



# KENYA SCHOOL OF GOVERNMENT

## Quality Policy

The Kenya School of Government is committed to uphold the highest standards in human resource capacity development for the Public Service through training, research, consultancy and policy advice.

We will, therefore:

- Continuously improve our internal processes through staff competency development; innovation; and compliance with statutory and regulatory requirements;
- Strive to exceed expectations of our clientele through revision of our programs based on stakeholder feedback; and
- Regularly review our Quality Management System under the ISO 9001:2015 Standard while keeping our strategic plan in focus.

Ludeki Chweya, Ph.D., CBS  
Director General

Nairobi  
September, 2018



KSG is an ISO 9001:2015 certified institution

