were able to engage virtually.

The keynote address was delivered by Justice (Rtd.) Charles Nyachae, Chairperson of the KSG Council, who offered a profound reflection on Constitution's 15-year journey. In his remarks, he highlighted milestones landmark governance, devolution, and public participation, candidly acknowledging persistent challenges accountability, integrity, inclusivity. He further underscored the need renewed civic responsibility and institutional resilience safeguard the gains

Constitution for future generations.

"The Constitution remains our most radical and transformative instrument of government. It is our mirror as a people—reflecting our values, aspirations, and commitment to justice, inclusivity, and service," he noted, commending the President of Kenya H.E. Dr. William Samoei Ruto for refocusing national attention on the Katiba.

Director General, Prof. Nura Mohamed, described the 2010 Constitution as one of the most groundbreaking and pioneering agenda in Kenya's history. "This milestone is not only the realization of a legal instrument but also a covenant—where we, the people of Kenya, embraced change through devolution, broad participation, and the expansion of fundamental freedoms," he said.

Looking ahead, Prof. Mohamed emphasized the importance of preparing the public service for the future stating that KSG is actively developing strategic foresight to shape a public service that aligns with the Constitution's vision—one that is honorable, dignified, and impactful.

One of the panelists Ms. Jacinta Nyamosi who is Deputy Public Prosecutor at the Office of the Director of Public Prosecutions (ODPP) and a participant in the on-going Leadership Program for National Transformation at KSG highlighted the importance of institutional collaboration in

### Katiba at 15: KSG holds Dialogue on Democracy, Justice & Public Service



Panelists: Rtd. Justice Nyachae (centre), Ms. Jacinta Nyamosi of ODPP(2nd left), Adv. Anna Omwega and Paul Kamau from KSG, with moderator, Dr. Florence Kithinji (extreme left).

ensuring effective justice delivery.

As she underscored the role of the Constitution in establishing independent bodies critical to governance, she said, "The greatest achievement of the 2010 Constitution is the creation of independent institutions like the ODPP, IEBC, and EACC," adding, "Our independence assures citizens that prosecutions are based solely on evidence and free from external influence."

She was joined by Advocate Annah Omwega, who detailed KSG's critical role in supporting constitutional implementation through training, research, and advisory services. She noted that the School's programs integrate key constitutional themes—such as sessions on constitutionalism and rule of law in the Senior Management Course, labor rights in the Supervisory Skills Course, and devolution in the Strategic Leadership Development Program. Additionally, initiatives like the Under the Tree Series, to promote community engagement on constitutional values.

Representing the voice of young people at the forum, KSG Research Fellow, Paul Kamau, responded to a question on how the Constitution has empowered the youth. He pointed to progressive legal frameworks that have strengthened youth representation in governance and

underscored KSG's commitment to advancing constitutional aspirations by creating opportunities for young Kenyans through training, employment, internships, and attachments.

As the nation reflects on 15 years of its constitutional journey, KSG renews its commitment to be at the forefront of capacity development, policy dialogue, and research that support the continued realization of Kenya's constitutional promise.

In the words of Justice (Rtd.) Nyachae, "Reflection is not worth anything if we are not honest with ourselves."



KSG Management, panelists and a section of the staff members and participants who attended the forum.

## Katiba Day at the Baringo Campus







t KSG Baringo Campus commemoration of Katiba Day led by Campus Director, Dr. John Bii, was embodied through tree planting symbolizing the responsibility outlined in Chapter Five of the Constitution on Land and Environment. This act represented stewardship, sustainability, and the protection of natural resources — principles that echo Aldo Leopold's Land Ethic of seeing land as a community of soils, waters, plants, animals, and humans. As the first commemoration drew to a close, the saplings planted stand as a call for action: May their green shoots remind us that the Constitution is not just a document but a promise and a guide, one that compels us to cultivate values, cherish freedom, and protect the natural heritage for the present and future generations.

Dr. Bii's reflection: "We mark Katiba Day not just to remember our Constitutional journey, but to ground it in our purpose as public servants" reminding staff and course participants to view the Constitution of Kenya not as a distant legal text but as a living guide that influences decisions, actions, and relationships in the service of the nation. — *Rashid Mwinyi* 

# LPNT: Lessons from Murang'a County

articipants of the Leadership Program for National Transformation (LPNT) had the privilege of engaging with H.E. Dr. Irũngũ Kang'ata, Governor of Murang'a County, who facilitated a session on "Sharing Experiences by Murang'a County Government: Integrating Technology Solutions to Enhance Efficiency and Reach."

Governor Kang'ata shared practical insights on how Murang'a County is leveraging technology to transform public service highlighting innovative approaches and digital solutions that have enabled the county to thrive in health, agriculture, education and automation – streamlining county programs for greater transparency and accountability and setting a model for citizen-centered governance in Kenya.

H.E. Kang'ata is a seasoned leader, having previously served as the Senator of Murang'a County, Senate Majority Chief Whip, Member of Parliament for Kiharu Constituency, and Councillor for Central Ward in Murang'a Town.

The Governor was received at the School by Director General Prof. Nura Mohamed, alongside Dr. Rachel Ngesa, Director of Lower Kabete Campus, and Dr. Eng. Joseph Ndung'u, Director of e-Learning and Information Technology Institute.









### KSG Welcomes UNV to Support Centre for Customer Service Excellence

#### BY JOSEPH KIRAGU

he Kenya School of Government this week achieved a new milestone with the inaugural online introductory meeting for UN Volunteers who will be joining the Centre for Customer Service Excellence.

The meeting brought together volunteers drawn from diverse countries who will be serving virtually to support the Centre's mandate of championing customer service excellence in the public sector. Their role will include strengthening the Centre's visibility, contributing to the planning of its flagship conference scheduled for March 2026, and supporting marketing initiatives for the Centre's programs and the School at large.

In his remarks, the Director General, Prof. Nura Mohamed expressed his delight connecting with the volunteers, who bring with them a wealth of global experience. He emphasized that their contribution will be invaluable as the Centre aligns its work with the Sustainable Development Goals, particularly SDG 10 (Reduced Inequalities), SDG 16 (Peace, Justice and Strong Institutions), **SDG** and (Partnerships for the Goals). He described the collaboration between KSG and UNV as both timely and progressive that would recognize creativity, innovation, perspectives that global would enrich the journey of building a citizen-centred public service.

At the meeting, Ms. Vera Obonyo, Deputy Director at the e-Learning and Information Technology Institute (eLITI), provided an overview of the Kenya School of Government (KSG)—highlighting its regional presence, core functions, and wide range of training programs. Expounding the School's growing footprint across Africa, she noted that KSG has engaged with institutions in over 30 countries through formalized partnerships. She also shared updates on ongoing programs that include participants drawn different African countries.

Ms. Susan Chesang, Head of Centre for Customer Service School Excellence at the explained the fundamental role of the Centre to the Public Service and the programs that are on offer. She also articulated the expectations of the volunteers by School – particularly advancing marketing, driving innovation, enhancing and publicity to position the Centre as a leading hub of service excellence.

Representing the Human Resource Management Department, Ms. Annastacia volunteers Mwova took the through the KSG Code Performance Conduct, and

Management deliverables by staff. The KSG HR Policies and Procedure Manuals of 2024 will guide the UNV during their 3 months engagement with the School.

Ms. Juliana Tele, the Online UNV Coordinator for East Africa, clarified the terms of the UN Volunteers during their three-month engagement with KSG. She further explained that the role of the volunteers who would serve exclusively online throughout the period.

This collaboration stands as a benchmark for how partnerships can strengthen governance and service delivery in Kenya, across Africa, and globally. It also demonstrates the School's meaningful commitment to engagements that inspire innovation, nurture excellence, and advance the progression of public institutions.

The UNV members include Richwynn Ong, Devanshu Kalra, Dan Alwende, Isaack Nalwa and Iefferson Amuzie.



KSG together with the UN Volunteers at the virtual introductory meeting

## Customer Service Excellence Program for KSG Frontline Officers

#### BY CHRISTINE RWAMBA

he Kenya School of Government (KSG) continues to make bold strides to enhance service delivery through its Customer Service Excellence Program for Frontline Officers.

The five-day training, held at the KSG Lower Kabete Campus from August 25–29, 2025, built the capacity of officers with competencies for mindset change required to strengthen citizencentered service and promote excellence across public institutions.

Ms. Helen Magolo, faculty member and coordinator of the program, outlining the objectives of the training underscored its role as a flagship initiative for KSG. She stated that frontline officers have the power to shape client perceptions through the quality of their interactions.

Speaking to participants, the Director General, Professor Nura Mohamed, described the program as a deliberate step towards institutional progression that has been carefully designed to set new standards.

His call to action; service excellence is both a responsibility and a commitment. "You are the champions and the light of your campuses. You have the capacity to drive the change and embody the difference we aspire to see. Remember, even the smallest contribution can leave a lasting imapct," he emphasized, invoking an African proverb: "If you think you are too small to make a difference, you have not spent a night with a mosquito."

Facilitated by experienced trainers with additional input the Huduma Kenya Secretariat, the content was structured to provide a holistic approach to customer service covering topics on values and attitudes required in frontline service, the role of organizational culture in shaping customer experience, and the importance of quality standards in ensuring consistency across services. Participants were allowed to share experiences from their respective Campuses.

Senior Director, Finance and Administration, Dr. Tom Wanyama, explained that the program aims to position the School as a role model in customer service. "Charity begins at home," he remarked, stressing that the School must set the pace—especially while partnering with institutions such as Huduma Kenya, renowned for excellence.

"Your first encounter with a customer sets the tone for a relationship. If the experience is poor, it does not matter how much marketing we do," he said. "Everyone deserves excellence, all the time. Let people leave with a good taste and a desire to return."

A highlight of the week was practicum exercise Huduma Centre GPO, where participants observed engaged with operations at one of Kenya's leading service hubs. This hands-on exposure allowed them to see theory translated into reinforcing learned and offering a model they could emulate at their stations. Huduma Centres, celebrated nationwide for redefining public service delivery, provide a living example of citizen-focused excellence that participants are now challenged to replicate in their own institutions.



Staff of KSG who participated in the Customer Service Excellence Program for Frontline Officers at the Huduma Centre, GPO Centre for a practicum session.

## Customer Service Excellence Program for KSG Frontline Officers



### KSG's Staff Sensitization on Enhancing Public Service Efficiency



Ms. Florence Wanguku, Deputy Director, Human Resource Management at the Kenya School of Government. .

#### BY GLENN LUMITI

of School Government (KSG) has reaffirmed its commitment strengthening efficiency, accountability, and integrity within the public service by hosting a sensitization forum for The session, conducted virtually on Tuesday, August 26, 2025, was organized in line with a directive from the Office of the Chief of Staff and Head of the Public Service following the release of the Matrix of Lawful Consequences for Infractions in the Public Service earlier this month.

The matrix, issued under reference OP/CAB 6/2, outlines clear and proportionate corrective actions for misconduct and noncompliance in public institutions. It is anchored on three objectives: ensuring prompt corrective action, enhancing accountability through lawful consequences, and

fostering a culture of integrity and ethical conduct in line with Articles 10 and 232 of the Constitution.

Speaking during the session, Deputy Director of Human Resource Management, Ms. Florence Wanguku, underscored the importance of public officers having a clear understanding of the policies, codes of conduct, and lawful instructions that guide their work.

"As employees of the School, we are expected to be familiar

"Every employee should understand their role and the standards expected of them. Accountability strengthens not only the institution but the entire public service"

Ms. Florence Wanguku

with human resource, procurement, finance, and occupational health policies, among others, as they provide the framework for our operations," she said

Ms. Wanguku noted that the matrix outlines over 18 categories of infractions - ranging from noncompliance with regulations to misconduct such as neglect of duty, abuse of office, or poor performance – with penalties varying by severity. Disciplinary measures are not meant to be punitive but corrective, designed to uphold professionalism while giving staff an opportunity to performance. "Every improve employee should understand their role and the standards expected of them. Accountability strengthens not only institution but the entire public service," she noted.

The sensitization was codelivered by representatives from departments, including human resource, procurement, and internal audit, each offering insights into how the matrix applies to their areas of operation. Staff have been urged to consult departmental heads, the human resource office, or senior management whenever in doubt about policy interpretation.

Beyond compliance, the consultative forum also emphasized the proactive role of supervisors in supporting their teams to meet individual and institutional targets.

This marks an important step by KSG in aligning with national reforms aimed at entrenching discipline, uprightness, and skillfulness across the public sector. By embedding these standards, the School continues to play a leading role in shaping a public service that is credible and accountable to the citizens of Kenya. Rewards and Recognition in Public Service

#### BY PETER QUEST

n effective public service is the heartbeat of governance and the engine that drives quality service delivery to citizens. A motivated public service has the power to transform nations; however, in many African contexts, systems of rewards and recognition remain modest and are yet to be fully institutionalized.

This has led to challenges in attracting, motivating, and retaining top talent in government institutions. In this issue, we explore why recognition matters, the current gaps, and how governments can create stronger reward systems to inspire excellence.

### Why Rewards and Recognition Matter

- Motivation and Morale: Employees who feel valued are more committed and productive.
- Innovation: Recognition encourages new ideas and solutions in service delivery.
- Retention: Skilled professionals are more likely to stay in organizations that appreciate their contributions.
- Public Trust: Celebrating excellence builds confidence in government institutions.

#### Challenges in Africa's Public Service

- Minimal structured recognition frameworks.
- Bureaucratic promotion systems that reward tenure and not performance.
- Limited non-monetary recognition such as certificates, awards, and Honors.
- Perceptions of favouritism and lack of transparency.



 Skilled workers leaving for private sector or international organizations.

Here are some of the best practices from Africa and beyond in regards to rewards of public service officials:

- Rwanda Imihigo: Performance contracts with rewards for those who meet or exceed targets.
- South Africa Batho Pele Awards: Celebrating innovation and service excellence.
- Kenya Huduma Awards: Recognizing frontline service delivery champions.
- Singapore: Scholarships, leadership opportunities, and national honors for outstanding officers.
- ◆ Canada and the United Kingdom: Annual public service awards highlighting innovation and leadership.

For recognition systems to inspire and sustain excellence in the public service, they must be deliberate, transparent, and aligned with broader national aspirations. The following

strategies provide a pathway to designing effective recognition programs:

- Introduce clear performancebased reward frameworks.
- Combine monetary and non-monetary incentives.
- Ensure transparent and fair selection processes.
- Foster a culture of appreciation at all levels of government.
- Link recognition programs to national development goals and values

Recognition goes beyond awards and bonuses — it is about fostering a culture where every public servant feels genuinely valued for their contribution.

By strengthening reward and recognition systems, African governments can inspire their workforce, unlock the full potential of public service, and deliver lasting excellence to citizens.

#### In the next edition:

Digital Transformation in Public Service: Unlocking Efficiency and Citizen-Centered Governance

### Rollout of the Leadership Program for Supply Chain Professionals Cemented

enya School of Government (KSG) Director General Prof. Nura Mohamed and Kenya Institute of Supplies Management (KISM) CEO Mr. Kenneth Matiba, formalized a strategic partnership through the signing of a Memorandum of Understanding (MoU) at the KSG in Lower Kabete. The ceremony was graced by KISM Chair Mr. John Karani alongside senior management teams from both institutions.

The MoU establishes a framework for collaboration in several key areas of mutual interest. These include joint training and capacity-building initiatives in supply chain leadership to enhance the competencies of supply chain management officers; collaborative research, consultancy, and knowledge-sharing on supply chain governance, trends, and emerging national challenges; and co-hosting of policy dialogues aimed at strengthening governance, generating policy briefs, and translating research findings into actionable reforms.

This collaboration marks a significant step towards strengthening supply chain governance, advancing public administration, and contributing to Kenya's broader development agenda through research, innovation, and professional excellence. - KISM



### Malawi School of Government at KSG





Left: Mary Rukenya and Grace Oluoch of KSG lead delegates from the Malawi School of Government on a tour of the KSG facilities. Right: Nathan Karanja receives the delegates at the Regional Centre of Competence that is housed at KSG. KSG was honored to host a delegation from the Malawi School of Government for a knowledge exchange session on Performance Management Systems, with focus on linking performance to a structured rewards and sanctions framework. Director General, Prof. Nura Mohamed, emphasized the importance of harmonized capacity building across African Schools of Government, noting that sustainable reform requires collaboration in shaping a future-ready workforce.

Ms. Florence Wanguku, Deputy Director of HRM at KSG, shared an in-depth exposition on KSG's productivity and performance frameworks, while the Malawi delegation explored how KSG integrates performance with both national priorities and global development agendas.

Both institutions look forward to formalizing ties through a Memorandum of Understanding (MoU) to advance collaboration in training, research, and governance innovation.



Celebrating a century of shaping Kenya's public service through capacity development leadership, and national transformation. A proud legacy, a bold future!

Look out for more information, your stories and celebrations, that you have been a part

### SLDP Gets Practical at the Baringo Campus



articipants of the Strategic Leadership Development Program (SLDP) at KSG Baringo take part in different activities as part of their week-long experiential learning. The outdoor learning session brought together participants from two cohorts: SLDP 484, delivered in a blended format (online and in person), and SLDP 489, conducted fully in person at the Campus.

Participants take part in guided activities followed by structured debriefing sessions to reflect on outcomes and consolidate their learning. The module explores key themes such as the burden of leadership, character development, innovation, endurance, patriotism, and service to humanity, among others.

The overall objective is to nurture transformation in public service culture and strengthen character building among participants, empowering them for distinguished service to Government and the nation at large. — Elias Makokha

### Matuga's SLDP Cohort 486: Leadership that Leaves a Legacy



he Strategic Leadership Development Program (SLDP) Cohort 486/2025 at the Kenya School of Government, Matuga, has officially come to a close. In his address at the closing ceremony, Dr. Wesley Kiprop, Director at KSG, gave a charge that will echo long beyond their time at the School: "Go and leave a legacy" - words that mark a beginning rather than an ending for in every society, leadership is measured not by the years served or titles held, but by the enduring difference a leader leaves behind.

In his reflections, Mr. Dennis Marube, Deputy Director of Learning and Development (DDLD) said. "A true leader is remembered for the lives they touch and the institutions they strengthen."

For every leader the difference lies in perspective. Achievements fill reports; legacies fill hearts. Achievements are about the present; legacies are about the future and as Dr. Kiprop emphasized, the leaders of Cohort 486 are called to build significance not only for themselves but for generations to come.

According to Mr. Yophen Barongo, the Course Coordinator, the value of any program will not be measured within the walls of the learning institution, but in the ripple effect participants create when they return to their offices, counties, and communities.

At its heart, legacy is service. It is the decision to use leadership as stewardship — to safeguard resources whether is it be talent, individuals, communities, opportunities or funds. It is when a leader mentors the next generation, when they strengthen systems that guarantee fairness, when they choose honesty even when shortcuts are tempting. It demands courage that also brings fulfillment, for there is no greater reward than knowing one's service will continue to speak long after the chapter has closed.

The challenge to the leaders: Will they champion justice and foster innovation? Will they instill values that guide? And will they rise to shape a future defined by honor, distinction, and service to the people? — *Keffas Mutethia* 

### All the Best Colleague!





The KSG Mombasa Campus community bid farewell to Ms. Caren Siya (in yellow)as she departs for new opportunities. Her dedication, professionalism, and contributions have left a lasting mark on the Campus and the School. KSG is grateful for the impact she made and wishes her every success in her future endeavors. Siya- May your next chapter be as remarkable as your time with us!

### Train with us!



### Leadership Lesson

### "Character is the foundation of leadership"

A leader's character is often under the microscope. Leaders face challenges such as building trust within remote teams or navigating ethical dilemmas. Stay true to your values, even when it's challenging. Your integrity will inspire others to follow your lead

- Zig Ziglar

Have your say

My sincere appearation to

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### UPCOMING AND ONGOING PROGRAMS

### **Baringo Campus**

Strategic Leadership Development Programme No. 494/2025	18th August -26th September, 2025
Senior Management Course No. 213/2025 (Online)	4th August - 26th September, 2025
Strategic Leadership Development Programme No. 490/2025	21st July- 26th September, 2025
Electronic Government Procurement Training (E-GP) Training Phase II	25th August-5th September, 2025
Workshop- Kenya Seed Company	1st – 5th September, 2025

Embu Campus				
Strategic Leadership Development Program No. 488/2025	21st July- 26th September, 2025			
Management of Social Protection Services-World Food Program	25th August- 5th September, 2025			
Electronic Government Procurement (eGP) system- eLITI	25th Aug - 5th Sept, 2025			
Management Course for Office Admin	1st -26th Sept, 2025			
Supervisory Skills Development Course-State Department for Industry	1st -12th September, 2025			
Student leaders induction training workshop- The Co-operative University of Kenya	3rd-5th September, 2025			
Performance contracts review- Kenya Civil Aviation Authority	1st-5th September, 2025			
Asset Management and the IFMIS - The National Treasury	1st-5th September, 2025			
ORPP Onboarding Workshop- Registrar of Political Parties	1st-5th September, 2025			
Retreat for Field Administration Services- Kenya National Examinations Council	1st-5th September, 2025			
Recruitment of ICT interns under DLP workshop- State Department for Basic Educati	on 1st-5th September, 2025			
Curriculum For Fingerprint Personnel- National Registration Bureau	1st-5th September, 2025			

Lower Kabete	
Strategic Leadership and Development Program No. 495/2025	18th August -26th September, 2025
Leadership Program for National Transformation	21st July -12th September, 2025
Strategic Leadership Development Program No.482/2025	21st July - 12th September, 2025
eGP Training National Treasury - eLITI	25th August – 5th September, 2025
eGP Training National Treasury - eLITI	25th August -5th September, 2025
Induction Program for the Board Members Meru Municipal Board- IDS	1st-5th September, 2025
The Global Center on Adaptation	30th August – 5th September, 2025
Launch of Public Service Workplace Policy – NSDCC	1 September, 2025
High Level Training – IGAD Leadership Academy	1st-4th September, 2025
Directorate of Audit, Appropriations & General Purpose Committees National Asse	embly 1st -6th September, 2025
Working Meeting – EMKF Foundation	2nd September 2025
Concept Note on Kenya-China Capacity Building Retreat: State Department for Trace	de 2nd-4th September, 2025
Meeting – National Police Service Commission	2nd-5th September, 2025
Directorate Strategic Plan Launch Veterinary Medicines Directorate	4th September, 2025

#### Mombasa Campus

Strategic Leadership development Program Electronic Government Procurement (eGP)

Records Management Course

Workshop: State Department for Housing

Workshop: Rongo University

Workshop: Agriculture and Food Authority

Workshop: The National Treasury Workshop: The National Treasury

Workshop: UNESCO

Workshop: Inter Government Relations - Technical Committee

18th August - 26th September,2025

25th August - 5th September, 2025

1st - 26th September, 2025

1st - 6th September, 2025

4th - 6th September, 2025

1st September, 2025

1st - 12th September, 2025

1st September, 2025

3rd - 6th September, 2025

4th - 5th September, 2025

#### Matuga Campus

Supervisory Skills Development Course No. 31/2025

Strategic Leadership Development Program No.496/2025

Electronic Government Procurement (eGP) Training No.3/2025

11th August - 5th September, 2025 25th August to 24th October, 2025 25th August to 5th September, 2025

### Book your Training with us!

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### Matuga Campus

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#### Mombasa Campus

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#### CENTRES OF EXCELLENCE/INSTITUTES

- Centre for Public Service Values, Ethics and Integrity
- Centre for Public Finance and Audit
- Centre for Leadership and Public Policy
- Centre for Advanced Training and Consultancy Services
- Centre for Research and Advisory Services
- Centre for Environmental Governance and Climate Change
- Centre for Customer Service Excellence

- and Information Technology e-Learning Institute
- Security Management Institute
- Institute for Gender and Social Development
- Institute for Devolution Studies

### We welcome your feedback



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Kenya School of Government