



SPEECH BY PROF. FRANCIS N. KIBERA, KSG COUNCIL CHAIRMAN, DURING
THE OFFICIAL LAUNCH OF RAPID RESULTS INITIATIVE (RRI) ON AUGUST 9,
2018 AT THE KENYA SCHOOL OF GOVERNMENT, LOWER KABETE

Facilitators;
Distinguished Participants;
Ladies and Gentlemen;

It gives me great pleasure to welcome you all to this auspicious occasion of the Kenya School of Government, Rapid Results Initiative (RRI) launch this morning.

The School, being a trainer of public servants, will utilise this launch to demonstrate a model government service. The trainers, therefore, will have a place to refer to when explaining how government services can be improved.

This calls for swift actions and decision making processes. Key among the targets set by the School is to ensure there is a same day or 24 hour response to all inquiries. In that regard, KSG requires all directors and section heads, in their response letters to include a template sentence reading...

Thank you for your letter dated (Quote date of the letter) which I received this morning...

In so doing nothing should delay in government.

As the School officially unveils this Rapid Results Initiative (RRI), we will urge both national and county governments to hasten government processes.

The initiative, which emphasises varied thematic areas, exemplifies the School's effort and targets aimed at realising a transformed organization for a model public service.

On behalf of the School's Council, let me assure all you that we are keen on this 100 days as we believe they constitute a major contribution to the realization of the big four agenda.

Indeed, my expectations of this RRI we launch today are very high. This may be the time for us to reflect and take stock of the enormous responsibilities before us that will help us realize what we seek to achieve by the end of the 100 days. By the end of the exercise will be able to access what percentage we achieved as a School
The Management will conduct a mid-review of the RRI to ensure effective monitoring of progress on the implementation of duties allocated for the 100 days implementation.

The purpose of the Mid Performance Review is to monitor performance order to ensure that they are on track in achieving their annual performance targets. The

performance contracts are now in their 12th cycle since they were introduced into the public sector.

Ladies and Gentlemen,

As we all know, implementing RRI which aims at change our institution into a hub of providing a high quality services to all participants by the end of the 100 days.

With these remarks, it is now my pleasure to declare the KSG RRI initiative officially launched.

Thank you!