

**KSG Campuses**

- Baringo
- Embu
- Matuga
- Mombasa

**Institutes**

- e-Learning and Development Institute
- Security Management Institute
- Margaret Kenyatta Institute

**KSG Centres of Excellence**

- Centre for Devolution Studies
- Centre for Public Service Values, Ethics and Integrity
- Centre for Public Finance Management
- Centre for Leadership and Public Policy
- Centre for Advanced Training and Consultancy Services
- Centre for Research and Advisory Services
- Centre for Environmental Governance and Climate Change

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*Weekly Bulletin**Published by the KSG Communications Department***Economic Governance School Program, Module II: Leaving None Behind**

Cabinet Secretary, Ministry of Public Service, Gender and Affirmative Action, Hon. Aisha Jumwa awards a certificate of completion in the Economic Governance Program Module II to Deputy Governor Bungoma County, H.E. Janepher Chemtai Mbatiany.

**BY FAITH MUSOGA**

**A**frica must create wealth if it is to succeed and advance to the next level. Countries must industrialize their economies to promote this wealth creation through investment in all sectors if they are to add value to themselves and begin to appreciate developments in various sectors.

The Economic Governance School Program developed jointly by the Kenya School of Government (KSG) and South Africa's

National School of Government (NSG) aims at advancing interventions around these discussions.

It is designed to strengthen the capacity of senior policymakers in the Public Service of the Republics of South Africa and Kenya to promote innovation, formulation, implementation, and review of policies that should steer countries to success.

Delegates from Kenya and South Africa attended Module II of the Program that was conducted at the Kenya School of

Government, Mombasa Campus on May 22 – 26, 2023. The schedule comprised presentations, plenary debates, and excursions at the Huduma Kenya, Kenya Ports Authority, and at the Mangrove Restoration Program in Mkupe.

At the opening ceremony, Hon. Aurelia Rono, on behalf of Prime Cabinet Secretary H.E. Musalia Mudavadi stated the significance of the program to Africa; that Africa must embrace the implementation of value-based service, as well as

## Economic Governance School Program, Module II: Leaving None Behind



Economic Governance Program delegates from Kenya and South Africa together with Cabinet Secretaries; Hon. Aisha Jumwa, Ministry of Public Service, Gender and Affirmative Action, Hon. Florence Bore, Ministry of Labour and Social Services, Principal Secretary, Hon. Amos Gathecha as well as KSG DG, Prof. Ludeki Chweya.

sound and disciplined fiscal policies if it is to survive and competitively advance globally.

Delegates were also greatly honored by the presence of senior officials in Government including Cabinet Secretaries Hon. Aisha Jumwa of the Ministry of Public Service, Gender and Affirmative Action, and Hon. Florence Bore of the Ministry of Labour and Social Services, and Principal Secretary, State Department of Public Service, Hon. Amos Gathecha, who officiated the closing ceremony.

Cabinet Secretary, Hon. Aisha Jumwa said, "The commitment from delegates is driven by the commitment of the Heads of State H.E William Ruto of Kenya and South Africa's H.E Cyril Ramaphosa who signed the bilateral agreement between the two countries. This has been a peculiar class leading the way for more and more leaders in other countries that must look for immediate solutions to problems of their citizens albeit working within narrow budgets."

As she commended the end of Module II, Cabinet Secretary for the Ministry of Labour and Social Services, Hon. Florence Bore affirmed that collaborations hold true for attainment of the national transformative agenda. "Completion of this Program is a big

milestone for the Public Service, a program that also addresses Social Protection. States have an obligation to look into the rights of individuals socially, economically and culturally and must observe inclusivity and sustainability."

For this training, expert presenters and panelists selected from both countries delivered relevant insights on how the two nations could achieve socio-economic transformation through industrialization, agriculture, and social protection.

Quite significantly, execution of policy has been impacted by exclusion of stakeholders in policy formulation and there seems to be a disconnect between the policies and the communities that should benefit from them; policies that should be facility specific and of rapid responsive with enforcement penalties.

Ms. Gertrude Nguku, a participant and Vice Chair of the National Land Commission pointed out, "there are far too many external actors in the policy processes and countries may live to regret, and lose perspective by looking for solutions everywhere, benchmarking with countries with no common experience."

Additionally, issues of

governance that have affected uptake of services and production are yet to be addressed and these have contributed to socio-economic challenges that can be handled by understanding the global markets, social protection, digitization and industrialization.

As it is, digitization and industrialization is still to be fully achieved in both Kenya and South Africa; poverty rates are prevalent in some areas, as electrification and infrastructure is wanting in some interiors. Countries must invest in technology to support food security with discussions held around improving traditional methods of farming and centred around biotechnology.

On Social Protection, KSG Director General, Prof. Ludeki Chweya urged countries to be careful in their understanding of Social Protection and the link between industrialization and Social Protection. "Ideally, the wealth of a country should be equitably distributed to all citizens who are part of the process of generating that wealth that is desired," said Chweya, "manufacturing and Social Protection will help us to move away from poverty and on to the next level."

NSG Principal, Prof. Busani Ngcaweni, is confident that the Program has added value to policy interventions by sharing insights that will feed into the next Module which should be pitched at a higher level. "The Program choreographed by the both institutions has been well governed and coherent. Administrations of both governments that allowed us to sign the MoU have entrusted us with responsibility that should create opportunity and productive engagement," said Prof. Busani.

Looking ahead, and borrowing from lessons learnt from Module II of the Economic Governance School Program, KSG has an inkling to develop and extend sector specific programs globally for enhanced partnerships and advancement in its services and products to the next level.



# The Economic Governance School Program



Prof. Ludeki Chweya makes his presentation on the Economic Governance Program Module II that took place at the Mombasa Campus from May 22– 26, 2023.



PS. Hon. Aurelia Rono, of Parliamentary Affairs pens the visitors book at Ultra Modern Facility. Hon. Rono officially opened the Program on behalf of H.E Musalia Mudavadi.



Dr. Julius Muia, FCPA (2nd left) with panelists after his presentation on Domestic and Global Financial Markets.



KSG Mombasa Choir sings the National Anthem, marking the beginning of the Program.



Mombasa Campus Director, Dr. Tom Wanyama, when he took delegates for a site visit at the Kenya Ports Authority.



Ms. Pinky Kekana, South Africa's Deputy Minister of Planning, Monitoring and Development was one of the delegates.



NSG's Prof. Busani Ngcaweni gives his remarks about the MoU signing between KSG and NSG.



# Economic Governance Program Site Visits



Online Law Courts have changed the face of the Judiciary in Kenya. Court proceedings are conducted virtually between judges, lawyers and the defendants. The class visited the Mombasa Law Courts to witness the proceedings, a venture of progress and commitment.



Huduma Kenya; a program of Kenya Vision 2030 which has expanded access to government services. Delegates of the Economic Governance Program went to the Huduma Centre, Mombasa to understand the successful initiative by the Kenyan Government to transform delivery of service



An excursion at the Mangrove Restoration Program at Mkupe where Kenya School of Government is actively involved in conservation of the environment .



## Implementing Kunming-Montreal GBF toward halting biodiversity loss

*Every year, the United Nations calendar marks May 22 as the International Day of Biodiversity, a day intended at raising awareness about the importance of biodiversity and promote its conservation. In this two part series, Pauline Bala and Beth Muigai delve deeper in the matter highlighting urgent need to protect our biodiversity and the role that governments and its citizens play for the realization of this target.*

Biodiversity refers to the diversity within species; and between species of an ecosystem. It is critical for a healthy planet as well as economic prosperity of human life. Human beings depend on biodiversity for food, medicine, energy, clean air and water, protection from natural disasters as well as recreation and cultural inspiration. Biodiversity is interconnected with all systems of life making its conservation and management vital to the present life and future generations.

This year's celebration was themed "From Agreement to Action: Build Back Biodiversity" aimed at promoting action in support of the Kunming-Montreal Global Biodiversity Framework.

According to the Fifth Edition of the Global Biodiversity Outlook Report and other scientific accounts, biodiversity deteriorates globally at an unprecedented rates despite efforts to halt the loss in past strategic documents, such as the Aichi targets of biological diversity. Specifically, the reports indicate that 25 per cent of plant



KSG's Centre for Environmental Governance and Climate Change staff during the launch of the County Climate Change Fund Program on August 4, 2022

and animals species groups are threatened. Presently, around one million species already face extinction, necessitating drastic action to reduce the intensity of drivers of biodiversity loss.

The direct drivers of change in nature that lead to biodiversity loss and eventual extinction include changes in land and sea uses, direct exploitation of organisms, climate change, pollution and invasion of alien species. Indirect drivers are underpinned by social values and behaviors. It is against this backdrop that the conclusion of the 15th Conference of Parties to the UN Convention on Biological Diversity saw the adoption of the Kunming-Montreal Global Biodiversity Framework (GBF) in December 2022 after the review of the achievements,

gaps and lessons learnt from the Aichi Strategic Plan for Biodiversity, 2011-2020.

The purpose of this framework is to catalyze, enable and galvanize urgent and transformative action by governments, subnational and local authorities, and with the involvements of society to halt and reverse biodiversity loss in order to achieve the outcomes set out in its vision, mission, goals and targets.

National governments role involves aligning national targets with goals set in the framework, as well as putting in place policies and programs to achieve them. The set framework, policies and programs then form a basis for the county government to develop and implement county level actions.

## Implementing Kunming-Montreal GBF toward halting biodiversity loss

Kenya School of Government is mandated by Act of Parliament 2012, to empower the public service through training, research, policy advisory services and consultancy. As such, the School, through the Centre for Environmental Governance and Climate Change undertakes policy research activities to generate evidence for effective environmental management and biodiversity conservation for policy formulation and decision making by the national government and other agencies. This is in line with Target 21 of the Global Biological Diversity.

KSG participates in awareness creation, research and monitoring biodiversity conservation actions, and calls on parties to ensure best available data is obtained. Further, the School strives to avail information and knowledge to decision makers, practitioners and the public to guide effective

and equitable governance, creating integrated and participatory management of biodiversity, awareness raising, education, research, monitoring and knowledge management.

The School, has also developed Environmental management training programs for public officers as change agents meant to address behaviors change towards environmental management and reducing harmful effects to the biodiversity. These programs include Green growth and Circular Economy, Environmental Impact Assessment and Audits, Environment and Social Safeguards and Social Risk and Impact Management to reduce impacts of projects on consumers.

The programs are designed to empower public officers and leaders at the national and

county levels on environmental governance promoting the inclusion of environmental governance and halting biological diversity loss in the country. The School has mainstreamed biodiversity conservation activities into its actions by mobilizing its staff and participants to participate in national afforestation programs, internal and outreach tree planting programs where it ensures planting diverse and local tree species.

Additionally, KSG has established biodiversity conservation activities into its actions by mobilizing its staff and participants to contribute in national afforestation programs, internal and outreach tree planting programs of diverse and local species.



   
**KENYA SCHOOL OF GOVERNMENT**  
 EMPOWERING THE PUBLIC SERVICE

**Centre for Environmental Governance and Climate Change**

**22 MAY**  
 INTERNATIONAL DAY FOR BIODIVERSITY

**From Agreement to Action:  
 Build Back Biodiversity**

*A reflection on the urgent need to move beyond COP 2015 commitments and translate into tangible actions to halt biodiversity laws.*



# Breaking the Mold : An Innovative Approach to Hospitality

BY RASHID MWINYI

**K**enya School of Government Matuga Campus hosted participants from the Kenya Maritime Academy attending the Hospitality Skills Development program.

The program aims at empowering those in the hospitality industry with the necessary skills to match current trends and dynamic customer needs.

The World is constantly changing and this shapes consumer preferences, behaviors, and expectations. The hospitality sector struggles to match its skill requirements with the changing labor market. However, Matuga Campus looks forward to bridging this gap by partnering with Institutions that offer hospitality services to offer training on the industry's best practices.

During the two weeks program, participants were guided through the diverse roles in the industry both horizontally and vertically, according to previous research made.

The sector's horizontal diversity ranges from fast food outlets and bed and breakfast establishments to high-end resorts and upscale hotels and restaurants.



Mr. Salim Mwanundu of the Jacaranda Indian Ocean Beach Resort demonstrates a dining set up at KSG Matuga Campus.

The vertical diversity within the industry is reflected in the range of technical, service, and managerial tasks performed under a single roof. This knowledge enables those in the hospitality industry to understand better the upgrades to embrace and the necessary changes.

As part of the program, the participants visited Jacaranda Indian Ocean Beach Resort in Diani for a learning experience in areas such as restaurant setup, customer handling, food preparation, and accommodation management.

A hotel or any other such organization that employs well-skilled personnel in the hospitality industry boosts service quality and increases customer satisfaction, and consequently increases the customer base. Exceptional

staff service results in exceptional client experiences and may result in word-of-mouth recommendations and overall positive reviews.

Class president, Mr. Salim Hamisi Bambaulo, in his closing remarks expressed his gratitude towards the School for its delivery of the program. He acknowledged that the comprehensive approach would equip them with the necessary skills to excel in their future endeavors.

Kenya Maritime Academy is a Semi-Autonomous Government Agency that regulates oversight over the Kenyan maritime industry, for maritime safety. Blue economy is identified as a key sector in the expansion and improvement of Kenya's economy.



# Weekly Activities in Summary



The 2nd Regional Research Conference was held at Kenya School of Government, Lower Kabete with the objective to respond to climate change through land governance. Dr. Rachel Ngesa Director Learning and Development received the team.



Deputy Director Embu Campus, Dr. Fredrick Mukabi and Ms. Agnes Laikera, KSG Administration Manager, inspect the upcoming modern complex with the Multi-Agency Ministerial National Development Project Stock Taking Committee



Delegates during the Onboarding of Citizens to e-Citizen Portal Workshop. The event was officiated by Eng. John Tanui, the Principal Secretary of ICT, Digital and Digital Economy, Prof. Julius Bitok, Principal Secretary Immigration and Citizen Services, ICT Authority CEO Stanley Kamaguya, and Director General e-Citizen Mr. Isaac Ochieng .



# SMC 400 / 2023 CSR



On May 25, 2023, the Kenya School of Government's Senior Management Course Class No. 400/2023 of Lower Kabete brought smiles to the children at the Nairobi Children's Remand Home as they also gave support to Lower Kabete Dispensary's services.



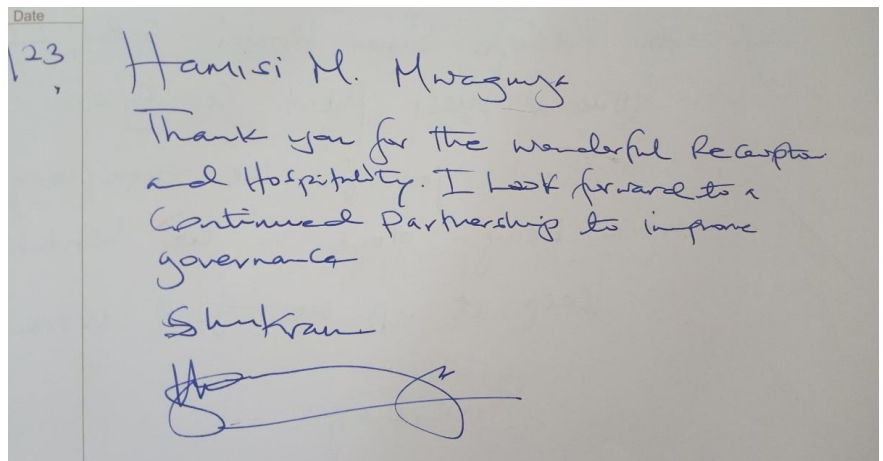
## Leadership Lesson

# Great leaders confront anxiety of their people

All of the great leaders have had one characteristic in common: It was the willingness to confront unequivocally the major anxiety of their people in their time. This, and not much else, is the essence of leadership.

—John Kenneth Galbraith

### *Have Your Say*



### Humor of the week

When the boss asks how you're doing halfway through the dinner rush



### Quote of the Week

"People often say that motivation doesn't last. Well, neither does bathing -- that's why we recommend it daily."

-Zig Ziglar



**Baringo Campus**

Strategic Leadership Development Programme	15th May-23rd June, 2023
Senior Management Course (online)	8th May-30th June, 2023
Baringo County Assembly Vetting of Chief Officers	29th - 30th May, 2023
Britam Holdings Plc Workshop	29th May, 2023
NCDF - North Rift Region Workshop	29th May-2nd June, 2023

**Embu Campus**

Senior Management Course No.188/2023	11th April - 2nd June, 2023
Strategic Leadership Development Program No.357/2023	24th April - 2nd June, 2023
Strategic Leadership Development Program No.358/2023	24th April - 16th June, 2023
Senior Management Course No.189/2023	8th May - 2nd June, 2023
Senior Management Course No.190/2023	8th May - 30th June, 2023
Management Skills Course (The Judiciary)	8th May - 2nd June, 2023
Public Relations & Customer Care (The Judiciary)	29th May - 9th June, 2023
Complaints Handling in an Automated Environment	29th May - 9th June, 2023
Kenya Water Institute (Workshop)	27th May - 3rd June, 2023

**Matuga Campus**

Senior Management Course No.117/2023	24th April-16th June, 2023
Records Management Course (The Judiciary) No.2/2023	29th May -16th June, 2023
NHIF (Workshop)	31st May, 2023
KEMFSED KWALE (Workshop)	29th - 31st May, 2023

**Mombasa Campus**

Senior Management Course No. 165/ 2023	10th April - 2nd June, 2023
Strategic Leadership Development Program No.359/2023	2nd May- 9th June, 2023
KNEC (Workshop)	22nd May- 3rd June, 2023
SINAPIS (Workshop)	11th February - 27th May, 2023
Senior Management Course Online No. 165/ 2023	10th April - 2nd June, 2023
Strategic Leadership Development Program No.359/2023	2nd May- 9th June, 2023
KNEC (Workshop)	22nd May- 3rd June, 2023

**Lower Kabete**

Strategic Leadership Development Programme No.356/2023	24th April-2nd June, 2023
Senior Management Course No.399/2023 Online	24th April-16th June, 2023
Strategic Leadership Development Programme No.360/2023	8th May -14th July, 2023
Management Course for Office Administrators	8th May -2nd June, 2023
Strategic Leadership Development Programme No.362/2023	22nd May -30th June, 2023
Financial Management Course (Ministry of Education)	22nd May - June 2nd, 2023
Senior Management Course No. 401/2023	29th May-23rd June, 2023
Audit and Risk Assurance Course	29th-31st May, 2023
Meru University (Workshop)	29th -31st May, 2023
National Counter Terrorism Centre (Workshop)	29th -31st May, 2023
Office of the President	31st May, 2023
Sacco Societies Regulatory Authority	29th - 30th May, 2023
Development of Strategic Plan and Culture Change Programme (GDC)	31st May, 2023
Review of HR Instruments -Sacco Societies Regulatory Authority	2nd June, 2023

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