

12th–18th April, 2025

KSG & IPA to Complement Each Other



Hon. Haroun Ali Suleiman, (right), Minister of State, President's Office (Constitution, Legal Affairs, Public Service, and Good Governance), Zanzibar, receives a gift from KSG Director General, Prof. Nura Mohamed at a meeting held in Zanzibar this week.

BY ELIZABETH NGAVA

In a significant step towards enhancing cooperation in public service transformation, Prof. Nura Mohamed, Director General of the Kenya School of Government (KSG), led an official delegation to Zanzibar for high-level talks aimed at advancing joint capacity-building initiatives between KSG and the Institute of Public Administration (IPA).

Accompanied by Dr. Prisca Oluoch, Director of Linkages and Collaborations, and Ms.

Elizabeth Ngava, Principal Administration Officer, Prof. Mohamed met with key government leaders including Dr. Haroun Ali Suleiman, Minister of State, President's Office-Constitution, Legal Affairs, Public Service and Good Governance; Hon. Mansour Kassim, Permanent Secretary; Ms. Zaituni M. Haji, Secretary of the Civil Service Commission; and Mr. Ali Suleiman, Deputy Assistant Secretary of the Revolutionary Council.

The discussions focused on establishing a robust collaborative framework to

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KSG & IPA to Complement Each Other



Deputy Assistant Secretary of the Revolutionary Council, Mr. Ali Suleiman (Centre), with Prof. Nura Mohamed, Dr. Prisca Oluoch of KSG and the Principal of IPA; Dr. Shaban Suleiman (far left).

enhance public sector effectiveness through knowledge exchange, leadership development, public policy research, and innovative capacity-building programs aimed at revitalizing public services in both Kenya and Zanzibar

Dr. Suleiman underscored the urgency of addressing challenges related to staff discipline and accountability within Zanzibar's public service. He called upon KSG to support the government in strengthening IPA, envisioning it as the strategic roadmap for public service excellence in Zanzibar—mirroring KSG's status as a flagship institution under

Kenya Vision 2030. He praised the School's pivotal role in training and developing public servants, enhancing service delivery efficiency, and providing research-driven policy recommendations to guide governance.

Prof. Mohamed emphasized the importance of regional partnerships in tackling shared public administration challenges.

"It is crucial that we advance our dialogue and strategies, anchored on co-creating solutions that strengthen public service effectiveness, empower public servants, and ultimately elevate the quality of life for our

citizens," he stated.

He further assured the Minister of KSG's commitment to working closely with IPA to implement jointly developed strategies for mutual benefit. The collaboration is expected to yield key outcomes, including experience sharing, study visits, joint program development and delivery, research collaborations, and consultancy engagements.

The Government of Zanzibar expressed strong confidence that the collaboration will significantly develop the capacity of its public service, with initiatives such as performance contracting, development of standard operating procedures (SOPs), digital transformation, and governance reforms.

The Permanent Secretary Hon. Mansour Kassim, said that a key consideration by the partnering institutions should be the creation of knowledge sharing portals for newly employed officers as part of induction and development of programs on the Zanzibar Government development agenda in an effort to capacity build the public service of Zanzibar.

This visit marks a pivotal step towards deepening institutional ties and sets the stage for sustained collaboration.



Left: Dr. Prisca Oluoch and Ms. Elizabeth Ngava of KSG at the meeting. Right: Secretary of the Civil Service Commission Ms. Zaituni M. Haji receives a KSG souvenir from Prof. Nura Mohamed.

First Lady Young Women Fellowship Program



Ms. Lynette Otwor, (Centre) Ag. Director for the Institute of Gender and Social Development, with Dr. Rukia Atikiya, Ag. Director, KSG Mombasa, Felix Ndunda & Emmanuel Looro of Jua kali Association, and Joan Seurei - Office of the First Lady. Back row: KSG's Daniel Mutugi & Ephline Okoth and Alice Muchiri - Office of the First Lady.

BY DANIEL MUTUGI

A first-of-its-kind course uniquely crafted for the young women demographic is in the offing. Dubbed First Lady's Young Women Fellowship Program, this is a brainchild of H.E the First Lady of the Republic of Kenya Mrs. Rachel Ruto, intentionally designed to empower young women from all spheres of life with the skills and knowledge to leap forward and impact the nation's social and economic development. This program would be delivered by KSG's Institute for Gender and Social Development.

As part of fine-tuning details ahead of the mobilization of participants, a high-level multi-sectoral finalization workshop was held at KSG Mombasa Campus from April 7 to 11, 2025.

The workshop brought

together officials from KSG, the Office of the First Lady, and the Kenya National Federation of Jua Kali Associations.

At the workshop, Ag. Director of the Institute for Gender and Social Development Ms. Lynette Otwor stated: "This is not just a fellowship. It is a movement. A mission to ensure that no young woman is left behind in the journey towards a prosperous and inclusive Kenya. Through this partnership, we are not only investing in individual futures—we are unlocking the full potential of our national human capital."

At the heart of the program is a robust three-month blended learning model that integrates classroom instruction with real-world, sector-specific exposure. It seeks to reinforce the attainment of Sustainable Development Goals, especially Goal 5 on Gender Equality and Goal 8 on Decent Work and Economic Growth.

In designing the curriculum,

the School accorded prominence to peculiar issues young women encounter that would otherwise limit them to thrive and be trend setters. It seeks to infuse among women aged 18 to 35 life skills, leadership, digital literacy, financial empowerment, and professional development, particularly those who have historically been marginalized or excluded from mainstream development.

Under this program in the offing, young women in sectors such as the Digital Economy, ICT and Innovation, Creative and Visual Arts, Culinary Arts, Smart Agriculture, Value Addition, and the Jua Kali sector, stood to reap from the practical exposure and networks. Furthermore, the program seeks to shift the national narrative around gender and work by placing women squarely at the center of Kenya's innovation and productivity agenda.

Behold e-Government Procurement



CS for the National Treasury and Economic Planning, Hon. John Mbadi, (2nd left) launches the e-Government Procurement (e-GP) System on April 7, 2025 at the Kenya School of Government, Lower Kabete.

BY TABITHA KEMUNTO

A system touted as the game changer in the public procurement ecosystem has been launched. The Cabinet Secretary for the National Treasury and Economic Planning, Hon. John Mbadi was the Kenya School of Government (KSG) Lower Kabete to launch the much-anticipated e-Government Procurement (e-GP) system on April 7, 2025.

The rollout of the e-GP system is aligned with the government's broader goal of delivering over 80% of public services online, as espoused in the Digital Superhighway pillar of the Bottom-Up Economic Transformation Agenda. It seeks to cut off strife that would otherwise jeopardize efforts to

curb corruption, inefficiency, delay, and opaqueness, among other things, in the sector that accounts for a large share of public spending.

CS Mbadi, at the launch, stated that the electronic system intends to bolster service delivery by enhancing efficiency, accountability, and value for money in the use of public funds.

"This is not only a technological shift but a policy action grounded in our Constitution and supported by global best practices. The system will promote fair, transparent, competitive, and cost-effective procurement," said the CS.

This launch follows a directive by H.E. President Dr. William Ruto during the State of the Nation Address on November 21, 2024, where he instructed the National Treasury to fully roll out

the e-GP system by the first quarter of 2025 as part of the commitment to boosting accountability and efficiency in government institutions.

Prior to the launch, the Treasury had made significant progress in developing and piloting the system. As such, all Ministries, Departments, Agencies, and County Governments (MDACs) were required to onboard starting April 2025.

KSG, a key player in the rollout had already made adequate preparedness to support training efforts for e-GP system users from across ministries, departments, agencies, and representatives of suppliers and contractors. The School has in place a fully fledged eLearning and Development institute (eLDi) a hub that has been at the forefront

Behold e-Government Procurement



KSG Director General, Prof. Nura Mohamed, delivers his remarks to delegates at the launch of the e-Government Procurement (e-GP) System.

in spearheading training on electronic government, and more recently the School in conjunction with her partners established the Centre of Competence for Digital and AI Skilling a state-of-the-art facility dedicated to accelerating inclusive digital transformation and enhancing service delivery across Kenya and beyond by

training public servants on the effective integration of ICT in service delivery.

While giving his remarks, KSG Director General Prof. Nura Mohamed expressed the School's commitment to the successful implementation of the e-GP system. "Once the rollout begins, KSG will enroll participants in this

program across all its campuses. The School is ready to support and walk with the National Treasury until the realization of this transformative program," said Prof. Mohamed.

The launch was witnessed by key stakeholders and implementers among them Principal Secretaries, Accounting Officers, Heads of Procurement, Finance and Accounts Officers, Internal Auditors, and representatives of suppliers and contractors –signaling strong multi-sector support for the initiative.

The e-GP platform will also be integrated with other key government systems such as KRA's iTax, IFMIS, the Business Registration Service, and the Integrated Population Registration System to streamline compliance verification and minimize fraud, further enhancing the integrity and efficiency of public procurement.



Left: From left- Dr. Prisca Oluoch, Director Linkages and Collaboration, Ms. Vera Obonyo, Deputy Director e-Learning Development Institute (eLDi) and Ms. Susan Chesang, a member of KSG faculty. eLDi has been at the forefront in training on electronic government.



Right: Delegates from Ministries, Departments, Agencies, and County Governments at the launch.

When opportunity presents itself

BY AGGREY BUSOLO

I vividly remember my early years in service when I was inclined to data analytics. I noted that my employer, by virtue of being a training and research institution and having a strong grounding in data analytics would give me a strong competitive edge relative to my peers. This gave me the impetus to look for opportunities to sharpen my skills in the subject.

In December 2024, an opportunity to apply for a rigorous data analytics program beamed. The World Bank Group made a call for applications, inviting applicants worldwide.

I was honoured to be selected to be part of the Fellowship to represent my institution and the Republic of Kenya together with other delegates from other countries.

The 6-month Fellowship program included online learning and a two-week in-person training on government analytics project in Washington DC from March 18 to 27 2025. During the in-person learning together with the other 32 participants drawn from central governments and affiliated agencies across North and Latin America, Europe, Africa, the Middle East, and South Asia, we were able to glean and leverage insights from the Government Analytics Handbook.

The training combined expert-led sessions with interactive and dynamic learning methods including individual and group



Participants of the Government Analytics Fellowship 2025

exercises, plenary sessions, role play, and “deep dive” sessions for focused exploration of key topics. Some of the content covered included: What is Government Analytics, and Why it Matters; Foundational Themes in Government Analytics; Using Administrative Data for Government Analytics; Designing Surveys of Public Servants; Implementing, Analysing and Reporting On Surveys of Public Servants; Approaches to Measuring Productivity in Public Administration; Government Analytics Using Machine Learning and AI; Government Analytics Fellows as Agents of Change among others.

I got an opportunity to profile the School in this specialized arena by delivering a presentation on how the School prides itself as a key practitioner of government analytics through its research, consultancy, and advisory function.

In my presentation, I elucidated how KSG prioritizes Training Needs Assessments

(TNA), Training Impact Analyses, Organizational Culture Assessments, and Customer Satisfaction Surveys among others, and how it has judiciously conducts public servant and citizen surveys at national and international levels, generating data-driven insights that have profoundly strengthened governance frameworks and shaped public administration.

The Fellowship is a collaboration between the World Bank Development Economics Vice-Presidency (DEC), the Development Impact Group (DIME), Governance Global Practice (GGP), the Institute for Economic Development, and University College London (UCL).

As a beneficiary of the networked Government Analytics Fellowship Program, participation in the Fellowship created an opportunity for KSG to be recognized as a potential strategic partner with the World Bank in advancing government analytics across the region and throughout Africa. The School

When opportunity presents itself

stands a chance to benefit from the partnership by offering the Government Analytics as a course in collaboration with the World Bank.

KSG would transfer the learning in enhancing the capacity of officials in carrying out research, consultancy, and advisory services in all facets of governance and public service operations which squarely have a component of data analytics.

This learning is timely as we seek to make a substantial contribution to the attainment of the Bottom Up Economic Transformation Agenda in particular and the Vision 2030 in general. Moreover, interested members of the KSG fraternity as






Stock image

well as public servants from Kenya could find tendering their applications when the next call for applications for the Government Analytics is made. The future is luminous!


The writer is a Senior ICT Officer and Data Analyst & scholarship winner of the prestigious World Bank Group Government Analytics Fellowship Program.

Save the Date- Book your slot!






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Insights from Women in the Public Relations & Customer Care Space

BY KEFFAS MUTETHIA

Public Relations and Customer Care is not just about communication and service but about building connections, creating trust, and managing relationships that shape how organizations engage with the public.

Today transparency, strategic messaging, and empathy are increasingly valued; skills cultivated through Public Relations are indispensable for organizations and professionals. The Kenya School of Government continues to empower individuals with the tools and knowledge to excel in this essential field through the Public Relations and Customer Care Course.

Recently, Bulletin Writer Keffas Mutethia had the privilege of speaking with five remarkable women who are shaping the future of PR and customer care across different sectors. These women not only shared their unique journeys but also reflected on their challenges, triumphs, and valuable advice for others looking to thrive



Ms. Charity Kendi

in this industry.

For many women in the PR field, the journey began with a deep passion for communication and the belief that human connection is the key to effective leadership and success. Charity Kendi, a seasoned Office Administrator quickly learned that the ability to influence public perception is a powerful tool. "I was always fascinated by how communication can shape opinions and build relationships," she says. And like in many careers, her path was not without challenges as she faced moments where asserting her ideas and gaining recognition was a struggle. "I had to continuously learn and build a strong personal brand. Confidence is essential in a field where opinions are constantly being shaped and sometimes questioned. You need to be able to back up your voice with expertise," she reflects.

Charity's story of resilience and commitment to self-development has allowed her to carve out a successful career for herself and also inspire others to take the leap into PR despite the challenges that come with it.

Similar themes of empathy and resilience emerge when we hear from Agnes Mwachomba, a customer care advocate working in an accounts office whose passion for making human connections led her into the customer service industry. "I was drawn to customer care because it is all about understanding people's needs and delivering service that exceeds expectations," she explains. In coping with the demands of the field, especially



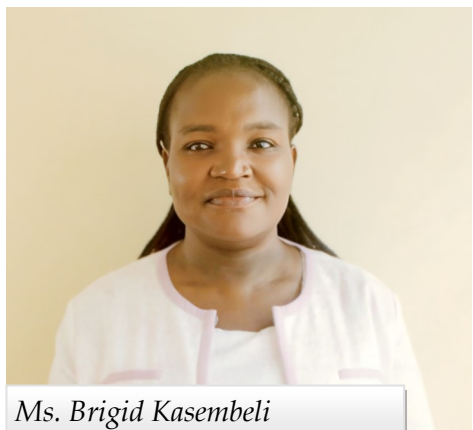
Ms. Agnes Mwachomba

attaining work life balance, Agnes has had to set clear boundaries. "I realized that the key to succeeding in customer care is having the right mindset, one that values both the customer's needs and your own well-being."

Agnes also highlights the evolution of women's role in customer care; in the past, customer service was often seen as an entry-level position with limited leadership opportunities. However, today, women are driving the change, taking on leadership roles, and redefining what customer service can be. "We're seeing more women in top positions, creating innovative strategies and leading customer care teams." For women entering the field, she offers the advice to focus on honing communication skills, staying adaptable, remaining open to new ideas in a dynamic industry.

The power of women's leadership in the PR industry is further exemplified by Brigid Kasembeli, an Office Administrator who has worked in various roles within the sector. Brigid's love for storytelling and

Insights from Women in the Public Relations & Customer Care Space



Ms. Brigid Kasembeli

building relationships led her to PR. "As a woman in this field, one of the biggest challenges I've faced is overcoming biases," Brigid shares. "One must demonstrate expertise, be proactive, and keep pushing forward." Success in PR requires more than just creative thinking; it requires the ability to deal with critics, turning encounters into opportunities for growth.

Her advice to young women is to always be creative, build resilience, and focus on connecting with a broad range of audiences. "The ability to understand diverse perspectives is what makes PR so powerful," she adds.

Customer service has also seen substantial changes, with women like Stellamaris Mwende leading the charge. Mwende's passion lies in solving problems and enhancing the customer experience. "I've always loved the idea of making people's experiences remarkable," Mwende explains. However, she recognizes that women in this field often face challenges in being taken seriously. "There's always a tendency to underestimate women in this field," she notes. "But I've learned that delivering exceptional results and showing resilience speaks louder than anything else."

Mwende sees women in

customer service as trailblazers who are revolutionizing the way businesses engage with their customers. "Women have been at the forefront of driving customer-focused strategies and have become powerful advocates for better service delivery," she states. "Today, women are not only leading customer service teams but also influencing policy change within organizations." Her advice to those entering this field is to stay calm under pressure, and always be solution-



Ms. Stellamaris Mwende

oriented.

Finally, Pancy Njoroge, reflects on the unique challenges women face in balancing personal and professional life. "As women, we often juggle multiple roles, both at work and at home," Pancy notes. "In PR, it's important to be able to balance all these aspects and still perform your best." For Pancy, the key to overcoming this is to build a supportive network both inside and outside the workplace. Having a strong community of colleagues and friends makes all the difference in maintaining a healthy work-life balance.

Pancy also emphasizes how women in PR have become

influential in the industry. "Being confident, speaking up, and



Ms. Pancy Njoroge

always being curious about learning are the most important pieces of advice I can offer to those aspiring to enter this field."

These powerful perspectives shared by these five women offer a glimpse into the dynamic and engaging landscape of Public Relations and Customer Care. Their stories are inspiring and reveal the importance of pushing boundaries, creativity, and leadership in driving innovation in these fields. From breaking down biases to leading transformative customer service strategies, they continue to redefine the role of women in the industry.

*The best way to
control your
customer
experience is to
intentionally create
it.*

- Elle Robertson

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MAPUMZIKO NI SEHEMU YA KAZI

NA ELIAS MAKOKHA

Jumatatu asubuhi katika taasisi yenye shughuli nyingi za utumishi wa umma. Eneo la mapokezi tayari limejaa wageni wanaotafuta huduma mbalimbali huku wengine wasijue pa kuanzia. Simu za kazi zinapigwa mfululizo, sauti ya mashine za kupiga chapa zinaskika, na hatua za miguu zinagonga sakafu ishara ya mwanzo wa juma lenye mishe mishe chungu nzima.

Katikati ya haya yote, yupo afisa wa kike kwenye dawati katika sehemu hio ya mapokezi. Anaonekana mtulivu huku akiwadumiwa wateja, lakini ni wazi ni mwenye uchovu. Anatazama haraka kwenye skrini ya kompyuta na foleni ya wageni wanaosubiri kuhudumiwa. Anatoa tabasamu la heshima, anapokea simu akiwa bado anazungumza na mtu mwingine, kisha ananakili pointi muhimu kwenye daftari yaani 'notebook' haraka kabla ya kumsaidia mgeni mwingine. Sauti yake tulivu, lakini nguvu zake zinaonekana kupungua kutokana na kasi kazini. Mwili wake unaonekana wenye uchovu wa kimya.

Hebu fikiria, Kwa miezi kadhaa sasa, amekuwa akijituma kwa namna hii. Kuja kazini mapema, pengine kutoka usiku, wakati mwingine anasusia chakula cha mchana, ili kendelea kuchapa kazi lakini mara nyingi umekataa kila ushauri unaohusu

kupumzika beacause 'am having alot of work right now.'

I say, siku zinapozidi kusonga, dalili za uchovu zinaanza kujitokeza moja kwa moja, kasoro katika utendaji kazi zinakuwa dhahiri, hasira za ghafla kwa wafanyikazi wenzake, maumivu ya kichwa yasiyoisha na mengine. Anajitahidi kuendelea, lakini hana tena nguvu. Anachohitaji ni mapumziko.

Katika mazingira ya utumishi wa umma, kazi ni muhimu ingawa wakati mwingine inaweza kuwa nyingi na ya kuchosha. Wengi wa wafanyikazi hujikuta katika mzunguko wa majukumu yasiyoisha, wakihofia kuwa likizo huenda ikaharibu mtiririko wa kazi au kuwafanya waonekane hawapendi kazi. Lakini ukweli ni kwamba kutochukua likizo ya mapumziko ama annual leave kuna athari pakubwa zaidi.

Likizo ipo kwa sababu maalum. Ni kipindi muhimu cha kuendeleza uwezo wa kutumikia kwa ufanisi. Inasaidia kupunguza msongo wa mawazo, kurudisha nguvu za mwili na akili, na kurejesha ari ya kazi.

Uchovu hauji kwa kishindo, hujipenyeza taratibu na mara nyingi matokeo yake ni pamoja na kudhoofisha ubunifu, kuondoa motisha, na kuathiri matokeo ya kazi.

Jambo la kupanga likizo miongoni mwa wafanyikazi lapaswa kuwa la kawaida kama kupanga mikutano. Timu

zinaposhirikiana katika utekelezaji wa majukumu, kuchukua likizo kwa zamu hakukatishi shughuli bali hilo huziimarisha hata zaidi.

Yule afisa wa kike katika makala haya ni mfano wa wengi wa wafanyikazi ambayo tunakutana nayo mahali pa kazi. Lakini pia anatufundisha kimya kimya kuwa hata wenye nguvu wanahitaji kupumzika. Siku chache mbali na dawati, mbali na simu zinazopigwa kila dakika na barua pepe zisizoisha, zinaweza kubadili kabisa namna mtu anavyohisi na anavyofanya kazi.

Mwisho wa yote, likizo ni sehemu ya kazi. Ni pumziko linalotuwezesha kuendelea. Ni njia ya kurejea kazini tukiwa na nguvu mpya na mtazamo chanya. Maana utumishi wa umma sio tu kuhusu kutekeleza majukumu bali pia ni kuhusu kuwalinda wanaoyatekeleza.



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Picturesque - Activities across our Campuses



Huduma Kenya CEO Mr. Ben Kai Chilumo on Tuesday, April, 8, 2025, chaired the first Customer Service Excellence (CSE) progressive meeting. The CSE training, a collaboration between Huduma Kenya and the Kenya School of Government was launched in June 2024 by the Head of Public Service, Mr. Felix Koskei, EGH. The meeting held at the Huduma Kenya Secretariat headquarters explored the milestones and challenges experienced in its first year of delivery in order to enhance the training programs in a bid to increase customer satisfaction through inculcating a citizen-centric attitude in public service delivery. Thus far, the CSE training has been undertaken by over 200 public servants. The KSG delegation was led by Deputy Director, Academic Affairs Mr. Andrew Rori.



Mombasa staff had opportunity to undergo first aid and firefighting training receiving practical, hands-on experience during a visit to the Kenya Ports Authority Fire and Rescue Services. The session enhanced their emergency response capabilities and reinforced our commitment to safety, preparedness, and professional development.

Tree Planting at Kinale Forest



Even heavy rains could not stop us!

The Administration Services Department at the Kenya School of Government, Lower Kabete, in collaboration with the Kenya Forest Service organized a tree planting exercise that took place at the Kinale Forest along the Nakuru-Nairobi Highway on Friday, April 11, 2025.

This initiative is part of the clarion call for National Tree Growing and Restoration, which aims to plant 15 billion trees by 2032 to combat deforestation and restore degraded landscapes. The School on this day aimed to plant at least 2000 trees with staff led by Ms. Agnes Laikera, Assistant Director, Administration Services, engaging in this noble task despite the heavy down pour.

Weekly Activities Across our Campuses



Baringo Campus Head of Training, Dr. Vincent Bosire together with Mr. Francis Mutisya, Director of Human Resource Management and Development at the state Department for Mining (Not in pictures) inaugurated a week-long Public Service Induction Program for newly recruited Ministry staff on Monday, April 7, 2025.



At KSG Mombasa Campus: In his address to the Board of Governors of PC Kinyanjui Technical Training Institute, Hon. Julius Migos, Cabinet Secretary for Education stated the urgency to drive strategic reforms to develop Kenya's human capital. Governance structures of universities, TVET institutions, and schools — through University Councils, Boards of Governors, and Boards of Management—are instrumental in ensuring prudent resource use, policy alignment, and attainment of institutional mandates.

"The strength of our Boards is the strength of our education system. The quality of our training must directly match the dynamic needs of industry and the labour market. This is the bridge between education and national development," he said.

Key reforms in the TVET sector, include the rollout of Competency-Based Education and Training (CBET), adoption of dual training models that integrate classroom instruction with industry-based experience, and strategies aimed at boosting enrolment in technical institutions. According to the CS, these initiatives cannot succeed without the full engagement and leadership of institutional boards.

Ag. Campus Director Dr. Rukia Atikiya commended the Ministry's focus on governance as a lever for quality enhancement in the education sector. "This is a timely call to action," she said. "As an institution, we are committed to the Ministry's agenda and ready to walk the journey of reform with integrity and innovation." - By Glenn Lumiti

Leadership Lesson

"Leadership cannot just go along to get along. Leadership must meet the moral challenge of the day."

True leadership is about making tough, ethical decisions, standing up for what's right, and taking action to create positive change, even when it's unpopular. It's not about pleasing everyone, but about making a meaningful impact

~ Jesse Jackson

Have your say



Chris Losuru

Thank you for the great reception and hospitality. Looking forward to leaving here a better manager that the society needs to fix the challenges of our time. 🙏

Humour

Tech support: Have you tried restarting your computer?
My computer:



Word of the Week

"Do nothing out of selfish ambition or vain conceit. Rather, in humility value others above yourselves, not looking to your own interests but each of you to the interests of the others."

Philippians 2:3-4

Baringo Campus

Senior Management Course No. 203/2025 (Online)	3rd March-25th April,2025
Senior Management Course No. 205/2025	10th Feb-2nd May 2025
Senior Management Course No. 206/2025	7th April – 2nd May, 2025
Senior Management Course No. 207/2025	7th April – 30th May 2025
Strategic Leadership Development Program No. 469/2025 (Online)	31st March 2025 -6th June 2025
Strategic Leadership Development Program No. 458/2025 (Online)	3rd March-9th May,2025
Strategic Leadership Development Program No. 472/2025	7th April – 16th May 2025
State Department for Mining Workshop	7th – 18th April 2025
Gender Mainstreaming in Development Course	14th-18th April 2025

Embu Campus

Strategic Leadership Development Program No. 459/2025	24th February – 18th April, 2025
Essential Computer Skills	10th March - 2nd May, 2025
Senior Management Course No. 234/2025	17th March - 9th May, 2025
Strategic Leadership Development Program No. 468/2025	17th March- 23rd May, 2025
Senior Management Course No. 230/2025	24th February – 18th April, 2025
Senior Management Course No. 231/ 2025	24th February – 18th April, 2025
Management Course for Office Administrators-Lands & Physical Planning	10th March - 2nd May, 2025
Senior Management Course No. 235/2025	7th April -2nd May, 2025
Senior Management Course No. 236/2025	7th April - 30th May, 2025
Strategic Leadership Development Program No. 474/2025	14th April - 20th June, 2025
Conduct of Meetings and Minute Writing Course	14th – 18th April, 2025
Pedagogy for Senior Programs	14th – 25th April, 2025

Lower Kabete

Strategic Leadership Development Programme No. 472/2025	7th April –13th June, 2025
Strategic Leadership Development Program No 471/2025	31st March – 9th May, 2025
Senior Management Course Online No. 454/2025	31st March - 25th April, 2025
Senior Management Course No. 433/2025	3rd March – 2nd May 2025
Strategic Leadership Development Program No 454/2025	3rd March – 2nd May, 2025
Senior Management Course No. 4345/2025	7th April– 2nd May, 2025
Training of Trainers Course	7th-18th April, 2025
Supervisory Skills Development Course No. 156/2025	14th – 25th April, 2025
Public Relations & Customer Care Course No. 80/2025	14th– 25th April, 2025
Induction Program for Public Service – Public Works	14th– 18th April, 2025
Induction Course for the Cabinet Secretary Staff – Min of Interior	14th – 18th April, 2025
Corporate Governance – Kenya Medical Practitioners & Dentists Council	14th– 18th April, 2025
Conference – KENGEN	14th– 18th April, 2025
Workshop – Media Council of Kenya	17th April, 2025
e-GP Training - KeNHA	17th April, 2025

Mombasa Campus

Strategic Leadership Development Program No. 457/2025	17th February – 25th April, 2025
Strategic Leadership Development Program	17th March - 25 April, 2025
Strategic Leadership Development Program No 468/2025	31st March - 9th May, 2025
Strategic Leadership Development Program Online No 470/2025	31st March - 25th April, 2025
Senior Management Course No 194/2025	3rd March – 25th April, 2025
Senior Management Course No 196/2025	31st March - 25th April, 2025
Senior Management Course No 197/2025	31st March - 25th April, 2025
Management Skills Course	7th April - 2nd May, 2025
Strategic Leadership Development Program Online No 470/2025	7th April - 13th June, 2025
Senior Management Online No/198/2025	7th April - 30th May, 2025
Supervisory Skills Development Course	14th – 25th April, 2025
Induction for Public Sector Board – Machakos Level 5 Hospital Board	14th - 18th April, 2025

Matuga Campus

Senior Management Course No. 134/2025	10th March - 2nd May, 2025
Senior Management Course NO. 135/2025	7th April - 2nd May, 2025
Senior Management Course NO. 136/2025(Online)	7th April - 30th May, 2025
Strategic Leadership Development Program NO. 462/2025	10th March to 16th May, 2025

Lower Kabete May Programs



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26-30 <small>MAY 2025</small>	RETIREMENT PLANNING PROGRAM <div style="display: flex; justify-content: space-between;"> KSHS. 79,576 (EXEC. RESIDENTIAL) KSHS. 44,774 (EXEC NON-RESIDENTIAL) </div>
5-9 <small>MAY 2025</small>	STRATEGIC PLANNING AND MANAGEMENT <div style="display: flex; justify-content: space-between;"> KSHS. 79,576 (EXEC. RESIDENTIAL) KSHS. 44,774 (EXEC NON-RESIDENTIAL) </div>
12-16 <small>MAY 2025</small>	STRATEGIC HUMAN RESOURCE MANAGEMENT <div style="display: flex; justify-content: space-between;"> 79,576 (EXEC. RESIDENTIAL) 44,774 (NON-RESIDENTIAL) </div>
5-9 <small>MAY 2025</small>	ASSET MANAGEMENT COURSE <div style="display: flex; justify-content: space-between;"> KSHS. 79,576 (EXEC. RESIDENTIAL) KSHS. 44,774 (NON-RESIDENTIAL) </div>


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