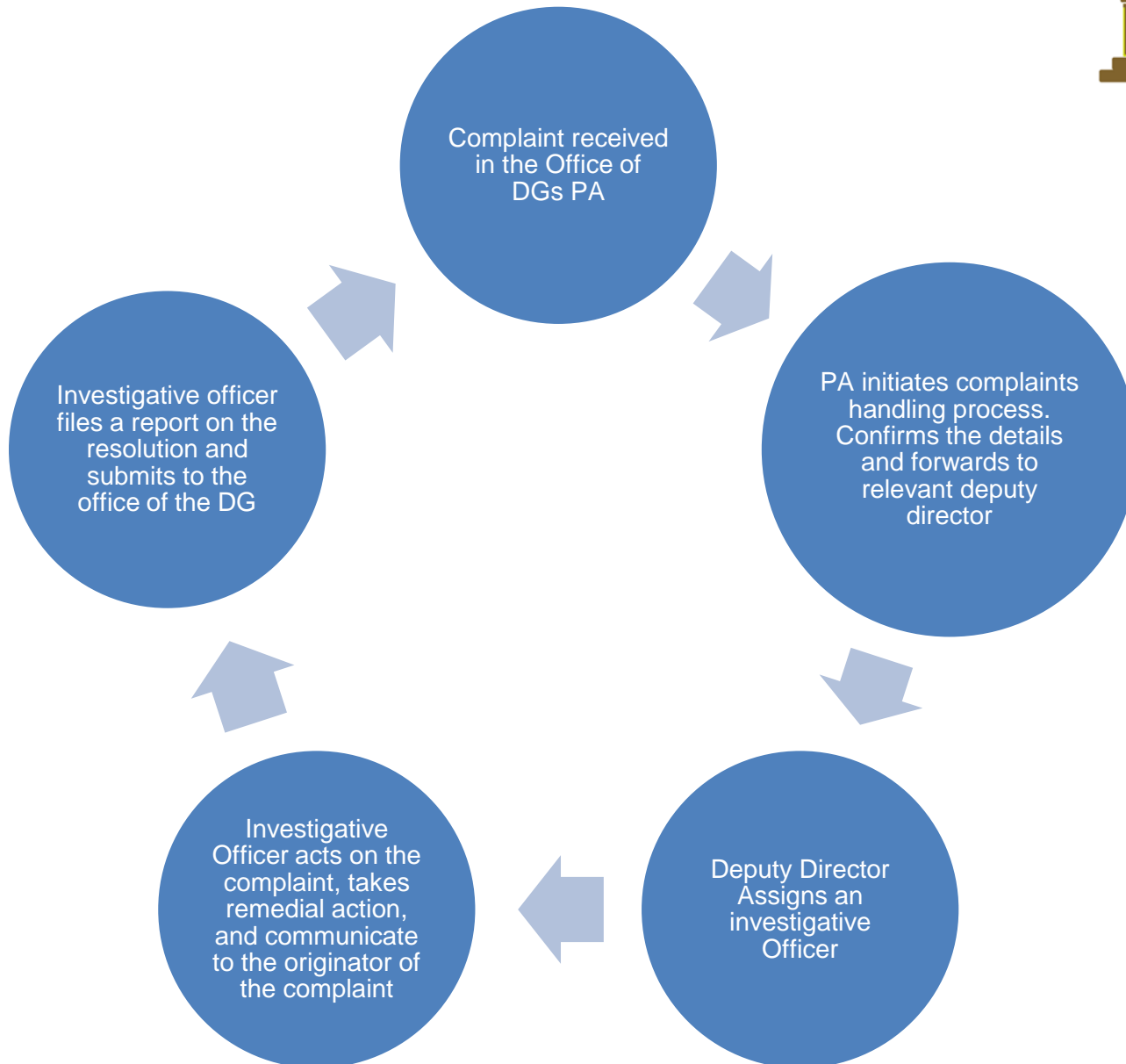


Procedure for complaints lodging at KSG

Ideally:



KSG complaints handling officers



The following officers form the complaints handling committee that double up as access to information officers.

1. Elizabeth Ngava – Member (Nairobi):
2. Catherine Katee – Member (Mombasa)
3. Nathan Karanja - Member (eLDi)
4. Faith Musoga – Member (Nairobi)
5. Pamela Odoyo - Member (Matuga)
6. David Simiyu – Member (Embu)
7. Ephline Okoth - Member (Secretary)

They can be reached through:

Email address: info@ksg.ac.ke or complaints@ksg.ac.ke