

20th — 26th September, 2025

Renewing Kenya's Public Service: The Integrity Question & Cultural Rebirth



#### **BY GLENN LUMITI** & SONIA KALE

TV he Citizen Morning Debate on Integrity the Question this week began with a reflection that has haunted Kenya for decades: Can we ever win the war against corruption without changing the very culture of our Public Service? It was a sobering way to frame the conversation, and one that set the stage for a thoughtful exchange on governance, procurement, and accountability.

At the heart of the discussion was Professor Nura Mohammed, Director General of the Kenya School of Government (KSG),

who made a powerful case that fighting corruption requires more than just rules and oversight. It demands nothing less than a moral and cultural rebirth of the entire public sector.

Prof. Mohamed was a panelist amongst Mr. Kenneth Matiba, CEO of the Kenya Institute o f Supplies Management (KISM), FCPA Hesbon Omollo of ICPAK, and Hon. Caleb Amisi, MP for Saboti.

The panel discussed integrity in public office that is vital to rebuilding trust but has with challenges like corruption, accountability, and regulatory

#### **HIGHLIGHTS**

- Building HR Leadership in the Public Service
- NCIC Embraces Customer Excellence
- Induction of Officers of **OCOB**
- **Gender Responsive Budgeting**
- 10 KSG @100
- Shaping the Future of Public Services
- Library beyond Boundaries
- In-coming on-going **Programs** 
  - Campuses, Institutes, Centers

### Renewing Kenya's Public Service: The Integrity Question & Cultural Rebirth

loopholes. Stronger procurement and financial oversight, ethical leadership, and citizen engagement were identified as key solutions—alongside targeted training in ethics, accountability, and financial management to build officers with competencies to uphold transparency and good governance.

From the onset, Prof. Mohamed cautioned against the notion that new laws or additional regulations alone could solve Kenya's integrity crisis. "Training alone cannot cure moral failure," he said pointedly, adding that unless institutions cultivate a culture where ethical conduct is rewarded and malpractice is punished, corruption will continue to thrive.

It was a statement that resonated across the panel as all agreed that procurement failures have cost the country upto billions of shillings. Matiba reminded the audience that procurement is the "engine of service delivery," while Omollo underscored its tight link to planning, budgeting, and auditing. For Amisi, the oversight reports tabled in Parliament every year tell the same story: inflated costs, ghost projects, weak enforcement.

Prof. Mohamed's intervention went beyond diagnosing the problem, as he offered a blueprint for renewal challenging the narrative that procurement officers are villains, yet they are professionals who, with the right systems and institutional backing, could be frontline defenders of public trust. "Procurement officers must not only know the rules but embody ethical conduct. Without integrity, even the best systems

fail," he said.

This delicate yet profound distinction is part of what KSG is instilling in its programs: a mindset that views accountability not as an enemy but as an ally. KSG, he explained, reserves the right to withdraw certificates from participants found guilty of corruption even after completing training, reinforcing the principle that professional qualifications represent trust that must be upheld.

As such, other than the Judiciary and EACC, KISM has entered into a Memorandum of Understanding with KSG to roll out a training program on Ethics and Integrity mandatory for supply chain officers, in its deliberate interventions to instil professional sanity in procurement.

Borrowing from history, Hon. Amisi spoke of the need for a national renaissance, a rebirth that empowers young people and breaks the cycle of corruption handed down by older generations. Prof. Mohamed tied this vision directly to the work of KSG, calling for a cultural transformation in public service that echoes the renewal seen in

other societies after moments of crisis.

"Change is easier when it protects both officers and the public purse," he said, pointing to ongoing sensitization programs that seek to rebuild public trust. In his view, Kenya's future depends on public servants embracing a higher calling: seeing themselves not merely as employees of the state, but as trustees of the people's prosperity.

The debate made it clear that procurement reforms, digitization, and legal enforcement require a a robust framework for operation and a web of accountability across the board.

The Citizen TV Morning Debate may have begun with grim reminders of graft and inefficiencies, but it ended with a spark of hope - a reminder that while laws and systems are key, it is ultimately the character of leaders and institutions that determines whether a nation prospers or falters. And as the cameras dimmed, one thing was clear: if Kenya is to rise, it will be voices like these: firm, visionary, uncompromising, that light the way.



# KSG Bags Top Awards at Baringo ASK Show 2025



Baringo County Governor, H.E. Benjamin Cheboi, (Right) presented trophies to outstanding exhibitors, with KSG receiving top recognition. Receiving on behalf of KSG are Mr. Kennedy Mukangai and Elias Makokha.

#### BY ELIAS MAKOKHA

he Kenya School of Government (KSG) reaffirmed reputation excellence in Public Service by among the emerging institutions at the Agricultural Society of Kenya (ASK) 2025 Baringo Show. The event, held from September 18-20 under the theme "Promoting Climate-Smart Agriculture and Trade Initiatives for Sustainable Economic Growth," brought together organizations and stakeholders from across the country showcase innovation, policy dialogue, and practical solutions for sustainable development.

On Friday, September 19, Baringo County Governor, H.E. Benjamin Cheboi, EGH, EBS, presented trophies to outstanding exhibitors, with KSG receiving top recognition.

The School was crowned Best Tertiary-Level Education Institution (Other than Universities) for its commitment to knowledge dissemination and innovation.

True to its mandate, KSG showcased its impactful services that continue to build capacity for national and county governments, the private sector, and civil society. Its exhibition stand attracted hundreds of visitors eager to learn about leadership

training, governance programs, and policy-driven research. Many were delighted to discover that KSG programs are not limited to government employees but also open to private organizations, NGOs, and community-based groups.

The pavilion became a hub of interaction, with guests engaging staff, alumni sharing personal success stories pledging loyalty as ambassadors of the institution with exhibitors underscoring KSG's wider influence in shaping prosperity by equipping public servants with the skills needed for effective governance.

During his visit to the School's pavilion, Governor

# KSG Bags Top Awards at Baringo ASK Show 2025

Cheboi commended the School for its role in strengthening public service and promoting institutional excellence. Echoing this, KSG Baringo Campus Director, Dr. John Bii, highlighted the School's impact as a bridge between knowledge and practice:

"KSG continues to provide leadership and solutions that strengthen institutions across all sectors. Its presence in the region is a reminder that good governance underpins sustainable growth."

KSG's strong presence at the show was rewarded with multiple accolades:

*Winner* – Best Tertiary-Level Education Institution Stand (Other than Universities)

Second Place - Best Government Stand Interpreting the Show Theme

**Second Place** – Best Stand in Hospitality and Catering Services

These awards reaffirm KSG's growing reputation as a transformative institution committed to professionalism, innovation, and service to the nation.





*Left*: Catering staff showcase their skills at the ASK Show. *Right*: H.E. Cheboi tries out the fitness equipment that KSG offers for participants at the Campus.

*Below*: Baringo Campus Director, Dr. John Bii with members of staff who participated in the ASK Baringo Show, 2025. The Campus showcased, training programs, hospitality and wellness services.



# Building HR Leadership in the Public Service

#### BY CHRISTINE RWAMBA

he Kenya School of Government (KSG), Embu Campus, is cementing its place as a strategic hub for human resource management in Kenya's public service. By offering programs tailored to institutional needs, the School continues to nurture officers' competencies and values that are advancing governance across ministries and state departments.

A recent achievement was the delivery of the Human Resource Advisory Committee Course (HRA) to officers from the State Department for Technical and Vocational Education and Training (TVET). The training, held from September 15 to 19, 2025, was initiated at the Department's request, highlighting KSG's agility in designing and delivering tailormade capacity development programs.

Over the course of five days, participants tackled key areas of HR practice; performance management, labour relations, staff welfare, communication, staff training and development, succession planning, grievance handling, and public service values and integrity. For the School, these topics lie at the heart of professionalizing the workforce and ensuring that officers are prepared to advise fairly, ethically, and effectively.

Principal Secretary for TVET, Dr. Esther Muoria, commended



The Principal Secretary for TVET, Dr. Esther Muoria (seated centre) and Embu Campus Director, Dr. Ann Kang'ethe (3rd right) with participants from the TVET attending the training. Together with them are staff members from the Campus.

the Kenya School of Government for its strategic contribution to strengthening human resource management within the public service. "Delivering quality and timely services is not only a constitutional mandate but also a moral imperative. I am encouraged that this workshop has provided officers with the competencies and insights required to make fair, objective, and forward-looking decisions in service to the nation," she remarked.

The PS underscored the importance of sustained investment in continuous training, noting that it is often the first area to suffer when budgets are reduced. "Government must prioritize training, as it strengthens both institutions and individuals. I have witnessed the profound difference it makes

when officers not only receive training but also internalize and apply knowledge meaningfully," she emphasized.

For KSG, this course is part of its ongoing mandate to ensure that Kenya's public service is not only technically competent but also guided by values of integrity, accountability, and citizen-centered service. As the demand for skilled HR managers grows, the School's role as a strategic partner in public service transformation is increasingly vital.

Through responsive, high-caliber programs like the Human Resource Advisory Committee Course, KSG is cultivating a new generation of human resource leaders—professionals grounded in integrity and committed to driving tangible results for the nation.

### NCIC Embraces Customer Excellence for National Cohesion

#### BY SUSAN CHESANG'

National h e Cohesion and Integration Commission (NCIC) is taking a proactive step toward its core mandate of national unity by embracing a comprehensive Customer Service Excellence program. Led (CSE) Commission Secretary and CEO, Dr. Daniel Mutegi Giti (PhD), the Commission's leadership and staff participated in an online sensitization forum held on 17th September 2025.

Speaking at the event, Dr. Giti accentuated the nexus between customer centred service and the Commission's charge. "This sensitization has come at an opportune time for the Commission to not only strengthen its engagement with the public but to also incorporate dignity in service delivery."

Ms. Susan Chesang, Head of the Customer Service Excellence Centre at the Kenya School of Government (KSG), expressed that every interaction is an opportunity to serve and is therefore shared responsibility across the entire Commission.

"The program has been tailored for various groups, including executive leaders, senior managers, front office staff, technical officers, and quality assessors, all with the goal of impacting service delivery in Kenya," she explained.

NCIC team is urged to adopt a holistic approach to service, one that permeates every level of the organization and builds trust



Dr. Daniel Mutegi Giti (PhD), National Cohesion and Integration Commission CEO and Secretary .

with the citizens it serves. By focusing on excellence at every touch-point, the NCIC can better fulfil its role in promoting cohesion.

Mr. Lukas Mwangi, Director at Huduma Centre, echoed these sentiments, urging the participants to fully embrace the principles of CSE highlighting key aspects of the program, including practicing servant leadership in the public sector.

Drawing on the success of the Huduma Centre model, Mr. Mwangi showcased how a onestop-shop approach revolutionized public service across the country over the past 10 years. He also mentioned the advanced "Huduma Mashinani" initiative, which extends services grassroots communities, ensuring that even citizens in remote areas can access government services efficiently.

In her closing remarks, Ms. Millicent Okatch, NCIC Director

of Research and Knowledge Management, expressed gratitude to KSG and Huduma Centre encouraging further guidance ensuring that the momentum from the forum tangible translates into improvements in service delivery and, ultimately, strengthens the commission's ability to foster national cohesion.

The adoption of the Customer Service Excellence (CSE) program by NCIC represents a defining step in the Commission's journey, underscoring its commitment not only to addressing conflicts but also to actively cultivating trust and respect with the Kenyan public. By prioritizing excellence in service delivery, NCIC is positioning itself as a more responsive and impactful institution in its mission to foster unity and cohesion across the nation.

### KSG's CSE AT KONZA TECHNOPOLIS

n September 15, 2025, representatives from the Kenya School of Government (KSG), led by Ms. Susan Chesang, paid a courtesy visit to Konza Technopolis with the aim of sensitizing staff on KSG's Customer Service Excellence programs.

The team was received by Mr. John Paul Okwiri, CEO of Konza Technopolis, who offered a brief on the future blueprint of Konza Technopolis, outlining its role as a driver of Kenya's digital economy. In her remarks, Ms. Chesang emphasized the importance of training staff in customer service excellence, noting that it is a strong and urgent requirement in today's interconnected world, where citizens and clients expect efficiency, courtesy, and responsiveness as a standard of service. She highlighted that customer service is no longer a soft skill but a strategic competency essential for building trust, enhancing institutional reputation, and fostering competitiveness in both the public and private sectors.







## Induction of Newly Requited Officers of OCOB



KSG Director Learning and Development, Dr. Rachel Ngesa (seated centre), and course coordinator Advocate Anna Omwega (2nd right) with the newly recruited staff from the Office of the Controller of Budget, upon completion of their Induction Training at the School.

fter a 5 day
Induction
Training at the
Kenya School of
Government, Dr. Rachel Ngesa,
Director Learning and
Development delivered her
speech to the newly recruited
staff from the Office of the
Controller of Budget:

"It is my pleasure to address the newest members staff from the Office of the Controller of Budget. Your work is significant in the nation's fiscal integrity-building a transparent and accountable government, a role that is defined by Article 228 of the Constitution of Kenya, to oversee the implementation of the National and County Government budgets.

As custodians of public funds,

you must ensure that every shilling is utilized prudently and in full compliance with the law. Consider yourselves the financial watchdogs of the Kenyan people—your work goes beyond cruncing numbers; it is about safeguarding the nation's future.

As you begin your journey, remember three guiding principles: integrity and ethics, which demand honesty, impartiality, and the highest standards as handling sensitive financial information and face immense pressure. professionalism will call for precision, continuous learning, and staying current with evolving laws and technologies; while accountability will place you directly answerable to the Kenyan people, with every

decision and report shaping a more transparent and responsible government.

The work of the Controller of Budget is never carried out in isolation. You will engage closely with ministries, agencies, and county governments, producing reports that guide Parliament's decisions and ensure accountability within the public service. You are part of a wider ecosystem dedicated to national development, and your role carries immense significance.

We are confident that you will meet this responsibility remarkably. On behalf of the Kenya School of Government, I extend my best wishes for a successful and fulfilling career. Thank you."

### Gender Responsive Budgeting: Advancing Equality through Public Finance

#### BY FA PURITY K. MUGAMBI

ender responsive budgeting public finance tool that ensures that government budgets are planned, approved, executed and evaluated in a way that promotes gender equality and women empowerment. According to UN Women, gender responsive budgeting is not about producing separate budgets for women and men but rather about assessing how public resources are raised and spent, and whether they respond to the different needs of women, men, girls and boys. In essence, it is about making public finance systems work for everyone and correcting historical gender imbalances.

The origins of gender responsive budgeting can be traced back to the mid 1980s and early 1990s when governments, scholars and development partners began to question why economic growth and fiscal expansion were not translating into gender equality. Australia is widely acknowledged as one of the first countries to introduce gender sensitive budgeting initiatives in 1984. The approach was later adopted and refined by international organizations such UN Women and the as Commonwealth Secretariat, as well as governments in Africa, Asia, Europe and Latin America. The driving force behind its emergence was the recognition that despite political commitments to equality, budgetary allocations often overlooked women's needs and



perpetuated structural discrimination.

The necessity for gender responsive budgeting arose from the realization that fiscal policy is not gender neutral. For instance, decisions on taxation, subsidies, social protection, health, education and infrastructure impact men and women differently. Women's unpaid care work, limited access to credit, and underrepresentation in leadership mean that without deliberate corrective measures, budgets can reinforce inequalities. By introducing gender analysis into budget processes, governments allocate resources more equitably and design policies that advance inclusive development.

Implementation of gender responsive budgeting has taken various forms. Some countries have introduced gender budget statements as part of their annual budget documents. Others have integrated gender analysis into sectoral plans and medium-term expenditure frameworks. Development partners and civil society organizations instrumental in providing technical expertise, monitoring government commitments and advocating for accountability. In Kenya, gender responsive budgeting has been mainstreamed into the public finance management framework through the Constitution of Kenya 2010 and subsequent legislation, although practice still faces challenges.

Perceptions around gender responsive budgeting vary. Advocates argue that it enhances transparency, accountability and inclusive governance. It is seen as a way to translate lofty policy commitments on gender equality into tangible budgetary actions. However, sceptics sometimes dismiss it as an added bureaucratic burden or as a donor driven agenda that may not fully align with national priorities.

### Gender Responsive Budgeting: Advancing Equality through Public Finance

Others question the political will behind its implementation, noting that while policies exist, often remain allocations inadequate.

Key impediments to effective gender responsive budgeting include limited technical capacity among government officials, inadequate sex-disaggregated data, weak monitoring and evaluation systems, and resistance from stakeholders who gender equality as secondary to economic growth. Political dynamics and fiscal constraints pose challenges, governments may prioritize shortterm macroeconomic stability over long-term equity goals.

To ensure that every plan, policy and project integrates gender responsive budgeting, a few actions are critical. First, political leadership commitment are essential to drive change from the top. Second, capacity building for planners, budget officers and parliamentarians can strengthen technical expertise. Third, investment in gender statistics and data systems is needed to evidence-based decisions. Fourth, civil society and citizens must be actively engaged in demanding accountability. Finally, gender

responsive budgeting must be seen not as an optional add-on but as a core element of sound public finance management sustainable development.

Gender responsive budgeting remains an evolving but powerful instrument. Its promise lies in making sure that public resources deliver equitable benefits for all and that fiscal policy contributes to dismantling barriers to gender equality. For societies striving to achieve the Sustainable Development Goals and inclusive gender responsive growth, budgeting offers both a moral and practical pathway forward.



Celebrating a century of shaping Kenya's public service through capacity development leadership, and national transformation. A proud legacy, a bold future! Look out for more information, your stories and celebrations, that you have been a part

# Shaping the Future of Public Services with Agile Governance



Mr. Peter Quest,
Head of Business Development,
Innovation and Resource Mobilization

cross the globe, Public t h e Service is under pressure deliver solutions that are responsive, inclusive, and citizencentered. Citizens are increasingly demanding speed, efficiency, and transparency, e v e n governments grapple with limited resources, complex institutional frameworks, and evolving priorities. Against this backdrop, agile governance is emerging as an impactful model.

Agility is not just a concept for the private sector it can be successfully applied in public administration to build trust, inclusivity, and innovation.

#### Kenya's Strong Foundations

Kenya already has policy and institutional foundations that can anchor a transition to agile governance:

- Huduma Kenya has redefined service delivery by consolidating government services making them accessible to citizens nationwide;
- Master Plan (2022–2032) provides a clear roadmap for digital transformation, setting ambitious goals for egovernment, data management, and ICT integration;
- The ICT Authority drives digital standards, coordination, and the implementation of technology-driven solutions; and
  - The Kenya School of Government continues to strengthen leadership and skills development, empowering public servants

with the capacity to innovate and manage change.

These initiatives reflect Kenya's readiness for a citizenfirst, technology-enabled governance model.

# Why Agile Governance Matters for Kenya:

Agile governance emphasizes iteration, participation, and adaptability. Unlike traditional models that rely on rigid planning and execution cycles, agile approaches embrace flexibility and learning. For Kenya, this means:

Better citizen engagement through real-time feedback mechanisms and participatory policy design.

In clusive digital transformation that ensures rural areas, marginalized communities, and vulnerable groups are not left behind.





# Shaping the Future of Public Services with Agile Governance

Stronger service delivery as government agencies collaborates across sectors and adapt quickly to emerging challenges be they economic, social, or environmental.

Resilient institutions that can innovate while remaining accountable and transparent.

# The Role of KSG and "Under the Tree" Learning:

One of Kenya's comparative advantages lies in its capacity-building culture. KSG's "Under the Tree" participatory learning model illustrates homegrown approaches that can enrich governance transformation. By grounding learning in dialogue, collaboration, and practical problem-solving, the model mirrors the agile ethos: engaging people, testing ideas, and adapting continuously.

Embedding agile governance into Kenya's Master Plan approach and linking it with KSG training initiatives could accelerate institutional reforms,





strengthen capacity, and create a more adaptive public service culture.

For agile governance to work in Kenya, key steps are needed. Policies must support flexibility and accountability, while public officers are trained in modern skills like design thinking and problem-solving. Digital access should be expanded so citizens can take part in governance. Government institutions should test and refine approaches instead of relying only on rigid plans. Above all, services must be designed around citizens' real needs.

Kenya stands at a pivotal moment. With KSG, Huduma Kenya, the National Digital Master Plan, and ICT Authority as pillars, the country has what it takes to embrace this kind of governance.

By doing so, Kenya can build a public service that is flexible, responsive, and citizen-driven a service that not only meets today's demands but is also prepared for tomorrow's demands.

Agility, innovation, and inclusivity are not just buzzwords they are the keys to reimagining Kenya's governance future.



### The Journey of Information from Bookshelves to AI: Libraries Beyond Boundaries.

# BY HERMAN NGUGI AND CAROLE NYAGA

ibraries are evolving beyond their traditional role as repositories of books to become active partners in navigating the age of Artificial Intelligence (AI). This transformation reflects the increasing importance of information literacy and access to technology in a rapidly changing world. Libraries are now positioned as important hubs for learning about AI, accessing AI tools, and understanding the ethical implications of this technology.

The shift from books to AI signifies a broader movement towards digital resources and the integration of AI into various aspects of library services. Libraries are increasingly offering programs, and resources to help patrons develop AI literacy skills, enabling them to appropriate AI tools at the workplace for education, research, and personal development. Furthermore, libraries play a key role in ensuring equitable access to technology, bridging the digital divide and empowering communities to participate in the AI revolution .

#### Artificial Intelligence (AI) tools at the Workplace: Your Everyday Digital Teammate

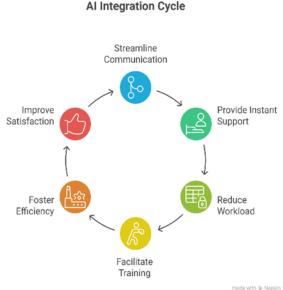
Have you started using Artificial Intelligence (AI) tools at your job or in your daily tasks yet? If not, you might be missing out on a reliable digital sidekick that is ready to boost your routine without stealing the show!

Imagine having a digital teammate that helps you write emails, design presentations, organize projects,

brainstorm ideas, and even handle your research all before your morning coffee is done. Sounds like magic? It is not; it is AI, and it is already changing the way we work. AI isn't about replacing you. It's about making your workday smoother, lighter, and smarter. Let's be honest: wouldn't you rather spend less time fixing typos or formatting slides and more time focusing on what really matters?

#### **Everyday Office Tasks Made Easier with AI**

- 1. Writing & Editing: Ever stared at a blank screen, wondering where to start with your report? AI tools like Grammarly, QuillBot, and ChatGPT are most commonly your first responder. You could also try other options like; AnswerThis, PaperPal and ProWritingAid to assist you in drafting reports, polish grammar, and improve clarity, saving time on proofreading.
- 2. **Presentations & Design:** When it's presentation time, why sweat the design? While Canva AI, PowerPoint Copilot, Bohrium and Napkin AI, you can quickly generate slides, layouts, and visuals, making presentations more professional with less effort.
- 3. **Office Communication:** Assistants like Gemini, Copilot, and Google Assistant help draft emails, summarize long threads, and keep your communication clear and concise.
- 4. **Research & Literature Review:** Diving into research or literature reviews, connecting the dots on a project and connecting research materials, and mapping out academic sources faster? Platforms such as

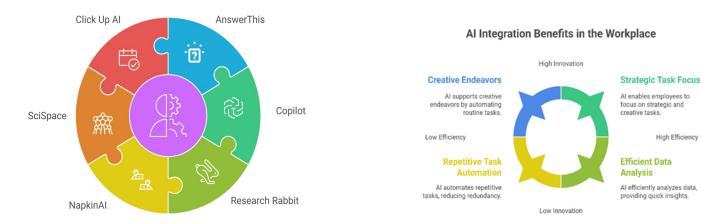


### The Journey of Information from Bookshelves to AI: Libraries Beyond Boundaries.

Perplexity, Research Rabbit, Grok, and Napkin will speed up your search.

- 5. **Citation & Referencing:** Commonly used referencing tools such as Zotero and Mendeley, as well as newer platforms like SciSpace, Scite, and BibLaTeX, can help you generate accurate citations and references with ease. These tools are a huge time-saver for research, academic writing, and professional work.
- **6. Planning & Organization:** AI mind-mapping and writing assistants help generate fresh perspectives, organize thoughts, and refine ideas for projects. Notion AI, Click Up AI, and Tulu can create task lists, track deadlines, and suggest next steps to keep you on schedule.

Think of AI as a digital teammate: dependable, quick, and always prepared to help.



#### Why Embrace AI?

- Increase Productivity: Let AI handle the repetitive stuff.
- Make Better Decisions: Use data-driven insights for smarter planning.
- Work-Life Balance: Free up time to focus on what matters most. Reduce burnout by focusing on highvalue work.

#### **Navigate AI Responsibly**

AI is powerful, but not perfect. Always check outputs for errors, be mindful of bias, and protect sensitive information. Think of it as a smart assistant not the final authority. Always fact-check before putting it out there.

#### From Books to Bots; Why the Library is Your AI Partner

The library is not just about books anymore; it is a **digital hub** where you can:

- Learn how to use AI for writing, research, and presentations
- Get guidance on using AI responsibly in the workplace
- Explore curated AI tools and resources
- Receive one-on-one support to build confidence with technology

## Book your Training with us!





Africa is moving forward in the digital era — and Kenya is leading the way! At the Regional Centre of Competence at KSG, Lower Kabete, the Ministry of Information, Communications and the Digital Economy (MICDE), in partnership with UNDP Kenya, Microsoft, and the Kenya School of Government (KSG), is equipping public servants with AI skills that power smarter governance, stronger institutions, and better service delivery.

Enroll today and be part of shaping the future of public service in Africa! Learn more & register: https://rcoc.ksg.ac.ke/

# Preparing for Intergenerational Conference



rof. Adams Oloo, Strategy Advisor to the President in the Executive Office and from the Office of the Former Prime Minister Rt. Hon Raila Odinga, alongside other officials, met with Prof. Nura Mohamed-Director General of Kenya School of Government (KSG) and the Public Service Youth Executive Committee for onboarding ahead of the upcoming Intergenerational Dialogue Conference.

The upcoming Conference aims to promote intergenerational collaboration in public service by fostering inclusive leadership, driving innovation and digital transformation, enhancing the public service brand, and prioritizing mental health and wellbeing; all aligned with Kenya Vision 2030 and Agenda 2063.

The Dialogue feeds into the proposed intergenerational national dialogue conference and is envisioned as a platform for reflection, mentorship, and transformation, where experienced leaders and young public servants can co-create solutions for a future-ready public service.

The Dialogue which will he held later in the year, is envisioned as a transformative commitment to address systemic challenges, foster accountability, and champion innovative, inclusive leadership. By investing in youth led programs and initiatives, we are shaping a culture of service that reflects both the aspirations of the next generation and the wisdom of those who came before.

KSG invests in the youth, shaping a generation of public servants and citizens who are not only future-ready but also committed to building a more inclusive, ethical, and resilient Kenya.

# Staff Trained on ERP Timetabling Module











KSG Mombasa: This week at a specialized and practical training on the Enterprise Resource Planning (ERP) timetabling module led Principal ICT Officer, Mr. Aggrey Busolo, with technical support from Mr. Aaron Lotodo, from KSG's Lower Kabete Campus. Mr. Busolo emphasized the importance of adopting digital solutions in institutional management, noting that efficient timetabling is at the heart of service delivery in an academic environment. "The ERP timetabling module reduces the risk of overlaps, enhances accountability, and allows for smooth coordination between facilitators and program assistants. It is a tool that will save us time while raising the quality of service delivery," he remarked.

Mr. Lotodo, was confident in the system that is userfriendly, dynamic and efficient. — *Glenn Lumiti* 

### Departmental Annual Work Plan & Performance Contract Signing



On 16th September 2025, the Kenya School of Government (KSG) held its Performance Contract and Annual Work Plan Signing Ceremony, where departmental heads formally committed to advancing excellence in service delivery.

The occasion symbolized more than the signing of documents—it represented the opening of new possibilities anchored in accountability, productivity, and a shared vision for a stronger KSG and a better public service.

The exercise was presided over by Prof. Nura Mohamed- Director General, Dr. Josephine Mwanzia- Senior Director Academic Affairs, and Dr. Tom Wanyama – Senior Director Finance and Administration, with departments signing in line with the requirements of their respective directorates.

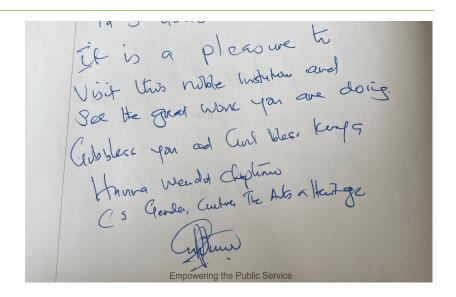
### **Leadership Lesson**

### Real leadership is about transforming limitations into possibilities

Leadership is not about avoiding obstacles but about reframing them as opportunities for growth. True leaders shift perspective, seeing challenges as catalysts for creativity and resilience. By inspiring their teams to innovate and adapt, they turn constraints into stepping stones, proving that every limitation carries within it the seed of new possibilities.

#### ~ Robin Sharma

Have your say



# Word of the Week

Psalm 128:2

You shall eat the fruit of the labor of your hands; you shall be blessed, and it shall be well with you.

### **UPCOMING AND ONGOING PROGRAMS**

#### **Baringo Campus**

Senior Management Course No. 213/2025 Online	4th August - 26th September, 2025
Strategic Leadership Development Programme No. 494/2025	18th August-26th September, 2025
Senior Management Course No. 214/2025	8th September-3rd October, 2025
Senior Management Couse Online No. 215/2025	8th September-31st October, 2025
Strategic Leadership Development Programme No. 490/2025 Online	21st July-26th September, 2025
Customer Service Excellence Program for Frontline Officers	22nd -26th September, 2025
Retirement Planning Programme	22nd - 26th September, 2025
Gender Mainstreaming in Development	22nd-26th September, 2025
North Rift Valley Water Works Development Agency	22nd - 26th September, 2025

Embu Campus				
Strategic Leadership Development Program No. 488/2025	21st July- 26th September, 2025			
State Department for Children Services	15th - 26th September, 2025			
State Department for Children Services	15th-26th September, 2025			
Workshop-The Co-operative University of Kenya	18th - 26th September, 2025			
workshop-National Council for Population and Development	22nd -26th September, 2025			
Workshop-Registrar of Political Parties	23rd-26th September, 2025			
State Department for Diaspora Affairs	22nd -27th September 2025			
Registrar of Political Parties	24th-26th September, 2025			
State Department for Diaspora Affairs	24th & 25th September, 2025			
Kenya Deposit Insurance Corporation	22nd -24th September 2025			
eGP training workshop-Kenya Tourism Board	22nd -26th September 2025			
eGP Platform -Multimedia University Of Kenya	22nd -26th September 2025			
Meru University Of Science & Technology	23rd-26th September, 2025			
Essential Supervisory Skills Course-Teachers Service Commission	22nd -25th September, 2025			
Intergovernmental Relations Technical Co	22nd -26th September 2025			
Management Course for Office Admin	1st -26th September, 2025			
Workshop-Agriculture and Food Authority	25th September, 2025			

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Supervisory Skills Development Course No. 34/2025	15th September - 10th October, 2025
Supervisory Skills Development Course No. 35/2025	15th September - 10th October, 2025
Public Relations & Customer Care Course No. 9/2025	15th September - 10th October, 2025
Strategic Leadership Development Program No.496/2025	25th August to 24th October,2025
Strategic Leadership Development Program No. 487/2025 & 493/2025	22nd - 26th September .2025

### **UPCOMING AND ONGOING PROGRAMS**

#### Mombasa Campus

Strategic Leadership development Program	18th August - 26th September,2025
Strategic Leadership Development Program	18th August - 26th September, 2025
Records Management Course	1st - 26th September, 2025
Workshop Kenya Cultural Centre	19th - 29th September, 2025
Technical Training Course	22nd - 26th September,2025
Asset Management Course	22nd - 26th September,2025
Retirement Planning Program	22nd - 26th September,2025
Leadership Program for National Transformation	22 nd - 26th September,2025
Gender Mainstreaming Course Mombasa County Government	22nd - 26th September,2025
Workshop -AAPAM	23nd - 26th September,2025
Workshop Makueni County Government	22nd - 24th September, 2025
Workshop East African School of Aviation	22nd - 26th September,2025

#### Lower Kabete

Senior Management Course - Online No 445/2025	8th September - 31st October, 2025
Strategic Leadership and Development Program No. 495/2025	18th August -26th September, 2025
Educate!	23rd September - 4th October, 2025
Senior Management Course No.444/2025	8th September - 3rd October, 2025
Report Writing Course	22nd-26th September, 2025
IPSAS/ PFM-Nairobi City County	22nd-26th September, 2025
Finance for Non Finance Managers-Nairobi City County	22nd-25th September, 2025
Workshop Tana Water Works Development Agency	22nd-26th September, 2025
Workshop Kenya Medical Research Institute	23rd-25th September, 2025
Executive Office Administrators Course Office of the Auditor General	8th-26th September, 2025
Workshop National Research Fund	25th September 2025
Workshop Registrar of Political Parties	22nd September, 2025
Team building -GTB	27th September, 2025

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#### We welcome your feedback











