

24th- 30th May, 2025

# KSG Directors Assume Office

### BY FAITH MUSOGA AND **DOUGLAS MOCHAMA**

he Kenya School of Government (KSG) pleased to announce the appointment of Directors in its Campuses and Institutes effective April, 2025.

These appointments come at a crucial time, as the School actively expands its reach in line with the core mandate of training, research, consultancy, and policy advisory, from where the newly appointed officers

would tap their skills, knowledge, and experience to steer their respective teams in pushing the School agenda on matters public service revitalization.

This week's Bulletin spotlights briefly the appointed officials.

A detailed account of their experience, and interests that will tap into their respective dockets will be accessible in the first release of your E-shot compendium.

### **HIGHLIGHTS**

- Co-creating solutions for gig economy
- Re-imaging leadership: A Cross-**Border Journey of Purpose**
- UN ToT on Infrastructure Asset **Management Tools**
- Why Fair Competition & Consumer Rights Matter
- Embu Campus Welcomes Attachés
- 8th KIPPRA Conference: Turning Youth Bulge into a Blessing
- Thank you KSG- Ms. Joy Nkatha
- New and On-going Programs at the School



Dr. Josephine Mwanzia Senior Director Academic Affairs

enior Director Academic Affairs and also a senior faculty member at KSG. Dr. Mwanzia is responsible for the coordination and implementation of learning and development

programs, academic policies, and quality assurance; oversee faculty performance, research, and consultancy; support strategy execution, curriculum development, and business development.

She will ensure a conducive academic environment aligned with the School's pedagogical philosophy and strategic goals.

### KSG Directors Assume Office

In his capacity as Senior Director Finance and Administration at the School, Dr. Tom Wanyama provides strategic leadership in the implementation of finance and administrative policies, budgeting, internal controls, and performance management; support resource mobilization and sustainability efforts; and ensure alignment with the School's strategic plan, ISO standards, and institutional goals.



Dr. Tom Oundo Wanyama Senior Director Finance and Administration



Dr. Prisca Oluoch Director, Linkages and Collaborations

r. Oluoch takes care of matters linkages, partnerships, and collaborations at the School where she continues to further institutional alliances and academic synergy. She seeks opportunities for fostering strategic partnerships, knowledge exchange, and peer-to-peer learning while staying within the parameters of good practice. She will oversee collaboration frameworks for programs promoted by the Directorate; support resource mobilization and prominence; and also ensure alignment of partnerships with the School's strategic objectives.

Information Technology Institute (eLITi), reinforcing KSG's push towards digital transformation in public service training. He will give strategic leadership in the design, development, and implementation of e-learning programs; oversee learning technologies and ensure quality assurance and instructional design standards; support faculty capacity-building in online teaching; promote research and innovation in digital learning. He will also establish partnerships to enhance access, reach, and sustainability of e-learning initiatives in alignment with the institute's strategic objectives.



Eng. Joseph Ndung'u Director, e-Learning Information Technology Institute

### KSG Directors Assume Office

CPA Andrew Rori has been appointed Director, Institute of Devolution Studies. With over 20 years of experience in public sector capacity development, FCPA Rori brings a wealth of expertise in public finance management, governance, and policy advisory. He will provide leadership and oversight of the Institute, ensuring effective implementation of primarily county-related programs, research, and consultancy solutions; manage policy execution, budgeting, staff performance, and quality systems; and promote visibility of the Institute.



FCPA Andrew Rori – Director, Institute of Devolution Studies



Dr. Rukia Atikiya Director, Mombasa Campus

r. Rukia Atikiya has been confirmed Director KSG Mombasa Campus, where she was in an acting capacity. She continues to offer strategic leadership, governance, and compliance, as well as operational oversight of the Campus, ensuring effective implementation of training, research, and consultancy services. She will manage policy execution, budgeting, staff performance, and quality systems, service excellence, and prudent resource utilization

s the new Director of the Institute for Gender and Social Development Ms. Betty Muthoni Gachire will provide leadership in advancing gender issues and social development through training, research, policy advocacy, and capacity building. She will oversee the design and implementation of gender-responsive programs; foster partnerships with stakeholders; and ensure integration of gender and social development perspectives across the School's initiatives in alignment with national and institutional priorities.



Ms. Betty Gachire Director, Institute of Gender and Social Development



Dr. Wesley Kiprop Director, KSG

r. Wesley Kiprop joins KSG from the Ministry of Information, Communication, and Technology. He has over 20 years of transformative experience in education management, public policy, and citizen engagement. Dr. Kiprop has undertaken various performance improvement and professional development programs locally and internationally. KSG will benefit from his expertise and experience in the Ministry, County Government, and other places in which he has worked.

# Co-creating solutions for gig economy

#### BY SHARON NGINA

he Kenya School of Government (KSG) and GIZ Digital Transformation Center Kenya have agreed to collaborate on creating solutions that foster an enabling environment for the gig economy.

In Kenya, gig work has become a valuable source of digital employment for skilled workers to engage in global online freelancing, allowing Kenyan professionals to work with international clients by offering services ranging from graphic design and writing to virtual assistance and software development. This has been made possible by the Government's

Digital Superhighway initiative, which has enhanced internet connectivity, which is key for online work.

Despite these promising developments, it has been observed that many gig workers in Kenya face challenges such as unstable income, high business costs since gig workers must purchase their equipment, a lack of job security because their platform accounts can be suspended or deactivated without notice, and limited access to social services like health care benefits and pensions.

Additionally, gig workers have struggled to maintain operations due to a mix of regulatory, financial, and operational hurdles. These factors have led to the exit of several platforms from the market, leaving workers suddenly unemployed and without

It is against this backdrop, that the Kenya School of Government (KSG) and GIZ Digital Transformation Center Kenya have entered a Memorandum of Understanding (MoU) in an innovative attempt to transform Kenya's public sector through

training, research, and policy advice to significantly boost



KSG Director General, Prof. Nura Mohamed and Ms. Katharina Mengede, Head of Digital Economy at GIZ Kenya after the MoU signing flanked by officials who were in attendance at the Policy Consultative Roundtable.

Kenya's capacity to lead and adapt in the age of technology and enable the workforce in the digital and creative sector reap from the opportunities presented by the gig economy.

This agreement was signed during a high-level Policy Consultative Roundtable on Regulating Kenya's Gig

Economy, where the KSG Director General, Prof Nura Mohamed, was the keynote speaker.

The event was hosted by the Kenya ICT Action Network (KICTANet), a prominent tech policy reform think tank. Themed "Balancing Innovation, Regulation & Industry Growth," the conference brought together participants from government, academia, civil society, digital platforms, trade unions, and development partners to map a way for a more inclusive and sustainable digital economy.

In his address, Prof. Mohamed referred to a recent study by Ajira Digital, in collaboration with stakeholders such as the Mastercard Foundation, which approximated the number of Kenyan Gig Workers at 1.2 million, 82 % of whom are in the informal sector and aged 18-35.

Prof. Mohamed stated that the gig economy was a savior, given that most youth would be engaged as traditional employment opportunities diminished, but he was quick to note that its potential could only be fully realized if the country intentionally and strategically confronted and addressed the existing challenges.

"Through this partnership, the School and GIZ will harness and strengthen synergies to benefit Kenya's digital transformation by promoting digital literacy, building capacity, and disseminating knowledge," said Prof. Mohamed.

While the Kenya School of Government is the government's premier capacity-building agency, the Digital Transformation Center promotes the strengthening of the Kenyan digital economy by focusing on measures to support the local digital ecosystem.

This collaboration between the two entities seeks to shape the future of digital work in Kenya.

Ms. Katharina Mengede, Head of Digital Economy at GIZ Kenya, who spoke at the signing of the MOU, added that the partnership would go a long way in not only making Kenya's public

institutions technologically savvy but also actively advancing the country by providing public employees with the required training and expertise for them to create an enabling environment for the gig economy to thrive.

### Re-imaging leadership: A Cross-Border Journey of Purpose & Practice

#### BY KEFFAS MUTETHIA

the heart of Kenya's public service lies .powerful aspiration: to serve citizens with integrity, vision, accountability. As institutions adapt to new challenges, from decentralization to transformation, from deliverv gaps shifting to demographic realities, the need for inspired, capable leadership is more urgent than ever.

This week, KSG Matuga Campus welcomed a dynamic cohort of senior and emerging leaders from Kenya and Somalia for a high-impact Transformative Leadership Course.

Aligned with our strategic vision for public sector development, this course provides government officials with a purposeful setting for reflective dialogue, interagency collaboration, and progressive leadership capacity-building.

Participants are encouraged to critically assess their roles as change agents within the public service. The sessions challenge conventional notions leadership, asking not just what leaders do, but who they are, and who they must become in order to navigate the complexity of the modern public sector. Leadership, in this context, is framed not merely as management or control, but as a moral and strategic responsibility to serve the public good.

Through practice, case studies, and reflection, participants explore values-based leadership — examining how purpose, integrity,



Senior Principal Lecture Mr. Yophen Barongo (Far left seated) with the participants of the Transformative Leadership Course cohort 1/2025, at Matuga Campus.

and inclusion anchor effective governance—while reconnecting with their own leadership paths and the values that guide public service.

# From Strategy to Impact: Leading Transformation

As public sector institutions grapple with implementation challenges, financial constraints, and accountability demands, strategic leadership has emerged as a cornerstone of a revitalized workforce. As such the Transformative Leadership Course encourages participants to think systematically and critically about how strategy connects to citizen outcomes.

Scenario-building and simulated dilemmas, helped participants explore how to align vision with execution, drive reforms without alienating teams, and build peoplecentered, sustainable agendas—highlighting the importance of systems thinking, adaptive leadership, and bold execution in today's public sector.

People, Performance, and

#### Culture

The course underscored that leadership is ultimately about people and performance with discussions delving deeply into how public institutions can better manage and develop human capital as a lever for change. At the heart of these conversations was recognition that institutional culture matters. Leaders play a central role in shaping norms, behaviors, and expectations within the public service.

Whether in Kenya Somalia, principles of inclusive team leadership, values alignment, and staff development emerged as critical to building resilient, responsive institutions. Participants also explored the concept of the learning organization, one continuously reflects, adapts, and improves. This resonated well with KSG's values of creativity and innovationtransformation is not a one-time event, but a continuous process.

### Re-imaging leadership: A Cross-Border Journey of Purpose & Practice

# Leading with Integrity and Stewardship

In today's complex and often polarized governance environments, public trust is hardwon and easily lost. Integrity and stewardship are central pillars of this leadership journey. Participants engaged in honest, sometimes difficult conversations about ethical dilemmas, governance failures, and the corrosive effects of corruption.

One key insight emerged: leadership must be both ethical and inclusive. Transformative leaders are those who serve all citizens equally, without bias, and who actively promote representation, diversity, and fairness in their institutions.

### Culture Change and Organizational Transformation

In many ways, insights of culture change aligned with the broader regional realities shared by participants from both Kenya and Somalia, where institutional reform efforts often stall not because of technical issues, but because of resistance to change and entrenched bureaucratic cultures. The course reinforced that leaders must be architects of culture, actively shaping environments that support change rather than inhibit it.

### Regional Collaboration, Shared Challenges, Shared Vision

One of the most inspiring aspects of the training was the rich exchange of ideas across Discussions revealed despite differing administrative systems and political histories, leadership challenges facing public institutions in both countries are strikingly similar: delivering services in resource-constrained environments, navigating political pressure, and building professional public institutions that serve all citizens fairly. Public service transformation is stronger when it is collaborative and grounded on shared values.

### From Insight to Action

The culmination of the week was action planning, where participants commit leadership intervention to initiate their home institutions. Whether it was fostering team redesigning cohesion, performance systems, promoting inclusivity, anchoring or leadership in national values, each plan reflected an authentic desire to effect meaningful change. These action plans are more than symbolic; represent our shared obligation to move from insight to impact, turning knowledge into action.



Ag. Deputy Director Learning Development Mr. Dennis Marube (Seated 3rd left) with participants from Republics of Kenya and Somalia.

# UN ToT on Infrastructure Asset Management Tools



Deputy Director, KSG Baringo Campus, Mr. John Napoo (Centre, seated) and Ms. Linda Newton, (2nd left, seated) - facilitator in the Training of Trainers Workshop on Infrastructure Asset Management with officers from the Kenya School of Government who formed the participants of the held in Mombasa.

#### BY GLENN LUMITI

four-day Training of Trainers (ToT) workshop Infrastructure Asset Management (IAM) was conducted at the Kenya School of Government (KSG) in Mombasa. Organized by the United Nations Department of Economic and Social Affairs (UNDESA), in collaboration with the United Nations Capital Development Fund (UNCDF) and KSG, the workshop brought together a dynamic second cohort of participants committed to revolutionizing public infrastructure management across Kenya and beyond.

Facilitated by Linda Newton, a seasoned expert in sustainable

development and infrastructure planning, the workshop ran from May 12 to 15, 2025. Its primary goal was to empower who can cascade trainers knowledge and practical skills in IAM using the UN's globally recognized toolkit. The initiative is part of a broader agenda by the UN's Financing for Sustainable Development Office (FSDO) strengthen institutional capacity and tackle infrastructure pressing challenges.

"Infrastructure is the backbone of sustainable development. But without effective management, even the best systems can fail. This training empowers you not only to manage assets, but to mentor others to do the same." Ms.

Newton told the participants.

workshop The was designed to address the rising for sustainable management in the face of aging infrastructure, rapid urbanization, and change vulnerabilities. Through a mix of interactive lectures, practical exercises, and peer-tolearning, participants gained hands-on experience with the IAM Diagnostic Tool the five-step Asset Management Action Plan (AMAP) process.

Participants learned to evaluate the condition and performance of public assets, interpret data for decision-making, and embed IAM principles into teaching curricula. One of the standout

# UN ToT on Infrastructure Asset Management Tools



Ms. Linda Newton facilitates a session at the Training of Trainers Workshop.

features of the training was the emphasis on a multiplier effect: trainees are expected to train others in their institutions and regions, creating a ripple effect of informed infrastructure stewardship.

The workshop outcomes were twofold. First, it heightened awareness of the strategic importance of infrastructure asset management within public institutions. Second, it strengthened participants' ability to integrate the UN toolkit into academic and professional training programs.

It was anticipated that by the end of the program, participants could confidently apply the IAM Diagnostic Tool to assess municipal asset systems, interpret findings, and guide the preparation and implementation

of AMAPs. More importantly, that they left with the skills to train others—ensuring knowledge is not only retained but widely disseminated.

The collaboration between UNDESA, UNCDF, and KSG underscores shared commitment to capacity-building in public service. As Kenya and other nations work towards achieving the Sustainable Development Goals (SDGs), particularly SDG 9 (Industry, Innovation, and Infrastructure) and 11 (Sustainable Cities and Communities), such initiatives are critical.

As participants return to their institutions armed with new skills and insights, the impact of this training is poised to echo across classrooms, boardrooms, and communities, laying the foundation for smarter, more sustainable infrastructure management in the years to come.



# Why Fair Competition & Consumer Rights Matter

#### BY CHRISTINE RWAMBA

SG's Research and Policy engagement mandate continues to create platforms that bridge leadership with knowledge. In one such recent forum at the Embu Campus, staff and participants congregated to hear insights on a subject that touches every Kenyan: Economics, Competition Law, and Consumer Protection.

Key note speaker, Mr. John Nderitu, CEO of the Competition Tribunal, drew a direct connection between constitutional values and market behavior. "Quality,

respect, and fairness must be at the heart of every business," he stated. In his lecture, he anchored consumer protection to Article 46 of the Constitution of Kenya which guarantees consumers the right to goods of reasonable quality, protection from harm, and safeguards against defective products, echoing the global sentiment that consumers have the right to be safe, informed, to choose, and to be heard.

Nderitu traced historical and economic trajectory of Kenya's regulatory landscape. Post-independence, Kenya was heavily protectionist government exercised strict control over prices, imports, exports, and investment flows. For a while, this regime delivered results between 1964 and 1978 and the economy grew at nearly 10 percent per year. However, this growth was not sustainable. "The oil crisis, saturation of the importsubstitution model, and collapse of the East African Community exposed the fragility of our market



Mr. John Nderitu leads the Public Lecture on competition and the Kenyan economy held at KSG Embu Campus.

structure," Nderitu noted.

In response, Kenya began liberalizing its economy. Price controls were removed and markets were opened to foreign competition. This exposed inefficiencies in domestic production and led to a new imperative: a legal framework to

"We must not wait for wait for complaints to act. Through ex ante analysis, we can detect competition problems before they metastasize"

Mr. John Nderitu

promote and protect fair competition. This gave rise to Kenya's competition law journey, beginning with the Restrictive Trade Practices, Monopolies and Price Control Act of 1988, and evolving into the comprehensive Competition Act of 2010.

At the core of competition law is the belief that markets reward competitive innovation, discipline, consumer welfare. "Competition forces firms to be efficient, prudent, responsive. Those that fail to adapt are naturally edged out," Nderitu said. But competition isn't just a natural outcome it must be protected. That is where regulation steps in.

Mr. Nderitu illustrated the role of economics in framing competition cases, explaining how regulators begin by identifying a theory of harm and then move to market

# Why Fair Competition & Consumer Rights Matter

analysis. This includes assessing market structure, barriers to entry, and the likelihood of consumer harm. He cautioned against reactive enforcement and called for proactive market monitoring. "We must not wait for complaints to act. Through ex ante analysis, we can detect competition problems before they metastasize," he said.

Kenya's current competition regime prohibits a range of anticompetitive practices: price fixing, market division, collusive tendering, and unjust exclusion from trade associations. Abuse of dominance; where firms with substantial market power exploit their position to the detriment of competitors or consumers, is also outlawed. "Dominance itself is not illegal," he clarified. "It is the abuse of that dominance that undermines competition and fairness."

The Act also tackles abuse of buyer power, such as unjustified delays in payment, abrupt termination of contracts, refusing goods without reason. Merger control, another key area, is aimed at preventing market concentration that would stifle competition. While some mergers improve efficiency, others may reduce consumer choice or inflate requiring rigorous prices economic analysis before approval.

Beyond national borders, Kenya is actively engaged in regional and continental frameworks like the East African Competition Authority, COMESA Competition Commission, and the African Continental Free Trade Area (AfCFTA) Competition Protocol. These bodies enable joint action on issues such as digital markets, artificial intelligence, and crossborder cartels.

Importantly, the Competition Act is not just about markets. It is about people. It enforces product safety standards, punishes misleading representations, and protects consumers from exploitative business practices. As Nderitu aptly put it, "Consumer protection is not separate from competition. It is the very reason we safeguard competition."

In a world of growing digital markets, global supply chains, and increasing consumer awareness, Kenya's journey in competition regulation and consumer protection is far from over. But with leadership that understands the past and plans strategically for the future, the country is well-placed to promote markets that serve everyone fairly and efficiently.



### Embu Campus Welcomes Quarter 4 Attachés & Interns

#### BY CHRISTINE RWAMBA

On 22nd May 2025, the Kenya School of Government, Embu Campus held an induction meeting to welcome on board a new cohort of attachés and Public Service Commission (PSC) interns. The group comprised 43 attachés and 4 interns, bringing the total number of young professionals engaged by the Campus during the Financial Year to 101, underscoring KSG's commitment to nurturing the next generation of leaders in public service.

At the gathering were the Campus Director, Dr. Ann Kang'ethe, Principal Human Resource Officer, Mr. Dennis Lekaitau and the Deputy HoD, Training and Business Development, Ms. Viola Chepng'eno. Others were Ms.

"The expert in anything was once a beginner."

Helen Hayes

Welcome aboard – we are glad to have you with us!

Jane Murithi from the Housekeeping Section and Mr. Derrick Liveha from the Human Resources Office.

Dr. Kang'ethe commended the young professionals for joining KSG, encouraging them to embrace the journey ahead as an opportunity to sharpen their skills

and shape their professional paths. "This is the foundation of the impact you are destined to make," she inspired.

Professionalism, integrity, and decorum cannot be understated as key attributes for success in the officers' roles.



Embu Campus Director, Dr. Ann Kang'ethe, Principal Human Resource Officer, Mr. Dennis Lekaitau and the Deputy HoD, Training and Business Development, Ms. Viola Chepng'eno, Ms. Jane Murithi Housekeeping Section and Mr. Derick Liveha from the Human Resources with attachés and interns who have joined the Campus.

# 8th KIPPRA Conference: Turning Youth Bulge into a Blessing



KSG Director General, Prof. Nura Mohamed, at the 8th KIPPRA Annual Conference.

n Thursday, May 22, H.E. Salim Cabinet Mvurya, Secretary for Youth, Creative Economy, and Sports, officially opened the 8th Kenya Institute for Public Policy Research and Analysis (KIPPRA) Annual Conference, held from May 21 to 23, 2025, at the Kenya School of Government in Lower Kabete.

conference theme, "Shaping Pathways to Future Jobs: Unlocking Opportunities for the Youth," holds great significance given Kenya's youth bulge, which presents both immense potential for economic growth and persistent challenges related to high youth unemployment. Over three days, the conference established a comprehensive framework for

developing and implementing ! leaders with leadership skills, policies, strategies, and programs designed to mitigate the risks and obstacles facing young people. It provided a dynamic platform for youth to with stakeholders, engage including policymakers, professionals, industry educators, and creatives, to explore the vast potential of Kenya's creative economy and to deliberate on solutions to youth unemployment.

CS Hon. Mvurya emphasized the Ministry of Youth Affairs, Creative Economy, and Sports' steadfast commitment to tackling youth unemployment, notably leveraging the ICT sector to generate more job opportunities. He also urged young people to remain vigilant and proactively seize emerging opportunities to shape their futures.

The conference featured engaging panel discussions on a range of critical topics, including human capital development, digital transformation infrastructure, the creative economy, talent and innovation, gender equity and inclusion, as a s trade industrialization.

Mohamed, Prof. Nura Director General, Kenya School of Government, highlighted the KSG proactive response to youth needs by developing programs aimed at empowering young mentorship, coaching, community outreach opportunities. He further affirmed the School's readiness to collaborate with like-minded organizations to devise solutions addressing the challenges confronting Kenya's youth. Prof. Mohamed encouraged conference attendees, particularly the youth, to maximize the event networking with experienced government officials, private sector leaders, and visiting researchers from across Africa.

Acting KIPPRA Executive Director Dr. Eldah Onsomu provided an insightful overview of the conference's objectives. She earnestly urged the youth participants to actively engage in plenary sessions by contributing their ideas, which are crucial to shaping youth-centric policies and interventions nationwide.

Throughout the event, discussions consistently highlighted the urgent need for supportive policies, increased investment in infrastructure, and capacity-building initiatives to nurture talent and innovation within the creative industries. Panelists unequivocally called for enhanced collaboration to overcome persistent challenges youth-targeted initiatives face, such as limited funding and restricted market access.



Officials and delegates at the opening of the 8th KIPPRA Annual Conference held at the Kenya School of Government, Lower Kabete, May 21st – 23rd, 2025.

# Train at KSG Campuses

Scan the QR code to access Kenya School of Government Consolidated Training Calendar 2025/2026.



# Programs in June 2025



# Thank you KSG! - Joy Nkatha



As we come to the close of the Government Protocol, Etiquette & Event Management Course here at the Kenya School of Government, I want to take a moment to sincerely thank our facilitators Dr. Rachel Ngesa, Mr. Nixon Madaraka, Ms. Elizabeth Owino, Ms. Fatma Amiyo, and Ms. Rehema Kazungu — for the rich insights and practical knowledge shared throughout the week.

To my fellow participants, it has been a pleasure learning and growing alongside such an engaging and professional group.

The skills we've gained — from official protocol and communication etiquette to event planning and execution — are not only valuable but essential in our service to the public.

Let's carry these lessons forward with pride, professionalism, and purpose. Thank you all.

Joy Nkatha Class President, Government Protocol, Etiquette and Events Management Class of May 12–16, 2025



Learning and Development Director, Dr. Rachel Ngesa (Centre, seated) with participants of the Government Protocol, Etiquette and Events Management program upon completion of their training

# Potential Partnerships





delegation from KSG led by Director General Prof. Nura Mohamed at a meeting with management from Strathmore University to discuss partnership in their areas of commonality such as capacity development for government, advisory roles, and research in Public Policy. The ICT sector being a game changer in the country is also priority for engagement and exploration. Both institutions have expressed commitment to leveraging these programs to support the reinvent the public service across Africa.







trathmore University and the Kenya School of Government (KSG), led by Dr. Rachael Ngesa, Director of Learning and Development at KSG Lower Kabete, undertook a benchmarking visit to the United States International University (USIU). The visit was part of a joint initiative to establish a Human Resource Assessment Lab that leverages modern psychometric tools to enhance human capital productivity. The team explored USIU's state-of-the-art psychology lab, which integrates cutting-edge assessment technologies to support evidence-based talent development. This collaboration marks a strategic step toward advancing public sector performance through innovative, data-driven HR practices.

# Week's Activities in Summary



Ms. Pamela Nyagah, Assistant Director Corporate Communications and Marketing together with Patricia Mbairo and Geoffrey Mwania paid a courtesy call to the management of Garissa Level 4 Referral Hospital to the discuss training projections for the hospital staff.



Ms. Eddah Cheruiyot, a faculty member at KSG Baringo Campus, engages participants of the Strategic Leadership Development Program No. 480/2025 in a session on etiquette and professional dressing. During the session, she emphasized the importance of understanding the basic dos and don'ts of dress code, noting that overlooking these principles can lead to awkward situations and unintended misunderstandings in professional settings. participants a well-rounded guide to presenting themselves with confidence and professionalism.

### **Leadership Lesson**

# You have to lead people gently toward what they already know is right.

The power of gentle leadership — helping people connect with and act on their own sense of what's right, rather than forcing change upon them

### **Phil Crosby**

#KBCniYetu

### Have your say

# by the Kenya School of Government (KSG) and to utilize Huduma Centres for more efficient access to government services. Word of the Week

### Humour

Your mama in church when the pastor says something about disobedient children.



### Colossians 3:23

Public Service CS Geoffrey Ruku, call on Kenyans to take full advantage of training opportunities offered

Whatever you do,
work at it with all
your heart, as
working for the Lord,
not for human
masters.

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### UPCOMING AND ONGOING PROGRAMS

### **Baringo Campus**

Strategic Leadership Development Program 469/2025 (Online)	31st March 2025 - 6th June 2025
Senior Management Course No.207/2025 (Online)	7th April -30th May, 2025
Strategic Leadership Development Program 480/2025	4th - 19th July,2025
Senior Management Course No.208/2025	5th - 30th May,2025
Records Management Course	5th - 30th May,2025
National Treasury Workshop	19th-30th May,2025

Embu Campus	
Strategic Leadership Devt Program No. 474/2025	14th April - 20th June, 2025
Senior Management Course 236/2025	7th April - 30th May, 2025
Strategic Leadership Development Program No. 467/2025	5th May - 13th June, 2025
Senior Management Course No. 238/2025	5th May - 27th June, 2025
Project Planning and Management	12th-May-6th June, 2025
Senior Management Course No.239/2025	19th May- 13th June 2025
Senior Management Course No. 237/2025	5th-30th May, 2025
Records Management Course	5th-30th May, 2025
Secretarial Management Course	5th-30th May, 2025
Customer Care Course-Export Processing Zones Authority	26th -30th May, 2025
Essential Supervisory Skills Course-Kenya Medical Training College	26th -30th May, 2025
NTSA CTSC Sensitization	27th - 29th May, 2025
Draft Policy on NALM-Meru University of Science & Technology	26th -30th May, 2025

Matuga Campus		
Senior Management Course No. 136/2025(Online)	7th April - 30th May, 2025	
Strategic Leadership Development Program No. 475/2025	28th April- 6th June, 2025	
Senior Management Course NO. 138/2025	12th May -4th July,2025	
Supervisory Skills Development Course NO. 26/2025	12th May -6th June,2025	
Strategic Leadership Development Program NO. 476/2025	12th May- 18th July,2025	
Public Relations and Customer Care No.4/2025	19th - 30th May, 2025	

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### UPCOMING AND ONGOING PROGRAMS

### Mombasa Campus

Strategic Leadership Development Program No. 474/2025	28th April - 6th June, 2025
Strategic Leadership Development Program Online No. 470/2025	7th April - 13th June, 2025
Senior Management Online No/198/2025	7th April - 30th May,2025
Workshop t (EGP) Training	19th - 30th May,2025
Supervisory Skill s Development Course May	26th - 20th June,2025
Induction Program for Public Sector Board (NACONEK)	26th - 30th May,2025
Workshop Estate Agency Registration Board	27th May ,2025
Workshop Veterinary Services Development Fund Regulation	May 26th ,2025
Workshop The National Treasury	26th - 30th May,2025
Workshop The Senate	24th May,2025

### Lower Kabete

Strategic Leadership Development Program No. 472	7th April - 13th June, 2025
Strategic Leadership Development Program No.478/2025	12th May - 27th June,2025
Senior Management Course No.438/2025	5th May -27th June, 2025
Supervisory Skills Development Course	19th - 30th May, 2025
Fundamentals of Supervision-Kenya Electricity Generating Company	19th – 30th May , 2025
eGP Training (Embu)	19th – 30th May , 2025
eGP Training (Baringo)	19th - 30th May, 2025
eGP Training (Mombasa)	19th - 30th May , 2025
Senior Management Course No.437/2025	5th- 30th May, 2025
eGP Workshop	19th - 30th May, 2025
Strategic Leadership Development Programme No.481/2025	26th May - 4th July, 2025
Senior Management Course No.439/2025	26th May - 20th June, 2025
Retirement Planning Course	26th-30th May, 2025
Induction Program for Public Service Officers- KLRC	26th-30th May, 2025
Fundamentals of Supervision	26th-30th May, 2025
Organization Re-structuring State Department for Livestock Development	27th-28th, May 2025

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#### **Embu Campus**

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### Matuga Campus

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### Mombasa Campus

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#### CENTRES OF EXCELLENCE/INSTITUTES

- Centre for Public Service Values, Ethics and Integrity
- Centre for Public Finance and Audit
- Centre for Leadership and Public Policy
- Centre for Advanced Training and Consultancy Services
- Centre for Research and Advisory Services
- Centre for Environmental Governance and Climate Change
- Centre for Customer Service Excellence

- e-Learning Development Institute
- Security Management Institute
- Gender Social Institute for and Development
- Institute for Devolution Studies

#### We welcome your feedback



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